HSBC is one of the world’s leading international banks.

We serve more than 40 million customers in 64 countries and territories.

We have around 197,000 shareholders in 130 countries and territories.

Our employees speak 144 languages.

Every day we help people manage their money, buy their homes and save and invest for the future.

In 2018, we facilitated USD740 billion of trade globally.

We support around 1.3 million businesses, providing them with growth finance and helping them trade and invest overseas and raise capital.

We continue to adapt to help our customers thrive in the modern economy.

In 2019, 89 per cent of retail banking transactions were digital.

We are investing in growth and technology, in areas including digital banking and blockchain.

We have cut carbon emissions per full-time employee by 35 per cent since 2011.

We also believe that economic growth must be sustainable.

Since January 2017, we have provided USD52.4 billion in sustainable financing and investment.

And in 2020, we’ve extended USD80 billion in support to help customers cope with COVID-19.

Our commitment to sustainability means supporting our employees, too.

We completed 6.5 million hours of training in 2019 – helping us serve our customers better, every day.