



Biography

Aileen Taylor

Group Chief People & Governance Officer

Aileen Taylor was appointed Group Chief People & Governance Officer in October 2024, having joined HSBC in November 2019 as Group Company Secretary & Chief Governance Officer. In January 2022, she assumed responsibility for non-executive regulatory engagement and compliance with the UK Senior Managers and Certification Regime.

In her current role, Mrs Taylor is responsible for leading a team of over 3,340 employees. She has accountability for developing a workforce fit for the future, aligned with the Group's strategy and operating priorities, for over 210,000 employees globally. This includes internal communications. Mrs Taylor is also responsible for oversight of governance across the organisation.

Mrs Taylor joined HSBC from The Royal Bank of Scotland Group (RBS), where she held various senior leadership roles, including Chief Governance and Regulatory Officer & Board Counsel and Group Secretary. A qualified lawyer, she spent 19 years at RBS undertaking roles across Legal, Governance, Risk and Compliance.

Mrs Taylor holds various external positions focused on facilitating industry best practice, and lives in Hong Kong with her husband and three children.