

Template Call-Off

Call-Off for Services

Supplier	
Company Name	
Registered Number	
Registered Address	
Notice Address	
Authorised Signature	
Name of Signatory	
Title of Signatory	
Date	

HSBC	
Company Name	
Registered Number	
Registered Address	
Notice Address	For the Attention of [the Chief Procurement Officer]
Authorised Signature	
Name of Signatory	
Title of Signatory	
Date	

Details of incorporated terms

Supplier Lead	
HSBC Lead	
Framework Terms Effective Date	
Service Specific Terms	
Additional Country Specific Terms	

Details of Services

Start Date	
Term	
Services	
Service Levels and Service Credits	
Maintenance	
Maintenance Term	
Warranty Period	
Acceptance Criteria	
Charges and Invoicing	
Territory	
Exit	
Governance / Reporting	