

HSBC Holdings plc

(Hong Kong Stock Code: 5)

26 January 2024

Dear non-registered shareholder(s),

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A and 2.07B of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, Articles of Association of HSBC Holdings plc (the "Company") and the Companies Acts 2006 of the United Kingdom, the Company is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) Annual Report and Accounts; (b) Interim Report; (c) Notice of a shareholder meeting; (d) listing documents and (e) circulars.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.hsbc.com and the HKEXnews website at www.hkexnews.hk in place of printed copies.

As a non-registered shareholder, if you wish to receive corporate communications from the Company pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your Shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

If the Company does not receive your functional email address from the Intermediaries, until such time that the functional email address is provided to the Intermediaries, you will (i) be unable to receive email notifications regarding the publication of Corporate Communications but by ordinary post instead; and (ii) need to proactively check the Company's website and the HKEXnews website to keep up with the publication of Corporate Communications.

If you want to receive the Corporate Communications in printed form, please complete and return the Reply Form to the Company's Hong Kong share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or send an email to hsbc.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form.

Should you have any queries relating to this letter, please contact the Share Registrar at (852) 2862 8555 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

Yours sincerely,

Aileen Taylor

Group Company Secretary and Chief Governance Officer



回條 **REPLY FORM**

Computershare Hong Kong Investor Services Limited (The "Share Registrar") 致: 香港中央證券登記有限公司 (「股份登記處」) To:

17M Floor, Hopewell Centre

香港灣仔皇后大道東 183 號 合和中心 17M 樓

183 Queen's Road East, Wanchai, Hong Kong

REMINDER 提示

As a non-registered shareholder, if you wish to receive Corporate Communications* pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

作為非登記股東·閣下如有意根據《上市規則》收取公司通訊^{*}·應聯絡代閣下持有股份的銀行、經紀、託管商、代理人或香港中央結 算(代理人)有限公司(統稱「中介公司」),並向閣下的中介公司提供閣下的電子郵件地址。

| | ommunications [*] in printed form / 要 e) (如適用・請在以下方格內劃上「✓」號) | 求收取公司通訊 | 印刷本 | |
|--|--|---|-----|--|
| Name of the company: 公司名稱: | HSBC Holdings plc 滙豐控股有限公司 | | | |
| Receive future printed copy of Corporate | e Communications* in 收取未來公司通訊*印刷本之: | | | |
| □ English 英文版 / □ Chinese 中 | 『文版 / □ Bilingual 中英雙語版 | | | |
| | | | | |
| Name(s) of Non-registered holder(s): 非登記股東姓名: | | Signature(s): ^(Notes 1) 簽名: ^(附註 1) | | |
| | (Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫) | | | |
| Contact number: 聯絡電話號碼: | | Date: 日期: | | |
| | | | | |

附註.

- $This \ letter \ is \ addressed \ to \ non-registered \ holder ("Non-registered \ holder" \ means \ such \ person \ or \ company \ whose \ shares \ are \ held \ in \ The \ Central \ Clearing \ and \ Settlement \ System ("CASS")$ and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications*). 此函件乃向本公司之非登記股東(「非登記股東」指股份存放於中央結算及交收系統的人士或公司・已透過香港中央結算有限公司不時向本公司發出通知・表示欲收取公司通訊)
- Please complete all your details clearly and use legible handwriting. 請閣下清楚填妥所有資料並以清晰字體書寫。

- Any form with no box marked (✓), with no signature or otherwise incorrectly completed will be void. 如未有在本表格方格內劃上「✓」號、或未有簽署、或在其他方面填寫不正確,則本表格將會作廢。
- For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存疑·在本回條上的任何額外指示·本公司將不予處理。
- Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) Annual Report and Accounts; (b) Interim Report; (c) notice of a shareholder meeting; (d) listing documents and (e) circulars.

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PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). 本聲明中所指的「個人資料」與香港法例第 486 章 《個人資料(私隱)條例》(「《私隱條例》」)中「個人資料」的涵義相同。
- Your Personal Data provided in this Reply Form will be used in connection with the Company is electronic dissemination of Corporate Communications*. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this Reply Form. 関下於本回條所提供的個人資料將用於有關本公司以電子方式發布公司通訊*的事宜上。閣下是自願向本公司提供個人資料。若閣下未能提供足夠資料·本公司可能無法處理閣下 在本回條上所述的指示及/或要求。
- (iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.

 —本公司可就任何所說明的用途或在法例規定的情況下,將閣下的個人資料披露或轉移給本公司的附屬公司、股份登記處及/或其他公司或團體,並將在適當期間保留該等個人資料作
- You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by

email at <u>PrivacyOfficer@computershare.com.hk</u>. 閣下有權根據《私隱條例》的條文查閱及/或修改閣下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至股份登記處(地址為香港灣仔皇后大道東 183 號 合和中心 17M 樓) 向香港隱私合規主任提出,或發送電郵至 PrivacyOfficer@computershare.com.hk

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.

當閣下寄回此回條時·請將郵寄標籤剪貼於信封上 如在本港投寄・閣下無須支付郵費或貼上郵票。