

Global Trade & Receivables Finance Webinar APRIL 2017

Noel Quinn – Group Managing Director and Chief Executive Officer, Global Commercial Banking HSBC 🔀 Natalie Blyth – Global Head of Trade and Receivables Finance, Global Commercial Banking



Agenda

1	Introduction
2	Our Leading Competitive Differentiators
3	Performance Trends
4	Looking Ahead

HSBC overview



Diversified global businesses and regions







1. Metrics relate to 2016 and are on an adjusted basis unless otherwise stated, totals provided are for the Group and include Corporate Centre. Details of reported results and a reconciliation of reported to adjusted results are included in the Appendix

2. Amounts are non-additive across regions due to intra-HSBC items

HSBC's network is key to being the leading international bank



Trade is a key part of HSBC's leading transaction banking franchise



1. HSS stands for HSBC Security Services

2. GLCM stands for Global Liquidity & Cash Management

Global trade is >USD20trn and underlying volumes are still growing



1. Goods & Services Export Value: 1980-2005 - UNCTAD BPM5; 2006-2015 - UNCTAD BMP6; 2016F - WTO Quarterly Goods & Services Data

2. Goods & Services Exports volume: 1980-2020 - Volume of world goods and services exports (IMF)

Trade is a core part of HSBC and critical to world economy

Trade in HSBC

- Founded in 1865 to finance international trade
- Serving our Multinationals to SMEs
- Footprint covering 90% of trade & capital flows
- Balance sheet strength



Trade in Society

- Key to human progress
- Catalyst for global economic growth
- 1 billion people elevated out of poverty¹

HSBC in Trade

- #1 Trade Bank in the world²
- Best Bank for Corporates³
- #1 issuer of Documentary Credits globally⁴
- #1 Receivables Finance funding provider in the UK⁵



What we do

- Solutions for our customers' trade finance and risk needs
- Safer and more efficient form of lending

Trade is a cornerstone product and an essential service

- 1. Source: United Nations http://www.un.org/millenniumgoals/poverty.shtml
- 2. Source: Coalition FY16. Peer group: Bank of America Merrill Lynch, Barclays, BNP Paribas, Citi, Deutsche Bank, J.P. Morgan, Standard Charted, Société Générale and Wells Fargo. Coalition results are based upon HSBC's product taxonomy and includes all Corporate and Institutional clients
- As awarded by Euromoney survey, 2016
- 4. Source: SWIFT, Dec 2016
- 5. As awarded by Business Money magazine, 2016

What is trade finance?



	TRADITIONAL TRADE	OPEN ACCOUNT			
Documentary Trade	Guarantees	Trade Loans	Receivables Finance	Supply Chain Finance	

Documentary credit (DC)

Assures seller of payment by a trusted intermediary, provided they deliver the right goods; used when there is low familiarity with the buyer or in an uncertain economic environment



Buyer requests for a DC specifying terms of the purchase; is issued favouring the Seller
 Seller ships goods and presents title documents
 Documents checked with DC conditions; Financing extended if required
 Upon receipt of docs, issuing bank pays or accepts to pay on the due date



Buyer makes payment on the due date

Receivables finance (RF) – factoring & invoice discounting

Used when seller/buyer relationship matures: seller raises cash against trade debtors; improves balance sheet and accelerates growth



Agenda



Overview of GTRF by numbers



^{1.} Source: HSBC FY16

^{2.} Source: Oliver Wyman GTB Revenue Pool Estimates 2016

^{3.} Source: Coalition FY16. Peer group: Bank of America Merrill Lynch, Barclays, BNP Paribas, Citi, Deutsche Bank, J.P. Morgan, Standard Charted, Société Générale and Wells Fargo. Coalition results are based upon HSBC's product taxonomy and includes all Corporate and Institutional clients

^{4.} On an adjusted basis

^{5.} Average funded assets as at 4Q16

Trade is pivotal to the value of HSBC's network



1. 7 days faster time to cash for a DC where HSBC is on both ends of the transaction vs. one end of the transaction

2. HSBC negotiates c.70% of DCs issued within the Group

3. Source Internal HSBC MI; comparison of CMB corporate clients with trade revenue vs. CMB corporate clients without GTRF revenue

Trade is pivotal to the value of HSBC's network: client examples



Agenda



After 30+ years of almost uninterrupted growth, global trade under short-term pressure



Factors driving future growth;

TFA³, RCEP⁴, Belt & Road initiative, Saudi Vision 2030, growth of middle-class in Asia

- 1. Goods & Services Export Value: 1980-2005 1) UNCTAD BPM5, 2) UNCTAD BMP6, 3) WTO, 4) Oxford Economics 2006-2015 UNCTAD (BPM6) 2016F-2020F OE goods and services export value forecast
- 2. Goods & Services Exports volume: 1980-2020 Volume of world goods and services exports (IMF)
- 3. TFA stands for Trade Facilitation Agreement
- 4. RCEP stands for Regional Comprehensive Economic Partnership

HSBC has shown resilient performance in challenging environment





GTRF funded assets grew at the end of 2016 Period end funded assets



Revenue decline bottomed out in 4Q16

- Increased market share in 2016;
 - HK¹ from 10.8% to 13%, record high
 - Singapore² from 8.6% to 12.7%
 - UK Receivables Finance³ from 19% to 21.6%

see appendix for further information

Balance sheet started to grow in 4Q16

- Asset growth momentum into 2017
- NIM remained broadly stable throughout 2016

Note: Balances on constant currency basis

1. Source: HKMA Trade Financing Dec 2016

2. Source: MAS Monthly Statistical Bulletin Dec 2016

3. Source: Asset Based Finance Association Sept 2016

Agenda

1	Introduction
2	Our Leading Competitive Differentiators
3	Performance Trends
4	Looking Ahead

Five reasons to be optimistic in an uncertain environment

Strong medium term prospects

- 1 Asia has potential to drive trade growth
- ² HSBC well positioned within Asia and the trade market overall
- ³ We are strengthening capabilities in growth segments
- 4 Well positioned to capture additional opportunities from within the existing client base
- **5** Leading player in the digitisation of trade

Key messages

- Trade market seems to have bottomed out in 2016 and is showing first signs of growth
- HSBC is the #1 Trade Bank¹ and is differentiated vs. competitors
- Trade is core to creating value from the network for HSBC

^{1.} Source: Coalition FY16. Peer group: Bank of America Merrill Lynch, Barclays, BNP Paribas, Citi, Deutsche Bank, J.P. Morgan, Standard Charted, Société Générale and Wells Fargo. Coalition results are based upon HSBC's product taxonomy and includes all Corporate and Institutional clients

HSBC is a leading player in the digitisation of trade



Five reasons to be optimistic in an uncertain environment

Strong medium term prospects

- 1 Asia has potential to drive trade growth
- ² HSBC well positioned within Asia and the trade market overall
- ³ We are strengthening capabilities in growth segments
- 4 Well positioned to capture additional opportunities from within the existing client base
- 5 Leading player in the digitisation of trade

Key messages

- Trade market seems to have bottomed out in 2016 and is showing first signs of growth
- HSBC is the #1 Trade Bank¹ and is differentiated vs. competitors
- Trade is core to creating value from the network for HSBC

^{1.} Source: Coalition FY16. Peer group: Bank of America Merrill Lynch, Barclays, BNP Paribas, Citi, Deutsche Bank, J.P. Morgan, Standard Charted, Société Générale and Wells Fargo. Coalition results are based upon HSBC's product taxonomy and includes all Corporate and Institutional clients

Appendix



Appendix

Important notice and forward-looking statements

Important notice

The information set out in this presentation and subsequent discussion does not constitute a public offer for the purposes of any applicable law or an offer to sell or solicitation of any offer to purchase any securities or other financial instruments or any recommendation in respect of such securities or instruments.

Forward-looking statements

This presentation and subsequent discussion may contain projections, estimates, forecasts, targets, opinions, prospects, results, returns and forward-looking statements with respect to the financial condition, results of operations, capital position and business of the Group (together, "forward-looking statements"). Any such forward-looking statements are not a reliable indicator of future performance, as they may involve significant assumptions and subjective judgements which may or may not prove to be correct and there can be no assurance that any of the matters set out in forward-looking statements are attainable, will actually occur or will be realised or are complete or accurate. Forward-looking statements are statements about the future and are inherently uncertain and generally based on stated or implied assumptions. The assumptions may prove to be incorrect and involve known and unknown risks, uncertainties, contingencies and other important factors, many of which are outside the control of the Group. Actual achievements, results, performance or other future events or conditions may differ materially from those stated, implied and/or reflected in any forward-looking statements due to a variety of risks, uncertainties and other factors (including without limitation those which are referable to general market conditions or regulatory changes). Any such forward-looking statements are based on the beliefs, expectations and opinions of the Group at the date the statements are made, and the Group does not assume, and hereby disclaims, any obligation or duty to update them if circumstances or management's beliefs, expectations or opinions should change. For these reasons, recipients should not place reliance on, and are cautioned about relying on, any forward-looking statements. Additional detailed information concerning important factors that could cause actual results to differ materially is available in our 2016 Annual Report and Accounts.

This presentation contains non-GAAP financial information. The primary non-GAAP financial measure we use is 'adjusted performance' which is computed by adjusting reported results for the period-on-period effects of foreign currency translation differences and significant items which distort period-on-period comparisons. Significant items are those items which management and investors would ordinarily identify and consider separately when assessing performance in order to better understand the underlying trends in the business. Reconciliations between non-GAAP financial measurements and the most directly comparable measures under GAAP are provided in the 2016 Annual Report and Accounts and the Reconciliations of Non-GAAP Financial Measures document which are both available at www.hsbc.com.

Executive Biographies



Noel Quinn

Group Managing Director and Chief Executive Officer, Global Commercial Banking

- Noel Quinn was appointed Chief Executive, Global Commercial Banking, in December 2015.
 - He became a Group Managing Director in September 2016.
 - Based in London, Mr Quinn is responsible for HSBC's relationships with about 2 million business customers with turnover up to \$5bn in Asia-Pacific, Europe, the Middle East and North Africa, North America and Latin America. He is responsible for c.\$300bn of lending assets and \$13bn of revenues across 54 countries.
 - From 2011 to 2015 he was the Regional Head of Commercial Banking for the Asia-Pacific region based in Hong Kong, which accounted for c.50% of global CMB revenues. From October 2008-2011 he was Head of Commercial Banking in the UK, which represented c.20% of global CMB revenues, and started in role by managing the business carefully through the global financial crisis.
 - Mr Quinn qualified as an accountant in October 1987. He joined Forward Trust Group, a subsidiary of Midland Bank (now part of HSBC), in January 1988. He has spent 30 years in Banking, 26 of which have been in front line or functional roles within HSBC.
- He has lived and worked in the UK, Europe, US and Asia. He featured among the Top 30 Ally Executives in the 2015 Financial Times/OUTstanding Executive Diversity ranking. He is passionate about developing a culture that values inclusion and diversity, and helping entrepreneurial businesses to develop and grow.

Executive Biographies



Natalie Blyth

Global Head of Trade and Receivables Finance, Global Commercial Banking

- Natalie Blyth was appointed Global Head of Trade and Receivables Finance, Global Commercial Banking, in July 2016.
- Based in HSBC Group's London offices, Ms. Blyth is responsible for a business which provides financing and risk mitigation solutions to meet clients' international and domestic trade requirements.
- Ms. Blyth has over 20 years' investment banking experience. She joined the Global Commercial Banking business in 2015, as the Global Head of Large Corporates and went on to become the Global Head of Client Coverage. Before moving into Commercial Banking, she spent 8 years with the Global Banking and Markets business, as the Global Head of the Consumer Group and the Co-Head of UK Banking.
- Before joining HSBC in 2007, Ms. Blyth spent 3 years as the Head of Consumer at Deutsche Bank. Previously, she spent 11 years at Dresdner Kleinwort Wasserstein and prior to her move into banking, worked as a solicitor at Stephenson Harwood, focusing on corporate law.
- Ms. Blyth holds a BSc in Biochemistry from St Andrew's University.

The value of trade to our customers

Key Product	Clients needs	and benefit to client
Documentary Trade	 Buyer (defer payment) & Supplier (early payment) conflicting needs Bank's undertaking to pay the supplier if they have shipped in accordance to the buyers requirements Managed by routing of title documents through Bank 	 Supplier is assured of payment and can receive upfront discounted proceeds Buyer is assured that goods are as per their requirement and can defer payment terms
Trade Loans	 Facility that bridges working capital gaps and are tailored to the clients working capital cycle Often self-liquidating structures 	 Provides competitive pricing (better capital treatment and shorter tenor) Incremental credit outlay
Guarantees	 Clients need to provide comfort to beneficiary in relation to performance An unconditional undertaking to pay upon demand by the beneficiary in the event of non-performance 	 Critical to client's operations and fundamental to projects and infrastructure. Helps clients cash position, as they are often in lieu of deposits
Receivables Finance	 Clients need to improve cashflow without impacting balance sheet Purchase of receivables, we then seek payment from Buyers. 	 Clients can use their generic working capital facilities for other purposes Ledger management services to improve clients A/R process
Supply Chain Finance	 HSBC discount approved invoices from the buyer and release early payment to the Supplier (payment risk on the buyer) 	 Buyer can extend payment terms without impacting their working capital and deepen supplier relationships Supplier benefits from competitive pricing

How trade products relate to our balance sheet and P&L

	Balance Sheet		Capita	al	Profit &	Loss	
	Funded Asset	Contingent Liability		RWA	Σ	NII	NFI
Letter of Credit	\checkmark	\checkmark		\checkmark		\checkmark	\checkmark
Receivable Finance	\checkmark	×		\checkmark		✓	\checkmark
Guarantees	×	\checkmark		\checkmark		×	\checkmark
Trade Loans	\checkmark	×		\checkmark		\checkmark	\checkmark
Supply Chain	\checkmark	×		\checkmark		✓	×

Supply chain finance

Banks intermediating in open account trade, providing working capital financing solutions across the entire supply chain benefiting both buyers and sellers





9% decline in trade finance market in 2015





- Open Account revenues stable as clients move from Traditional Trade Finance
- BCG projects 4% p.a. growth² in Trade Finance market over next decade
 - Traditional Trade to return to growth
 - Open account to continue to gain share

1. Source: Oliver Wyman GTB Revenue Pool Estimates 2016

2. Source: The Boston Consulting Group, 2016

HSBC has gained market share and remains #1 Trade Bank

GTRF have shown resilient performance in challenging environment Market share 1 2012 – 2015, %



1. Source:: Coalition FY16. Peer group: Bank of America Merrill Lynch, Barclays, BNP Paribas, Citi, Deutsche Bank, J.P. Morgan, Standard Charted, Société Générale and Wells Fargo. Coalition results are based upon HSBC's product taxonomy and includes all Corporate and Institutional clients

3. Source: Govt. of India (Ministry of Commerce - DGFT), Dec 2016

4. Source: MAS Monthly Statistical Bulletin, Dec 2016

^{2.} Source: Oliver Wyman GTB Revenue Pool Estimates 2016

Asia leading trade growth going forward, positioning HSBC well

a de la come 1.4 NAFTA-Asia Intra-Europe 1.7 Europe-Asia 0.9 4.4 Intra-NAFTA NAFTA-Europe Asia-MENA 3.3 Intra-Asia 0.8 Asian leadership in trade RCEP² to drive liberalisation China's Belt & Road initiative

Area of bubble = Value of bilateral merchandise trade (global total = USD17trn)

1. 2015 UNCTAD regional trade data, split according to World Bank definitions of regions

Selected Regional Bilateral Trade Corridors, 2015

Merchandise Trade¹, USDtrn

2. Regional Comprehensive Economic Partnership accord is a mega-regional trade deal covering 16 countries in the Asia-Pacific region

Further integration in ASEAN, RCEP, as well as the Belt and Road initiative are expected to deliver additional trade growth in Asia



 BRI is geographically elastic, a fact acknowledged by Chinese government agencies. We have defined BRI coverage to include Greater China territories and countries identified using sources like HKTDC BRI coverage and State Council maps

2. Xi Jinping in 2015 Boao Forum, Xinhuanet, 29MAR15 (http://news.xinhuanet.com/english/2015-03/29/c_134107329.htm)

3. McKinsey, estimated using Global Insight

4. HSBC Global Research, On the New Silk Road II

5.. China, Hong Kong, Singapore and the UK are expected to be key financing centres to support BRI

2016 Key financial metrics

Key financial metrics	2015	2016
Return on average ordinary shareholders' equity	7.2%	0.8%
Return on average tangible equity	8.1%	2.6%
Jaws (adjusted) ^{1, 2}	(3.7)%	1.2%
Dividends per ordinary share in respect of the period	\$0.51	\$0.51
Earnings per share	\$0.65	\$0.07
Common equity tier 1 ratio	11.9%	13.6%
Leverage ratio	5.0%	5.4%
Advances to deposits ratio	71.7%	67.7%
Net asset value per ordinary share (NAV)	\$8.73	\$7.91
Tangible net asset value per ordinary share (TNAV)	\$7.48	\$6.92

Reported Income Statement, \$m				Adjusted Income Statement, \$m						
	4Q16	vs. 4Q15	2016	vs. 2015		4Q16	vs. 4Q15	2016	vs. 2015	
Revenue	8,984	(24)%	47,966	(20)%	Revenue	11,000	(3)%	50,153	(2)%	
LICs	(468)	72%	(3,400)	9%	LICs	(468)	64%	(2,652)	(2)%	
Costs	(12,459)	(8)%	(39,808)	0%	Costs	(8,411)	3%	(30,556)	4%	
Associates	498	(10)%	2,354	(8)%	Associates	498	(6)%	2,355	(4)%	
(Loss) / Profit before tax	(3,445)	<(200)%	7,112	(62)%	Profit before tax	2,619	39%	19,300	(1)%	

Reconciliation of reported to adjusted PBT

		Discrete q	Discrete quarter			2016		
		4Q15	4Q16	vs. 4Q15	2015	2016	vs. 2015	
Reported profit before tax		(858)	(3,445)	(2,587)	18,867	7,112	(11,755)	
Includes:								
Currency trar	Islation	139	-	(139)	840	-	(840)	
Significant ite	ms:							
FVOD	Fair value gains / losses on own debt (credit spreads only)	(773)	(1,648)	(875)	1,002	(1,792)	(2,794)	
	Gain on the partial sale of shareholding in Industrial Bank	-	-	-	1,372	-	(1,372)	
Gains on disposal	Gain on the disposal of our membership interest in Visa Europe	-	-	-	-	584	584	
•	Gain on the disposal of our membership interest in Visa US	-	116	116	-	116	116	Includes
Brazil disposal	Loss on disposal of operations in Brazil	-	-	-	-	(1,743)	(1,743)	 \$1.5bn tangible gain \$(1.9)bn FX recycling
Brazil disposal	Trading results from disposed operations in Brazil	(190)	-	190	(78)	(338)	(260)	
	Settlements and provisions in connection with legal matters	(370)	42	412	(1,649)	(681)	968	 \$(1.3)bn of goodwill
Cost-related	Impairment of GPB Europe goodwill	-	(2,440)	(2,440)	-	(3,240)	(3,240)	
	UK customer redress programmes	(337)	(70)	267	(541)	(559)	(18)	
	Costs to achieve	(743)	(1,086)	(343)	(908)	(3,118)	(2,210)	
Other	Other significant items*	(465)	(978)	(515)	(699)	(1,417)	(718)	
Adjusted profit	Adjusted profit before tax		2,619	738	19,528	19,300	(228)	

*Other significant items include portfolio disposals and the costs associated with these, debit valuation adjustment (DVA) movements, fair value movements on non-qualifying hedges (NQHs), regulatory provisions in GPB, restructuring, and provisions arising from the on-going review of compliance with the Consumer Credit Act in the UK

