# HSBC Holdings plc and HSBC Bank Canada September 2010



## Presentation to Fixed Income Investors

## Disclaimer and forward-looking information

This presentation, including the accompanying slides and subsequent discussion, contains certain forward-looking information with respect to the financial condition, results of operations and business of HSBC Holdings plc. together with its direct and indirect subsidiaries including HSBC Bank Canada and HSBC Securities (Canada) Inc. (the "HSBC Group" or "HSBC"). This forward-looking information represents expectations or beliefs concerning future events and involves known and unknown risks and uncertainty that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Additional detailed information concerning important factors that could cause actual results to differ materially is available in the Annual Reports and Accounts of HSBC Holdings plc and HSBC Bank Canada for the year ended December 31, 2009, as well as the HSBC Bank Canada Second Quarter 2010 Report to Shareholders and the HSBC Holdings plc Interim Report 2010 for the period ended June 30, 2010. Past performance cannot be relied on as a guide to future performance. Please see www.hsbc.com and www.hsbc.ca for further information. This material is for information purposes only. HSBC Holdings plc is not a reporting issuer in Canada and is not permitted. by itself or through a nominee or agent, to engage in or carry on any business in Canada, except as permitted by the Bank Act (Canada). The material is intended for your sole use and is not for general distribution and does not constitute an offer or commitment, a solicitation of an offer or commitment to enter into or conclude any transaction or to purchase or sell any financial instrument.

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## **HSBC** Group



## **Overview**

History and development of HSBC						
1865		Established in Hong Kong and Shanghai				
Asia aı	nd Middle Ea	ast				
1959		British Bank of the Middle East purchased				
1965	Hong Kong	Acquired majority of Hang Seng Bank				
1986	Australia	Established Hongkong Bank of Australia				
2002	China	Investment in Ping An Insurance – now 16.78%				
2004	China	Investment in Bank of Communications – now 19.01%				
2008	Taiwan	Assumed The Chinese Bank				
2009	Indonesia	98.96% of PT Bank Ekonomi acquired				
Latin A	\merica					
1997	Argentina	Acquired Banco Roberts				
1997	Brazil	Assumed Banco Bamerindus do Brazil				
2002	Mexico	Acquired 99.59% of Grupo Financiero Bital				
2006	Panama	Purchased Grupo Banistmo				
Europe	•					
1992	UK	Purchased Midland Bank plc				
2000	France	Investment in 99.99% of CCF's equity				
North A	America					
1981	Canada	Hongkong Bank of Canada established				
1987	USA	Purchased Marine Midland Bank				
1999	USA	Republic New York Corp purchased				
2003	USA	Household International, Inc. purchased				

HSBC Holdings plc at 30 June 2010		
Market capitalisation	US\$161bn	
Total assets	US\$2,418,454 m	
Total equity	US\$143,323m	
Countries and territories	87	
Offices	8,000	

Staff numbers (FTE)

Staff Numbers at 30 Jur	ne 2010	
Hong Kong	28,397	10%
Rest of Asia-Pacific	88,605	31%
Middle East	8,264	3%
Latin America	54,886	19%
Europe	73,431	25%
North America	33,988	12%
Total	287,571	100%

287,571

## **Strategy**

### Delivering superior growth and earnings over time

#### Our heritage

Asian trade origins

Deep roots in many geographies

International management culture

Financial strength

#### **Our strategy**

Align presence with global trends

Invest primarily in developing markets

Focus developed markets businesses on international connectivity

Maintain financial strength

#### **Global Trends**

Emerging markets growing faster than rich countries

World trade growing faster than GDP

Longevity increasing virtually everywhere

#### **Our tactics**

Leverage brand and network to increase revenues

Use scale to maximise efficiency

Align objectives and incentives to ensure our people are engaged

#### Shaping our business

Reshape business to focus on fast growing (emerging) markets and markets with connectivity

#### **Personal Financial Services:**

use our global scale and local knowledge to grow profitably in selected markets

#### **Commercial Banking:**

the leading international business bank

#### Global Banking & Markets:

emerging-markets led and financing-focused wholesale bank

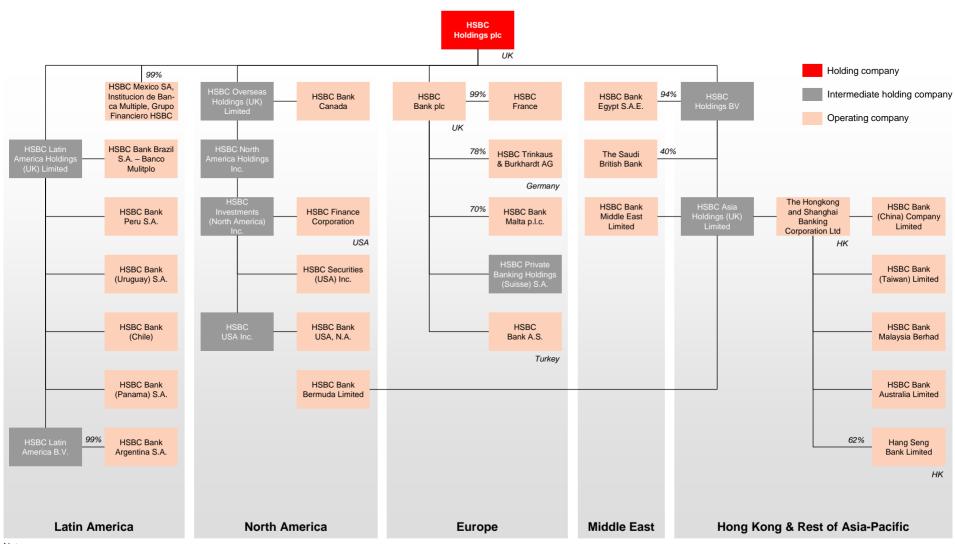
#### **Private Banking:**

a world leading international private bank integrated into a unique distribution network

#### Insurance:

aim to double contribution to 20% of Group Profit Before Tax

## **Simplified structure chart**



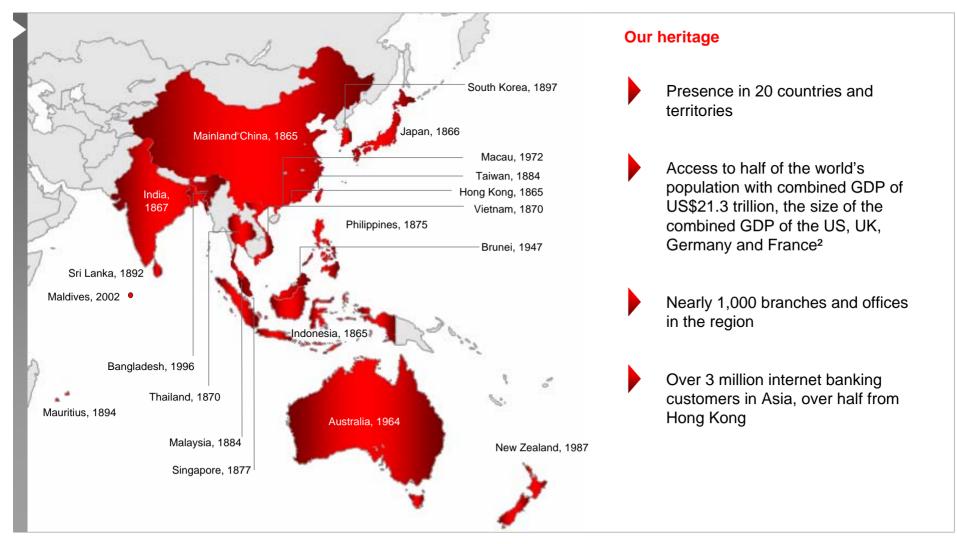
Notes:

(2) At 30 June 2010

<sup>(1)</sup> All entities wholly owned unless shown otherwise (part ownership rounded down to nearest percent)

## **Asia-Pacific presence**

### Largest foreign bank in mainland China, Hong Kong, Indonesia and Malaysia<sup>1</sup>



<sup>(1)</sup> Based on number of branches. For Hong Kong also in terms of PBT and assets; Malaysia also in terms of assets

# HSBC Holdings plc Financial Performance, 1H10 IFRS

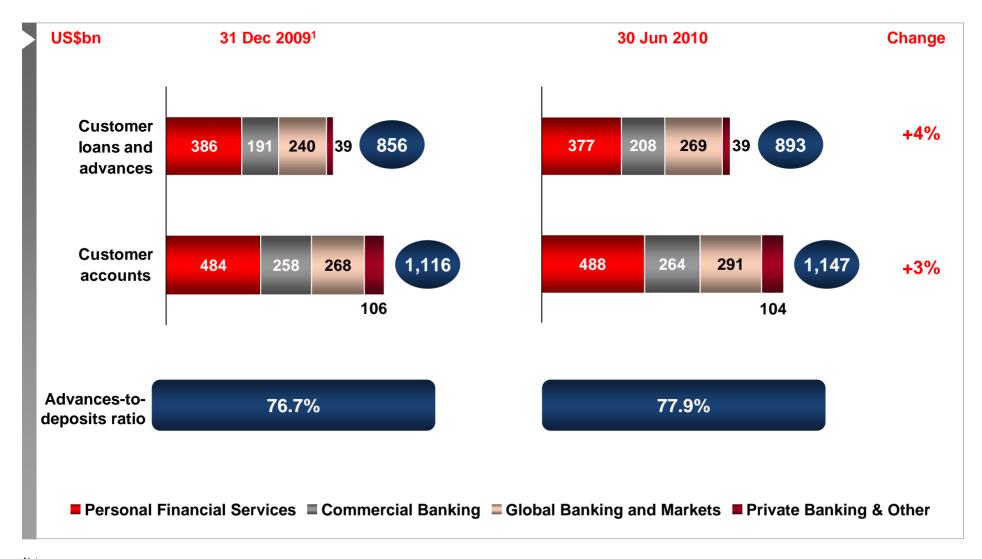


# Financial overview Summary of reported results

US\$m	1H09	2H09	1H10	% Better / 1H09	(worse) 2H09
Income ex changes in FV of own debt due to credit spread	37,198	35,516	34,477	(7)	(3)
Loan impairment charges <sup>1</sup>	(13,931)	(12,557)	(7,523)	+46	+40
Operating expenses	(16,658)	(17,737)	(18,111)	(9)	(2)
Associates and joint ventures	867	914	1,187	+37	+30
Profit before tax, ex changes in FV of own debt due to credit spread	7,476	6,136	10,030	+34	+63
Changes in FV of own debt due to credit spread	(2,457)	(4,076)	1,074	n/m	n/m
Profit before tax	5,019	2,060	11,104	+121	+439
Profit after tax	3,733	2,961	7,248	+94	+145

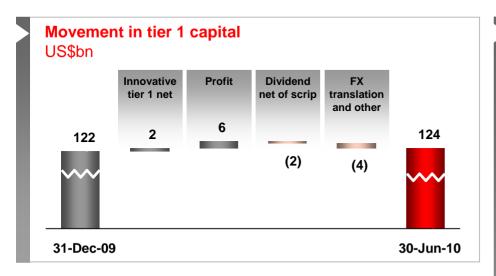
<sup>(1)</sup> Loan impairment charges and other credit risk provisions

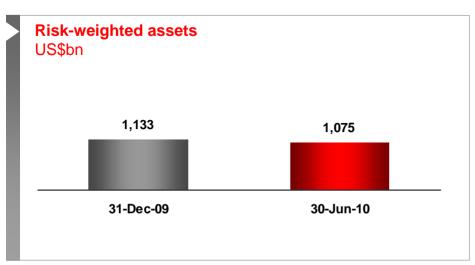
## **Maintaining our funding strength**

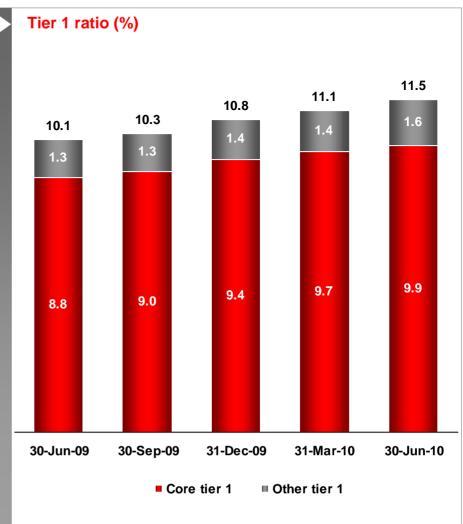


Note: (1) Underlying basis

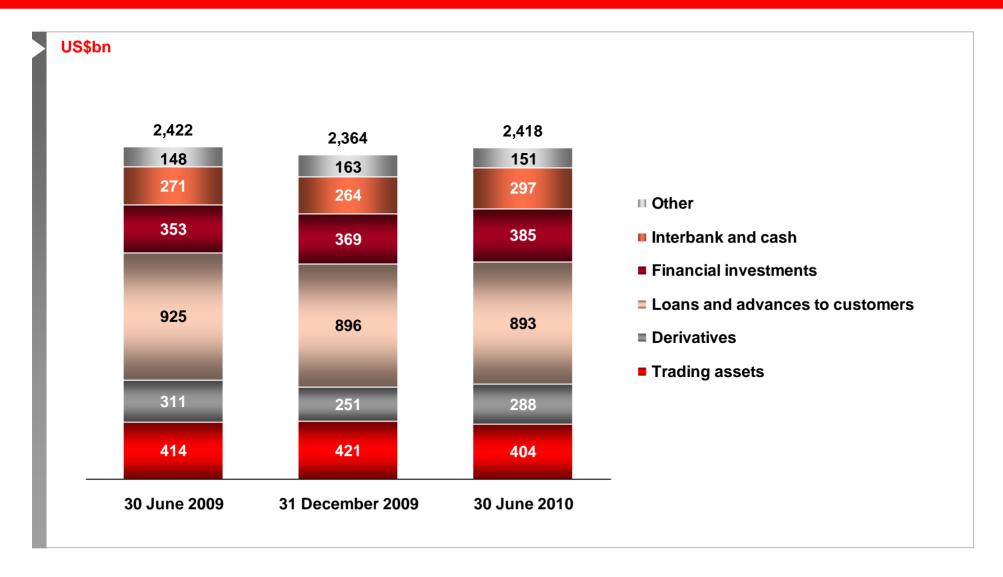
## Further strengthening the capital base



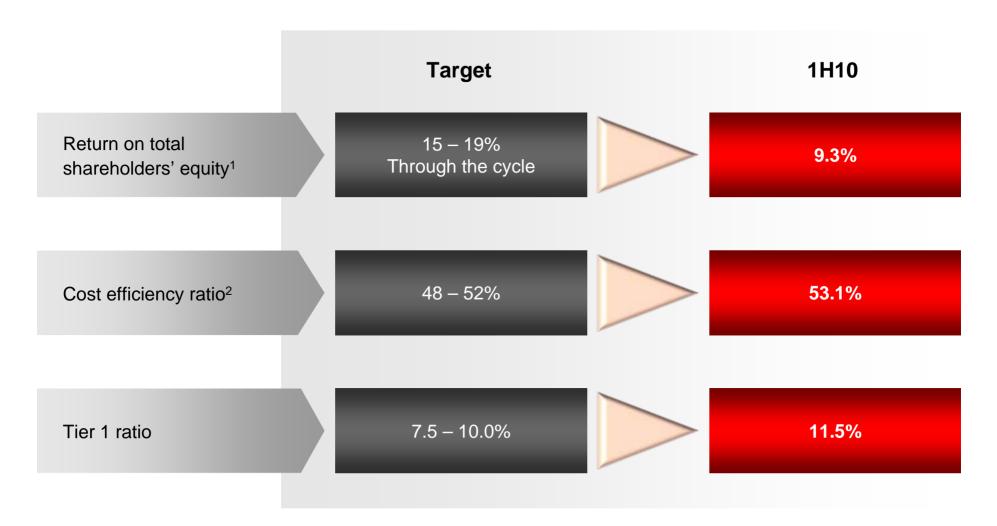




# Managing balance sheet risk Movement in Group consolidated assets



## Moving to the benchmark targets



<sup>(1)</sup> Excludes change in FV of own debt designated at FV due to credit spread

<sup>(2)</sup> Underlying basis

## **HSBC** Bank Canada



## **Overview**

## Largest international bank in Canada

Histo	ory and development of HSBC Bank Canada
1981	Incorporated Hongkong Bank of Canada
1999	Renamed HSBC Bank Canada
Bank	ing
1986	Assumed Bank of British Columbia
1988	Acquired Midland Bank Canada
1989	Acquired Lloyds Bank Canada
1993	Acquired ANZ Bank Canada
1996	Acquired Barclays Bank of Canada
1998	Acquired National Westminster Bank of Canada
2000	Acquired Republic National Bank of New York (Canada)
2001	Acquired CCF Canada
2004	Acquired Intesa Bank Canada
Secu	rities
1995	Established HSBC InvestDirect
1995	Acquired HSBC James Capel Canada Inc
1998	Acquired Moss, Lawson & Co. Limited
1999	Acquired Gordon Capital Corporation
Othe	•
1995	Acquired Metropolitan Trust Company of Canada
1996	Acquired M.K. Wong & Associates Ltd
2008	Acquired HSBC Financial Corporation Limited

#### **HSBC Bank Canada at 30 June 2010**

Total assets	C\$71,494m
Total shareholders' equity	C\$4,516m
Assets under administration	C\$37,425m
Offices & branches	260+
Provinces	All
Staff (FTE)	7,000+
Customers	1m+

#### **Principal Subsidiaries**

**HSBC Securities (Canada) Inc** 

Brokerage

**HSBC Global Asset Management (Canada) Limited** 

Portfolio manager & investment counsellor

**HSBC** Investment Funds (Canada) Inc.

Mutual fund dealer

**HSBC Trust Company (Canada)** 

Trust services

**HSBC Financial Corporation Limited** 

Consumer loans

## **Strategy**

### To be the leading international financial services company in Canada

No Canadian bank has HSBC's international presence No international bank has HSBC's presence in Canada

#### **Commercial Banking**

- Best Bank for international business
- · Best Bank for small business banking
- Grow existing substantial position in domestic commercial mid market

#### **Global Banking & Markets**

- Global partner for global clients
- Local products distributed globally
- Global products distributed locally

#### **Personal Financial Services**

- Target internationally minded mass affluent: Premier & Advance
- Focus on driving core deposits and building Wealth Management capabilities

## **Key initiatives**

#### **Commercial Banking**

- Establish country teams for North America focused on major trading partners to improve our position as Canada's top international bank
- Leverage Business Direct to serve the micro segment through a more cost effective channel
- Establish Global Banking & Markets specialist roles regionally to drive sale of GB&M products to CMB customers

#### **Global Banking & Markets**

- Leverage cross-border DCM, fixed-income and hedging capabilities with Canadian-based resource companies and the large public pension plans
- Fund Canadian operations and support the HSBC name in Canadian marketplace

#### **Personal Financial Services**

- Grow Premier and Advance propositions, focused on internationally minded mass affluent
- Provide a holistic Wealth Management proposition through diversified channels
- Complement branch channel with multi-channel offering to deliver our propositions to lower value customers via the internet

#### Supported by

- One HSBC to create one product architecture to bring global scale
- Increasing use of Global Service Centres
- Brand development jet bridges at Toronto and Vancouver airports branded; BUSINESS without BORDERS

# HSBC Bank Canada Financial Performance, 1H10 Canadian GAAP



## **Financial overview**

## Summary of reported results

C\$m	1H09	2H09	1H10	% Bette 1H09	er / (worse) 2H09
Income ex MTM <sup>1</sup>	1,235	1,272	1,347	+9	+6
Loan impairment charges	(287)	(228)	(129)	+55	+43
Operating expenses	(666)	(657)	(688)	(3)	(5)
Profit before tax, ex MTM	282	387	530	+88	+37
МТМ	49	20	(137)	n/m	n/m
Profit before tax	331	407	393	+19	(3)
Profit after tax	225	280	266	+18	(5)
Cost efficiency ratio ex MTM	53.9%	51.7%	51.1%	+2.8%2	+0.6%2

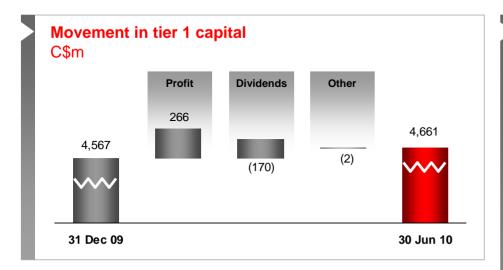
<sup>(1)</sup> MTM (mark-to-market accounting gains, net) includes impact of fair value accounting on economic hedges, US\$ denominated assets and liabilities and a portion of our own debt held at fair value from which no economic gain or loss has occurred

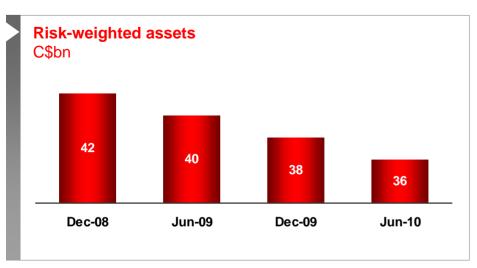
<sup>(2)</sup> Percentage point change

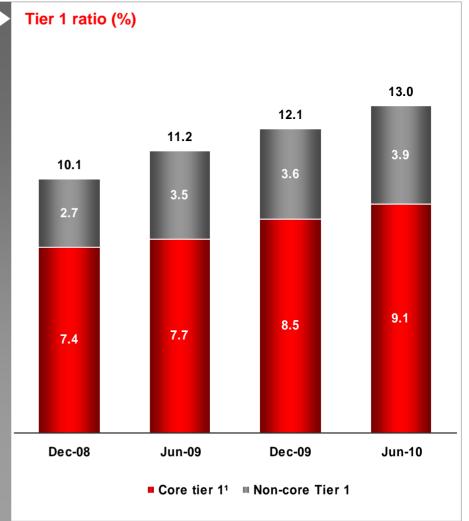
<sup>(3)</sup> Certain prior period amounts have been reclassified to conform with the current period classification.

## **HSBC Bank Canada – Capital strength**

## Continue to generate capital internally



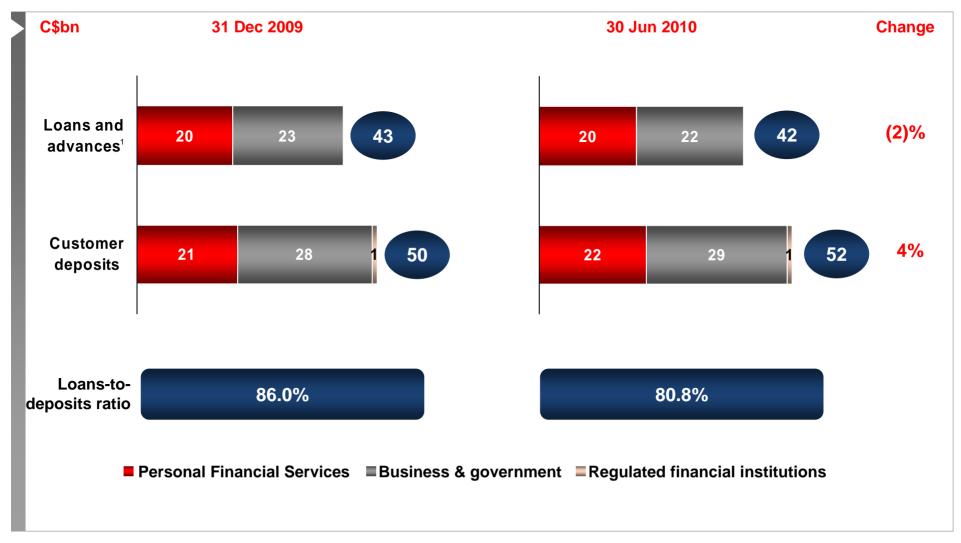




<sup>(1)</sup> Core tier 1 capital represents tier 1 capital excluding preferred shares and non-controlling interest in subsidiary and trust

## **HSBC Bank Canada – Funding**

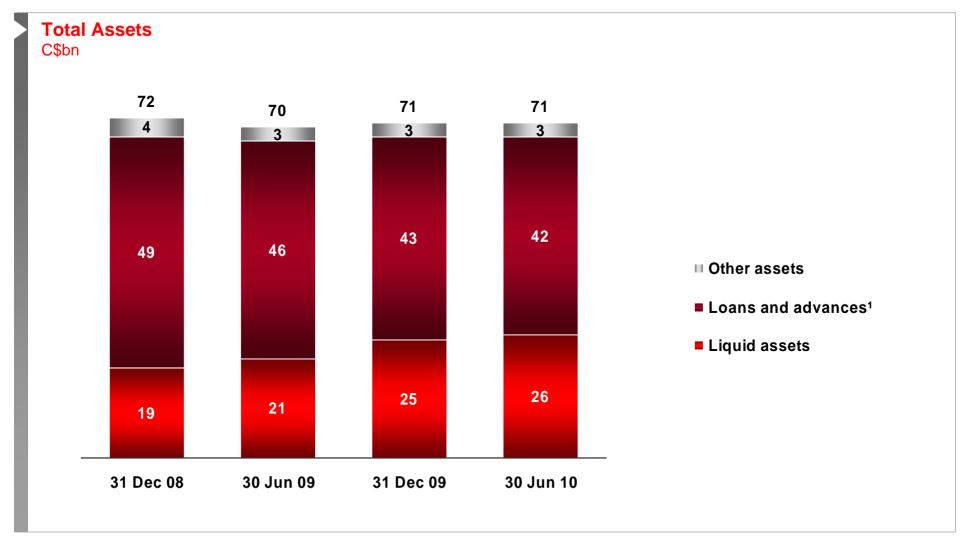
Loans and advances fully funded by deposits



<sup>(1)</sup> Including bankers acceptances

## **HSBC Bank Canada – Managing balance sheet risk**

Strong levels of liquidity through the credit crisis

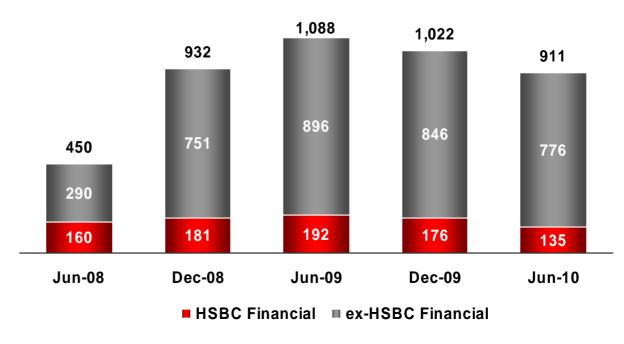


<sup>(1)</sup> Including bankers acceptances

## **HSBC Bank Canada – Strong credit quality**

Improving trend in impaired credit exposures

## Impaired credit exposures C\$m



Impaired credit exposures as a percentage of gross loans and advances<sup>1</sup>

Total	
ex-HSBC Financial	

0.9%	1.9%
0.6%	1.7%

2.3%	2.3%
2.1%	2.1%

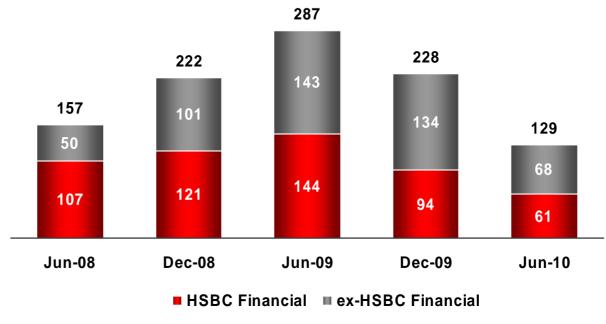
2.1% 1.9%

(1) Including bankers acceptances

## **HSBC Bank Canada – Loan impairment charges declining**

### Improving trend in all businesses

## Loan impairment charges<sup>1</sup> C\$m



Loan impairment charges as a percentage of gross loans and advances<sup>2</sup>

Total	
ex-HSBC Financial	

0.61%	0.90%	1.23%	1
0.21%	0.44%	0.66%	0

1.04%	
0.66%	

0.60%

<sup>(1)</sup> Half year periods

<sup>(2)</sup> Annualised basis including bankers acceptances

## **HSBC Bank Canada**

- Core component of HSBC strategy
- Resilient profit history, even through credit crisis
- Favourable credit loss provisions
- Low cost producer
- Strong balance sheet and liquidity
- Robust leverage and capital ratios (including core)
- AA long term ratings from DBRS and Standard & Poor's
- Unique business proposition

