## **Private Banking**

# London, UK 20 April 2009





This presentation and subsequent discussion may contain certain forward-looking statements with respect to the financial condition, results of operations and business of the Group.

These forward-looking statements represent the Group's expectations or beliefs concerning future events and involve known and unknown risks and uncertainty that could cause actual results, performance or events to differ materially from those expressed or implied in such statements.

Additional detailed information concerning important factors that could cause actual results to differ materially is available in our Annual Report.

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# Performance in the Current Market Environment

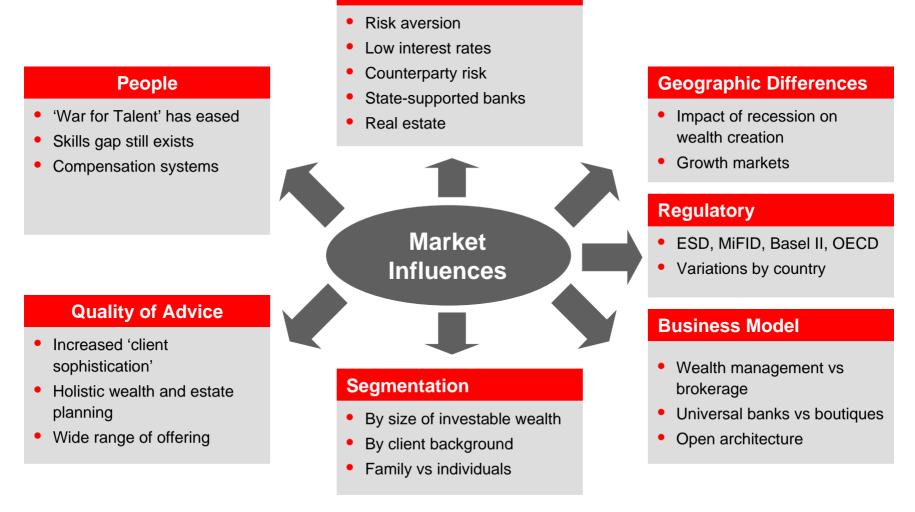
Chris Meares CEO Private Banking



#### Performance in the Current Market Environment



#### Market environment in the private banking industry

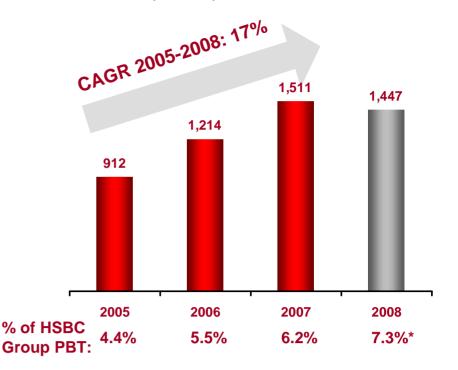


**Markets** 

#### A global business with an increasing contribution to HSBC

- Third largest global private bank by client assets
- Voted second best overall private bank services by *Euromoney* for 2008
- A global network of 96 offices in 43 countries
- Re-branded in Q1 2009 to 'the world's private bank' – aligned with the Group's global brand strategy

#### **Profit before tax (USDm)**



\* 15.6% of reported PBT, but 7.3% of Group PBT ex. goodwill impairment

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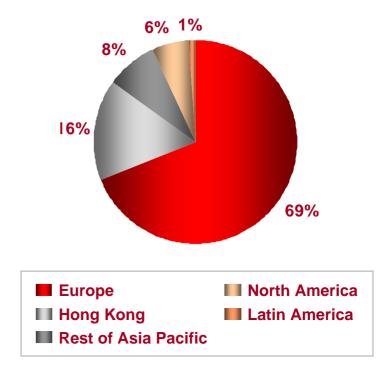
#### 2008 – Resilient performance in a difficult environment

#### Key financials

	2008 (USDbn)	% change on 2007
Total revenues (USDm)	3,631	2.3%
Profit before tax (USDm)	1,447	(4%)
% of Group PBT	7.3%	+1%*
Cost income ratio	58.3%	+1.2%
Net New Money (USDbn)	30	(17%)
Total Client Assets (USDbn)	433	(12%)

\* Based on Group PBT of USD19.9bn ex. goodwill impairment

#### PBT by region

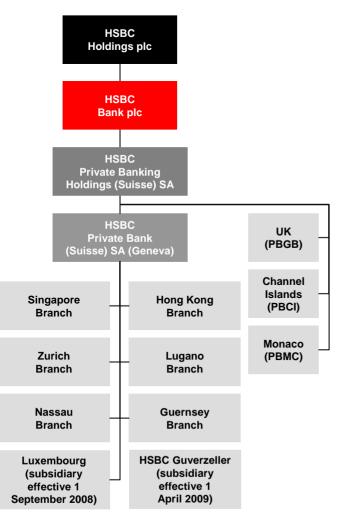


 Europe remains the largest contributor, with Switzerland and Monaco producing very strong results



#### Private Banking Holdings (Suisse) SA (PBSU) is a source of strength

#### **PBSU Structure (as at April 2009)**



#### Key Metrics 2008

	PBSU	HSBC Group
ROE	20.3%	4.7%
Capital Ratio	13.7%	11.4%
Advances to Deposits ratio	33%	84%
Ratings (current)		
S&P	AA	AA-
Moody's	A1	Aa2
Fitch	AA	AA

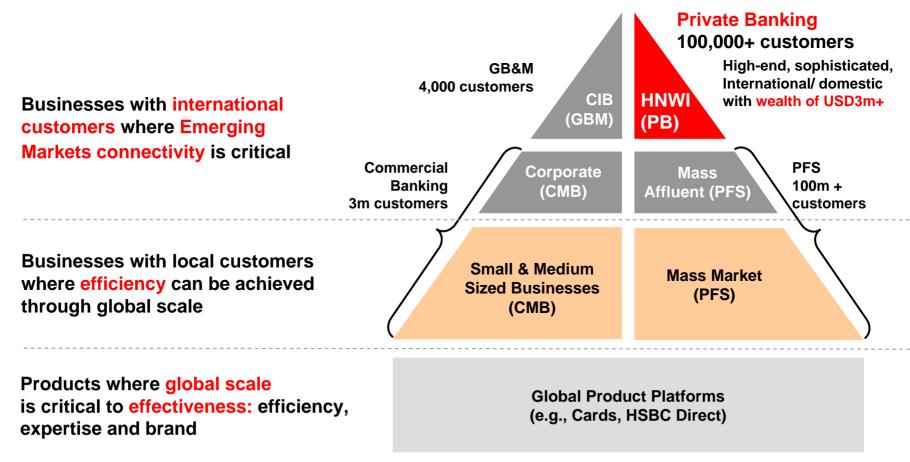
#### **Non-PBSU Entities**

- Germany (1992)
- France (2000)
- USA (2000)
- Japan (2002)
- Taiwan (2003)
- Brazil (2004)
- Mexico (2005)

- UAE (2006)
- India (2006)
- Turkey (2006)
- Canada (2007)
- Panama (2007)
- China (2008)
- Russia (2009)

#### Clear positioning within HSBC

HSBC has identified business models that define our 'right to win'



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#### HSBC ( Private Bank is a diversified service provider

Personal relationship management providing integrated banking, investment & wealth advisory services

#### **Private Banking Services**

Deposit Accounts Credit and Specialist Lending Treasury Trading Services Cash Management Securities Custody &Clearing

#### **Private Wealth Management**

**Investment Advisory** 

Discretionary Portfolio Management

Alternative Investments (Hedge Funds, Real Estate, and Private Equity)

**External Managers Group** (Third Party Funds, Multimanager)

Corporate Finance Solutions (Co-ordination of corporate finance transactions, equity and debt placements)

#### **Private Wealth Solutions**

**Trust and Estate Planning** (Planning, Trust & Company Administration, Foundations)

Family Office Advisory (Succession Planning, Family Governance, Philanthropy, Asset Aggregation)

**Financial Planning** 

**Insurance Advisory** 



## **Vision and Key Initiatives**

Chris Meares CEO Private Banking



#### Vision and Key Initiatives



#### Vision





#### Vision and Key Initiatives



# 1. OUR BRAND: Deploy the new brand campaign to leverage the Group's financial strength and global connections



#### **Key Messages Developed**

#### HSBC ( Private Bank

- · Connecting clients' wealth to the world
- Real client stories used
- Closer alignment with HSBC brand
- Brand name changed to Global Private Banking to better reflect our capabilities

#### **Recent Awards**

- Euromoney:
  - Number 1 in Asia, Middle East, Islamic banking services
  - HSBC Private Bank now ranks number 2 globally for "Best private banking services overall"
- Private Banker International Wealth Management Summit 2008 Awards:
  - Outstanding Private Bank in Middle East
  - Outstanding Global Private Banker

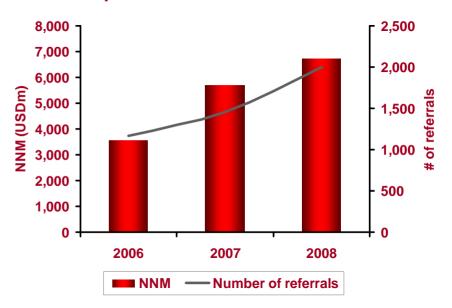


#### 2. OUR GLOBAL DISTRIBUTION: Strength from diversified business

#### **Highlights**

- Net new money referred from PFS/CMB in 2008 up 19% from 2007 to US\$6.8bn
- Increased trading volumes transacted with Global Banking and Markets as more systems and processes were connected.
- Source of Liquidity
- Promote HSBC funds in areas of strength (e.g. HSBC Asian Private Equity Fund 6, HSBC Middle East Private Equity LP fund)

#### Intra Group Referrals and NNM



San Francisco



#### 2ii. OUR GLOBAL DISTRIBUTION: Strength from diversified business

#### Building domestic businesses in the emerging markets for long-term growth

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Monterrey

- ь Ascot
- Athens •
- Auckland
- Baden Baden
- Bangalore
- Beirut
- **Belo Horizonte**
- Berlin
- Bermuda
- **Beverly Hills**
- Birmingham •
- Bordeaux •
- Brasília •
- Bristol •
- British Virgin Islands
- **Buenos Aires**
- Calgary
- Campinas

- Cardiff Cayman Islands Chennai
- Chicago

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- Cook Islands
  - Curitiba
  - Dubai
  - Dublin
  - Dusseldorf
  - Edinburah
  - Edmonton
  - Frankfurt
  - Geneva
  - Guadalajara
  - Guernsev
- Hamburg
- Hong Kong
  - Hvderabad

- Montevideo 1 Isle of Man Montreal Istanbul Moscow . Jersev Mumbai Johannesburg Munich Kolkata Nassau Kuala Lumpur Newbury Leeds New Delhi London New York Lugano Nice Luxemboura Panama Lyon Paris Manchester Porto Alegre Manila Puebla Marseille Pune Mexico City Punta del Este Miami Rio de Janeiro Monaco
  - Santiago Sao Paolo Shanghai Singapore St Moritz Stockholm Stuttgart Taipei Tel Aviv Tokyo Toronto Vancouver Wilmington Zurich Salvador
- **Existing major**
- Hona Kona UK & CI Switzerland Monaco Singapore USA France Germany

#### Recent additions

Japan (2002) Taiwan (2003) Bermuda (2004) Brazil (2004) Mexico (2005) UAE (2006) India (2006) Turkev (2006) Canada (2007) Panama (2007)

#### 2008/09

China Russia

#### 3. OUR BUSINESS: Building annuity revenues through product leadership

Raise "Actively Managed Share" through building product leadership in areas such as credit, hedge funds, emerging markets, investment advice and estate planning

- Continue to strengthen our advisory & discretionary portfolio solutions
- In Alternatives we are a market leader, and continue to add private equity and real estate solutions to hedge funds
- Build on Private Wealth Solutions, one of the world's largest trust and estate planning business
- Leverage HSBC's strengths in F/X and Emerging Markets to provide interesting investment ideas (e.g. BRIC, Private Equity)
- Use credit expertise and balance sheet strength to maintain a high quality credit portfolio

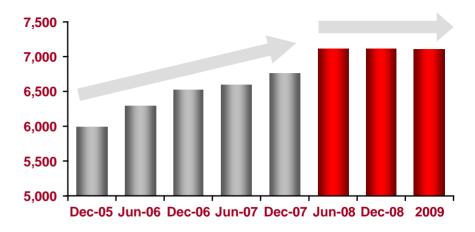




#### 4. OUR PEOPLE: Selective hiring and optimising this resource

- Merger of private banks in Switzerland
- Some rightsizing in developed markets
- HSBC's PBT/employee remains one of the best in class for 2008
- Continue well-planned successions
- Remuneration is well-aligned with longterm sustainability

#### Headcount to remain flat in 2009





# **Concluding Remarks**

Chris Meares CEO Global Private Banking





#### **Concluding Remarks**



#### Our strategic response

- Risk management, due diligence, customer service excellence, and emphasis on long-term sustainability
- Use our financial strength and new brand campaign to win new business and make selective hires
- Maintain high standards of operation & compliance, and continue to strengthen domestic businesses
- Use the 'Troika' model to strengthen relationships with clients, improve lending margins, reduce costs
- Focus on organic growth but target desirable assets, continue to leverage financial strength
- We have established operations in the highest potential emerging markets (e.g. BRIC) - focus now is on consolidating and growing these operations