HSBC HOLDINGS PLC

CONSTANT CURRENCY AND UNDERLYING RECONCILIATIONS

30 June 2012

Use of non-GAAP financial measures

Our reported results are prepared in accordance with IFRSs as detailed in the Financial Statements starting on page 211. When we measure our performance internally we use financial measures such as 'constant currency' and 'underlying performance' in order to eliminate factors which distort period-on-period comparisons so we can view our results on a more like-for-like basis.

Constant currency

Constant currency eliminates the period-on-period effects of foreign currency translation differences on performance by comparing reported results for the half-year to 30 June 2012 with reported results for the half-years to 30 June 2011 and 31 December 2011 retranslated at average exchange rates for the half-year to 30 June 2012. Except where stated otherwise, commentaries are on a constant currency basis, as reconciled in the table below.

The foreign currency translation differences reflect the movements of the US dollar against most major currencies during the first half of 2012.

We exclude the translation differences when monitoring progress against operating plans and past results because management believes the like-for-like basis of constant currency financial measures more appropriately reflects changes due to operating performance.

Constant currency

Constant currency comparatives for the half-year to 30 June 2011 and 31 December 2011 referred to in the commentaries are computed by retranslating into US dollars for non-US dollar branches, subsidiaries, joint ventures and associates:

- the income statements for the half-year to 30 June 2011 and 31 December 2011 at the average rates of exchange for the half-year to 30 June 2012; and
- the balance sheets at 30 June 2011 and 31 December 2011 at the prevailing rates of exchange ruling at 30 June 2012.

No adjustment has been made to the exchange rates used to translate foreign currency denominated assets and liabilities into the functional currencies of any HSBC branches, subsidiaries, joint ventures or associates.

When reference is made to 'constant currency' in tables or commentaries, comparative data reported in the functional currencies of HSBC's operations have been translated at the appropriate exchange rates applied in the current period on the basis described above.

Reconciliation of reported and constant currency profit before tax

	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')						
HSBC	1H11 as reported US\$m	Currency translation ¹⁰ US\$m	1H11 at 1H12 exchange rates US\$m	1H12 as reported US\$m	Reported change ¹¹ %	Constant currency change ¹¹	
Net interest income	20,235 8,807 (143)	(669) (265) -	19,566 8,542 (143)	19,376 8,307 (2,170) 3,809	(4) (6) (1,417)	(1) (3) (1,417)	
Other income ¹³	6,795	(268)	6,527	7,575	11	16	
Net operating income ¹⁴	35,694	(1,202)	34,492	36,897	3	7	
Loan impairment charges and other credit risk provisions	(5,266)	138	(5,128)	(4,799)	9	6	
Net operating income	30,428	(1,064)	29,364	32,098	5	9	
Operating expenses	(20,510)	746	(19,764)	(21,204)	(3)	(7)	
Operating profit	9,918	(318)	9,600	10,894	10	13	
Share of profit in associates and joint ventures	1,556	40	1,596	1,843	18	15	
Profit before tax	11,474	(278)	11,196	12,737	11	14	
By global business Retail Banking and Wealth							
Management	3,126 4,189 4,811 552 (1,204)	(55) (105) (131) (5) 18	3,071 4,084 4,680 547 (1,186)	6,410 4,429 5,047 527 (3,676)	105 6 5 (5) (205)	109 8 8 (4) (210)	
Profit before tax	11,474	(278)	11,196	12,737	11	14	
By geographical region		(3)	,	, -			
Europe Hong Kong Rest of Asia-Pacific Middle East and North Africa North America Latin America	2,147 3,081 3,742 747 606 1,151	(111) 9 (38) (3) (16) (119) (278)	2,036 3,090 3,704 744 590 1,032	(667) 3,761 4,372 772 3,354 1,145	22 17 3 453 (1)	22 18 4 468 11	
Profit before tax	11,4/4	(2/0)	11,190	12,/3/	11	14	

Reconciliation of reported and constant currency profit before tax (continued)

	Half-year to 30 June 2012 ('1H12') compared with half-year to 31 December 2011 ('2H11')							
HSBC	2H11 as reported US\$m	Currency translation ¹⁰ US\$m	2H11 at 1H12 exchange rates US\$m	1H12 as reported US\$m	Reported change ¹¹ %	Constant currency change ¹¹		
Net interest income	20,427 8,353 4,076	(334) (134) (38)	20,093 8,219 4,038	19,376 8,307 (2,170)	(5) (1)	(4) 1		
network and cards business Other income ¹³	3,730	(91)	3,639	3,809 7,575	103	108		
Net operating income ¹⁴	36,586	(597)	35,989	36,897	1	3		
Loan impairment charges and other credit risk provisions	(6,861)	95	(6,766)	(4,799)	30	29		
Net operating income	29,725	(502)	29,223	32,098	8	10		
Operating expenses	(21,035)	372	(20,663)	(21,204)	(1)	(3)		
Operating profit	8,690	(130)	8,560	10,894	25	27		
Share of profit in associates and joint ventures	1,708	17	1,725	1,843	8	7		
Profit before tax	10,398	(113)	10,285	12,737	22	24		
By global business								
Retail Banking and Wealth Management Commercial Banking Global Banking and Markets Global Private Banking Other	1,144 3,758 2,238 392 2,866	(17) (47) (29) (3) (17)	1,127 3,711 2,209 389 2,849	6,410 4,429 5,047 527 (3,676)	460 18 126 34	469 19 128 35		
Profit before tax	10,398	(113)	10,285	12,737	22	24		
By geographical region		•		·				
Europe	2,524 2,742 3,729 745 (506)	(23) 9 (26) (2) (3)	2,501 2,751 3,703 743 (509)	(667) 3,761 4,372 772 3,354	37 17 4	37 18 4		
Latin America	1,164	(68)	1,096	1,145	(2)	4		
Profit before tax	10,398	(113)	10,285	12,737	22	24		

For footnotes, see page 29.

Additional information is available on the HSBC website www.hsbc.com.

Underlying performance

Underlying performance:

- eliminates the period-on-period effects of foreign currency translation;
- eliminates the fair value movements on own debt attributable to credit spread ('own credit spread') where the net result of such movements will be zero upon maturity of the debt see footnote 11 on page 29; and

 adjusts for acquisitions, disposals and changes of ownership levels of subsidiaries, associates and businesses (see footnote 15 on page 29).

We use underlying performance when monitoring progress against operating plans and past results because we believe that this basis more appropriately reflects operating performance. We use underlying performance in our commentaries to explain period-on-period changes when the effect of fair value movements on own debt, acquisitions, disposals or dilution is significant.

The following tables reconcile our reported revenue, loan impairment charges, operating expenses and profit before tax for the half-years to

30 June 2012, 30 June 2011 and 31 December 2011 to an underlying basis. Throughout this *Interim Report* we may reconcile other reported results to underlying results when management believes that doing so results in a more useful discussion of operating performance. Equivalent tables are provided for each of our global businesses and geographical segments in the Form 6-K filed with the Securities and Exchange Commission ('SEC'), which is available on www.hsbc.com.

The following deductions were made from reported results in respect of disposals and dilutions which affected the underlying comparison:

- the dilution gain of US\$181m which arose on our holding in Ping An Insurance (Group)
 Company of China Limited ('Ping An')
 following the issue of share capital to a third party in June 2011;
- a loss of US\$48m, being our share of the loss recorded by Ping An on re-measurement of its previously held equity interest in Shenzen Development Bank ('SDB') when Ping An took control and fully consolidated SDB in July 2011;
- the gain of US\$83m on the sale of HSBC Afore S.A. de C.V. ('HSBC Afore') in August 2011 and the operating results for each of the comparative periods;

- the dilution gain of US\$27m in December 2011 as a result of the merger between HSBC Saudi Arabia Limited and SABB Securities Limited;
- the gain of US\$83m on disposal of HSBC Securities (Canada) Inc's private client services business in January 2012 and the operating results for each of the comparative periods;
- the gain of US\$108m on the sale of our Retail Banking and Wealth Management ('RBWM') operations in Thailand in March 2012;
- the gain of US\$3.1bn on the sale of the US Card and Retail Services business in May 2012 and the operating results for the last two months of each of the comparative periods;
- the gain of US\$661m on the disposal of 138 non-strategic branches in the US in May 2012 and the operating results for the last 43 days of each of the comparative periods;
- the gain of US\$102m on the sale of HSBC Argentina Holdings S.A.'s general insurance manufacturing subsidiary in Argentina in May 2012:
- the gain of US\$67m on the sale of our private banking business in Japan in June 2012 and the operating results for the last month of each of the comparative periods; and
- the gain of US\$130m on the sale of our shareholding in a property company in the Philippines in June 2012.

Reconciliation of reported and underlying revenue¹⁴

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	36,897	35,694	3	36,897	36,586	1	
Constant currency		(1,202)			(559)		
Own credit spread	2,170	143		2,170	(4,076)		
Acquisitions, disposals and dilutions	(4,299)	(1,220)		(4,299)	(1,095)		
Underlying revenue	34,768	33,415	4	34,768	30,856	13	

For footnote, see page 29.

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported LICs	(4,799)	(5,266)	9	(4,799)	(6,861)	30		
Constant currency		138			95			
Acquisitions, disposals and dilutions		369		_	304			
Underlying LICs	(4,799)	(4,759)	(1)	(4,799)	(6,462)	26		

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses Constant currency	(21,204)	(20,510) 746	(3)	(21,204)	(21,035) 372	(1)	
Acquisitions, disposals and dilutions	_	480		_	302		
Underlying operating expenses	(21,204)	(19,284)	(10)	(21,204)	(20,361)	(4)	
Underlying cost efficiency ratio	61.0%	57.7%		61.0%	66.0%		

$Reconciliation\ of\ reported\ and\ underlying\ profit\ before\ tax$

			Half-y	ear to		
	30 June	30 June		30 June	31 December	
	2012	2011	Change	2012	2011	Change
	US\$m	US\$m	%	US\$m	US\$m	%
Reported profit before tax	12,737	11,474	11	12,737	10,398	22
Constant currency		(278)			(75)	
Own credit spread	2,170	143		2,170	(4,076)	
Acquisitions, disposals and dilutions	(4,299)	(371)		(4,299)	(441)	
Underlying profit before tax	10,608	10,968	(3)	10,608	5,806	83
By global business ¹⁶						
Retail Banking and Wealth						
Management	2,573	2,886	(11)	2,573	657	292
Commercial Banking	4,182	4,080	3	4,182	3,708	13
Global Banking and Markets	5,029	4,680	7	5,029	2,209	128
Global Private Banking	460	546	(16)	460	400	15
Other	(1,636)	(1,224)	(34)	(1,636)	(1,168)	(40)
	10,608	10,968	` ′	10,608	5,806	83
Underlying profit before tax	10,000	10,908	(3)	10,000	3,800	63
By geographical region ¹⁷						
Europe	938	2,107	(55)	938	(480)	
Hong Kong	3,761	3,090	22	3,761	2,751	37
Rest of Asia-Pacific	4,069	3,524	15	4,069	3,758	8
Middle East and North Africa	776	748	4	776	698	11
North America	21	483	(96)	21	(1,930)	
Latin America	1,043	1,016	3	1,043	1,009	3
Underlying profit before tax	10,608	10,968	(3)	10,608	5,806	83

Global businesses

Retail Banking and Wealth Management

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11						
	17711	C	at 1H12	17712	D 4 1	Constant			
	1H11 as reported	Currency Translation ¹⁰	exchange rates	1H12 as reported	Reported change 11	currency change ¹¹			
	US\$m	US\$m	US\$m	US\$m	%	%			
Net interest income	12,086	(390)	11,696	10,774	(11)	(8)			
Net fee income	4,212	(121)	4,091	3,760	(11)	(8)			
Gains on disposal of US branch				2.505					
network and cards business Other income ¹³	1,274	(62)	1,212	3,597 1,184	(7)	(2)			
	1,2/4	(02)	1,212	1,104	(7)	(2)			
Net operating income ¹⁴	17,572	(573)	16,999	19,315	10	14			
Loan impairment charges and									
other credit risk provisions	(4,270)	92	(4,178)	(3,273)	23	22			
Net operating income	13,302	(481)	12,821	16,042	21	25			
Operating expenses	(10,746)	407	(10,339)	(10,218)	5	1			
Operating profit	2,556	(74)	2,482	5,824	128	135			
Share of profit in associates and									
joint ventures	570	19	589	586	3	(1)			
Profit before tax	3,126	(55)	3,071	6,410	105	109			

30 June 2012 compared with 31 December 2011

_	Half-year to 3	30 June 2012 ('1H	12') compared wi	ith half-year to 3	1 December 201	1 ('2H11')
_			2H11			_
			at 1H12			Constant
	2H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	Translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	12,015	(204)	11,811	10,774	(10)	(9)
Net fee income	4,014	(53)	3,961	3,760	(6)	(5)
Gains on disposal of US branch						
network and cards business	_	_	_	3,597		
Other income ¹³	(68)	(25)	(93)	1,184		
Net operating income ¹⁴	15,961	(282)	15,679	19,315	21	23
Loan impairment charges and						
other credit risk provisions	(5,049)	50	(4,999)	(3,273)	35	35
Net operating income	10,912	(232)	10,680	16,042	47	50
Operating expenses	(10,456)	207	(10,249)	(10,218)	2	-
Operating profit	456	(25)	431	5,824		
Share of profit in associates and						
joint ventures	688	8	696	586	(15)	(16)
Profit before tax	1,144	(17)	1,127	6,410	460	469

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December	_		
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	19,315	17,572	10	19,315	15,961	21		
Constant currency		(573)			(282)			
Acquisitions, disposals and dilutions	(3,837)	(1,029)		(3,837)	(1,060)			
Underlying revenue	15,478	15,970	(3)	15,478	14,619	6		

 $Reconciliation\ of\ reported\ and\ underlying\ loan\ impairment\ charges\ and\ other\ credit\ risk\ provisions\ (`LIC's)$

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported LICs	(3,273)	(4,270)	23	(3,273)	(5,049)	35		
Constant currency		92			50			
Acquisitions, disposals and dilutions	_	370		_	304			
Underlying LICs	(3,273)	(3,808)	14	(3,273)	(4,695)	30		

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(10,218)	(10,746)	5	(10,218)	(10,456)	2	
Constant currency		407			207		
Acquisitions, disposals and dilutions		474			286		
Underlying operating expenses	(10,218)	(9,865)	(4)	(10,218)	(9,963)	(3)	
Underlying cost efficiency ratio	66.0%	61.8%		66.0%	68.2%		

Reconciliation of reported and underlying profit before tax

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax Constant currency	6,410	3,126 (55)	105	6,410	1,144 (17)	460	
Acquisitions, disposals and dilutions	(3,837)	(185)		(3,837)	(470)		
Underlying profit before tax	2,573	2,886	(11)	2,573	657	292	

Reconciliation of reported and underlying average risk-weighted assets

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Average reported RWAs Constant currency Acquisitions, disposals and dilutions	331,865	357,809 (3,925) (17,561)	(7)	331,865	357,353 (1,340) (17,360)	(7)	
Average underlying RWAs	331,865	336,323	(1)	331,865	338,653	(2)	

Retail Banking and Wealth Management - HSBC Finance

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue Acquisitions, disposals and dilutions	5,936 (3,148)	4,198 (914)	41	5,936 (3,148)	3,012 (904)	97		
Underlying revenue	2,788	3,284	(15)	2,788	2,108	32		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	2,991 (3,148)	(353) (154)		2,991 (3,148)	(2,028)		
Underlying profit before tax	(157)	(507)	69	(157)	(2,413)	93	

Commercial Banking

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11			~		
	1H11 as reported US\$m	Currency translation ¹⁰ US\$m	at 1H12 exchange rates US\$m	1H12 as reported US\$m	Reported change ¹¹ %	Constant currency change ¹¹		
Net interest income Net fee income Gains on disposal of US branch	4,814 2,131	(212) (76)	4,602 2,055	5,144 2,224	7 4	12 8		
network	735	(26)	709	212 673	(8)	(5)		
Net operating income ¹⁴	7,680	(314)	7,366	8,253	7	12		
Loan impairment charges and other credit risk provisions	(642)	33	(609)	(924)	(44)	(52)		
Net operating income	7,038	(281)	6,757	7,329	4	8		
Operating expenses	(3,465)	160	(3,305)	(3,736)	(8)	(13)		
Operating profit	3,573	(121)	3,452	3,593	1	4		
Share of profit in associates and joint ventures	616	16	632	836	36	32		
Profit before tax	4,189	(105)	4,084	4,429	6	8		

30 June 2012 compared with 31 December 2011

•	Half-year to 3	0 June 2012 ('1H	12') compared w	ith half-year to 3	31 December 201	1 ('2H11')
·	2H11 as reported US\$m	Currency translation ¹⁰ US\$m	2H11 at 1H12 exchange rates US\$m	1H12 as reported US\$m	Reported change ¹¹	Constant currency change ¹¹
Net interest income Net fee income Gains on disposal of US branch network	5,117 2,160	(112) (43)	5,005 2,117	5,144 2,224 212	1 3	3 5
Other income ¹³ Net operating income ¹⁴	7,931	(19) (174)	635	673	3	6
Loan impairment charges and other credit risk provisions	(1,096)	34	7,757	8,253 (924)	16	13
Net operating income	6,835	(140)	6,695	7,329	7	9
Operating expenses	(3,756)	87	(3,669)	(3,736)	1	(2)
Operating profit	3,079	(53)	3,026	3,593	17	19
Share of profit in associates and joint ventures	679	6_	685	836	23	22
Profit before tax	3,758	(47)	3,711	4,429	18	19

Reconciliation of reported and underlying revenue¹⁵

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	8,253	7,680	7	8,253	7,931	4	
Constant currency		(314)			(174)		
Acquisitions, disposals and dilutions	(247)	(7)		(247)	(6)		
Underlying revenue	8,006	7,359	9	8,006	7,751	3	

 $Reconciliation\ of\ reported\ and\ underlying\ loan\ impairment\ charges\ and\ other\ credit\ risk\ provisions\ (`LIC's)$

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported LICs	(924)	(642)	(44)	(924)	(1,096)	16	
Constant currency		33			34		
Acquisitions, disposals and dilutions		(1)		_			
Underlying LICs	(924)	(610)	(51)	(924)	(1,062)	13	

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(3,736)	(3,465)	(8)	(3,736)	(3,756)	1	
Constant currency		160			87		
Acquisitions, disposals and dilutions		4			3		
Underlying operating expenses	(3,736)	(3,301)	(13)	(3,736)	(3,666)	(2)	
Underlying cost efficiency ratio	46.7%	44.9%		46.7%	47.3%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	4,429	4,189	6	4,429	3,758	18	
Constant currency		(105)			(47)		
Acquisitions, disposals and dilutions	(247)	(4)		(247)	(3)		
Underlying profit before tax	4,182	4,080	3	4,182	3,708	13	

Global Banking and Markets

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11						
			at 1H12			Constant			
	1H11 as	Currency	exchange	1H12 as	Reported	currency			
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹			
	US\$m	US\$m	US\$m	US\$m	%	%			
Net interest income	3,603	(117)	3,486	3,625	1	4			
Net fee income	1,730	(56)	1,674	1,598	(8)	(5)			
Other income ¹³	4,356	(113)	4,243	5,112	17	20			
Net operating income ¹⁴	9,689	(286)	9,403	10,335	7	10			
Loan impairment charges and									
other credit risk provisions	(334)	14	(320)	(598)	(79)	(87)			
Net operating income	9,355	(272)	9,083	9,737	4	7			
Operating expenses	(4,860)	133	(4,727)	(5,073)	(4)	(7)			
Operating profit	4,495	(139)	4,356	4,664	4	7			
Share of profit in associates and									
joint ventures	316	8	324	383	21	18			
Profit before tax	4,811	(131)	4,680	5,047	5	8			

 $\it 30$ June $\it 2012$ compared with $\it 31$ December $\it 2011$

_	Half-year to 30 June 2012 ('1H12') compared with half-year to 31 December 2011 ('2H11')						
			2H11				
			at 1H12			Constant	
	2H11 as	Currency	exchange	1H12 as	Reported	currency	
	reported	translation10	rates	reported	change ¹¹	change ¹¹	
	US\$m	US\$m	US\$m	US\$m	%	%	
Net interest income	3,660	(58)	3,602	3,625	(1)	1	
Net fee income	1,497	(27)	1,470	1,598	7	9	
Other income ¹³	2,211	(20)	2,191	5,112	131	133	
Net operating income ¹⁴	7,368	(105)	7,263	10,335	40	42	
Loan impairment charges and							
other credit risk provisions	(650)	6	(644)	(598)	8	7	
Net operating income	6,718	(99)	6,619	9,737	45	47	
Operating expenses	(4,862)	68	(4,794)	(5,073)	(4)	(6)	
Operating profit	1,856	(31)	1,825	4,664	151	156	
Share of profit in associates and							
joint ventures	382	2	384	383	_	_	
Profit before tax	2,238	(29)	2,209	5,047	126	128	

Reconciliation of reported and underlying revenue¹⁵

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	10,335	9,689	7	10,335	7,368	40	
Constant currency		(286)			(105)		
Acquisitions, disposals and dilutions	(18)			(18)			
Underlying revenue	10,317	9,403	10	10,317	7,263	42	

 $Reconciliation\ of\ reported\ and\ underlying\ loan\ impairment\ charges\ and\ other\ credit\ risk\ provisions\ (`LIC's)$

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported LICs	(598)	(334)	(79)	(598)	(650)	8	
Constant currency		14			6		
Acquisitions, disposals and dilutions	_			_			
Underlying LICs	(598)	(320)	(87)	(598)	(644)	7	

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses Constant currency	(5,073)	(4,860) 133	(4)	(5,073)	(4,862) 68	(4)	
Acquisitions, disposals and dilutions	_			_			
Underlying operating expenses	(5,073)	(4,727)	(7)	(5,073)	(4,794)	(6)	
Underlying cost efficiency ratio	49.2%	50.3%		49.2%	66.0%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	5,047	4,811	5	5,047	2,238	126	
Constant currency		(131)			(29)		
Acquisitions, disposals and dilutions	(18)			(18)			
Underlying profit before tax	5,029	4,680	7	5,029	2,209	128	

Global Private Banking

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11						
			at 1H12			Constant			
	1H11 as	Currency	exchange	1H12 as	Reported	currency			
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹			
	US\$m	US\$m	US\$m	US\$m	%	%			
Net interest income	729	(7)	722	672	(8)	(7)			
Net fee income	731	(11)	720	625	(15)	(13)			
Other income ¹³	229	(1)	228	344	50	51			
Net operating income ¹⁴	1,689	(19)	1,670	1,641	(3)	(2)			
Loan impairment charges and									
other credit risk provisions	(22)	11	(21)	(4)	82	81			
Net operating income	1,667	(18)	1,649	1,637	(2)	(1)			
Operating expenses	(1,117)	13	(1,104)	(1,113)	-	(1)			
Operating profit	550	(5)	545	524	(5)	(4)			
Share of profit in associates and									
joint ventures	2		2	3	50	50			
Profit before tax	552	(5)	547	527	(5)	(4)			

 $\it 30$ June $\it 2012$ compared with $\it 31$ December $\it 2011$

_	Half-year to 30 June 2012 ('1H12') compared with half-year to 31 December 2011 ('2H11')							
			2H11					
			at 1H12			Constant		
	2H11 as	Currency	exchange	1H12 as	Reported	currency		
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹		
	US\$m	US\$m	US\$m	US\$m	%	%		
Net interest income	710	(5)	705	672	(5)	(5)		
Net fee income	651	(6)	645	625	(4)	(3)		
Other income ¹³	242	(3)	239	344	42	44		
Net operating income ¹⁴	1,603	(14)	1,589	1,641	2	3		
Loan impairment charges and								
other credit risk provisions	(64)		(64)	(4)	94	94		
Net operating income	1,539	(14)	1,525	1,637	6	7		
Operating expenses	(1,149)	11_	(1,138)	(1,113)	3	2		
Operating profit	390	(3)	387	524	34	35		
Share of profit in associates and								
joint ventures	2			3	50	50		
Profit before tax	392	(3)	389	527	34	35		

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	1,641	1,689	(3)	1,641	1,603	2		
Constant currency		(19)			(14)			
Acquisitions, disposals and dilutions	(67)	(3)		(67)	(2)			
Underlying revenue	1,574	1,667	(6)	1,574	1,587	(1)		

 $Reconciliation\ of\ reported\ and\ underlying\ loan\ impairment\ charges\ and\ other\ credit\ risk\ provisions\ (`LIC's)$

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported LICs	(4)	(22)	82	(4)	(64)	94		
Constant currency		1			_			
Acquisitions, disposals and dilutions	_			_				
Underlying LICs	(4)	(21)	81	(4)	(64)	94		

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(1,113)	(1,117)	_	(1,113)	(1,149)	3	
Constant currency		13			11		
Acquisitions, disposals and dilutions	_	2		_	13		
Underlying operating expenses	(1,113)	(1,102)	(1)	(1,113)	(1,125)	1	
Underlying cost efficiency ratio	70.7%	66.1%		70.7%	70.9%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	527	552	(5)	527	392	34	
Constant currency		(5)			(3)		
Acquisitions, disposals and dilutions	(67)	(1)		(67)	11		
Underlying profit before tax	460	546	(16)	460	400	15	

Other

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11					
			at 1H12			Constant		
	1H11 as	Currency	exchange	1H12 as	Reported	currency		
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹		
	US\$m	US\$m	US\$m	US\$m	%	%		
Net interest expense	(481)	16	(465)	(464)	(4)	_		
Net fee income	3	(1)	2	100	3,233	4,900		
Changes in fair value ¹²	(143)	-	(143)	(2,170)				
Other income ¹³	2,649	(74)	2,575	2,872	8	12		
Net operating income ¹⁴	2,028	(59)	1,969	338	(83)	(83)		
Loan impairment (charges)/recoveries								
and other credit risk provisions	2	(2)	<u> </u>		(100)	-		
Net operating income	2,030	(61)	1,969	338	(83)	(83)		
Operating expenses	(3,286)	82	(3,204)	(4,049)	(23)	(26)		
Operating loss	(1,256)	21	(1,235)	(3,711)	(195)	(200)		
Share of profit in associates and								
joint ventures	52	(3)	49	35	(33)	(29)		
Loss before tax	(1,204)	18	(1,186)	(3,676)	(205)	(210)		

30 June 2012 compared with 31 December 2011

_	Half-year to 3	30 June 2012 ('1F	H12') compared w	ith half-year to 3	1 December 201	1 ('2H11')
			2H11 at 1H12			Constant
	2H11 as reported	Currency Translation ¹⁰	exchange rates	1H12 as reported	Reported change ¹¹	currency change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest expense	(430)	12	(418)	(464)	8	11
Net fee income	31	(5)	26	100	223	285
Changes in fair value ¹²	4,076	(38)	4,038	(2,170)		
Other income ¹³	3,440	(19)	3,421	2,872	(17)	(16)
Net operating income ¹⁴	7,117	(50)	7,067	338	(95)	(95)
Loan impairment (charges)/recoveries	(2)	5	2		100	(100)
and other credit risk provisions	(2)	5	3		100	(100)
Net operating income	7,115	(45)	7,070	338	(95)	(95)
Operating expenses	(4,206)	27	(4,179)	(4,049)	4	3
Operating profit/(loss)	2,909	(18)	2,891	(3,711)		
Share of profit/(loss) in associates and joint ventures	(43)	11	(42)	35		
Profit/(loss) before tax	2,866	(17)	2,849	(3,676)		

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	338	2,028	(83)	338	7,117	(95)		
Constant currency		(59)			(12)			
Own credit spread	2,170	143		2,170	(4,076)			
Acquisitions, disposals and dilutions	(130)	(181)		(130)	(27)			
Underlying revenue	2,378	1,931	23	2,378	3,002	(21)		

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported LICs	_	2	(100)	_	(2)	100	
Constant currency		(2)			5		
Acquisitions, disposals and dilutions	_			_			
Underlying LICs	_	_		_	3	(100)	

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(4,049)	` ' '	(23)	(4,049)	(4,206)	4	
Constant currency		82			27		
Acquisitions, disposals and dilutions	_			_			
Underlying operating expenses	(4,049)	(3,204)	(26)	(4,049)	(4,179)	3	
Underlying cost efficiency ratio	170.3%	165.9%		170.3%	139.2%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	(3,676)	(1,204)	(205)	(3,676)	2,866		
Constant currency		18			21		
Own credit spread	2,170	143		2,170	(4,076)		
Acquisitions, disposals and dilutions	(130)	(181)		(130)	21		
Underlying profit before tax	(1,636)	(1,224)	(34)	(1,636)	(1,168)	(40)	

Geographical regions

Europe

 $30\ June\ 2012\ compared\ with\ 30\ June\ 2011$

	Half-year to	30 June 2012 ('1H12') compar	ed with half-year	to 30 June 2011	l ('1H11')
			1H11			
			at 1H12			Constant
	1H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	5,566	(230)	5,336	5,073	(9)	(5)
Net fee income	3,131	(136)	2,995	3,023	(3)	1
Changes in fair value ¹²	(71)	_	(71)	(1,605)	(2,161)	(2,161)
Other income ¹³	2,714	(75)	2,639	3,176	17	20
Net operating income ¹⁴	11,340	(441)	10,899	9,667	(15)	(11)
Loan impairment charges and						
other credit risk provisions	(1,173)	38	(1,135)	(1,037)	12	9
Net operating income	10,167	(403)	9,764	8,630	(15)	(12)
Operating expenses	(8,014)	300	(7,714)	(9,289)	(16)	(20)
Operating profit/(loss)	2,153	(103)	2,050	(659)		
Share of loss in associates and						
joint ventures	(6)	(8)	(14)	(8)	(33)	43
Profit/(loss) before tax	2,147	(111)	2,036	(667)		

30 June 2012 compared with 31 December 2011

_	Half-year to 3	0 June 2012 ('1H	12') compared wi	th half-year to 3	1 December 201	1 ('2H11')
			2H11			
			at 1H12			Constant
	2H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation10	rates	reported	change11	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	5,435	(110)	5,325	5,073	(7)	(5)
Net fee income	3,105	(70)	3,035	3,023	(3)	(0)
Changes in fair value ¹²	3,018	(37)	2,981	(1,605)		
Other income ¹³	1,348	46	1,394	3,176	136	128
Net operating income ¹⁴	12,906	(171)	12,735	9,667	(25)	(24)
Loan impairment charges and						
other credit risk provisions	(1,339)	23	(1,316)	(1,037)	23	21
Net operating income	11,567	(148)	11,419	8,630	(25)	(24)
Operating expenses	(9,055)	123	(8,932)	(9,289)	(3)	(4)
Operating profit/(loss)	2,512	(25)	2,487	(659)		
Share of profit/(loss) in associates and						
joint ventures	12	2	14	(8)		
Profit/(loss) before tax	2,524	(23)	2,501	(667)		

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	9,667	11,340	(15)	9,667	12,906	(25)		
Constant currency		(441)			(134)			
Own credit spread	1,605	71		1,605	(3,018)			
Acquisitions, disposals and dilutions	_			_				
Underlying revenue	11,272	10,970	3	11,272	9,754	16		

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported LICs	(1,037)	(1,173)	12	(1,037)	(1,339)	23		
Constant currency		38			23			
Acquisitions, disposals and dilutions	_			_				
Underlying LICs	(1,037)	(1,135)	9	(1,037)	(1,316)	21		

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(9,289)	(8,014) 300	(16)	(9,289)	(9,055) 123	(3)	
Constant currency							
Underlying operating expenses	(9,289)	(7,714)	(20)	(9,289)	(8,932)	(4)	
Underlying cost efficiency ratio	82.4%	70.3%		82.4%	91.6%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax Constant currency	(667)	2,147 (111)		(667)	2,524 14		
Own credit spread	1,605	71		1,605	(3,018)		
Acquisitions, disposals and dilutions							
Underlying profit/(loss) before tax	938	2,107	(55)	938	(480)		

Hong Kong

30 June 2012 compared with 30 June 2011

	Half-year to	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')							
			1H11 at 1H12			Constant			
	1H11 as reported US\$m	Currency translation ¹⁰ US\$m	exchange rates US\$m	1H12 as reported US\$m	Reported change 11 %	currency change ¹¹			
Net interest income	2,249 1,612	10 4 -	2,259 1,616	2,599 1,618	16 -	15 -			
Other income ¹³	1,553	3	1,556	1,916	23	23			
Net operating income ¹⁴	5,414	17	5,431	6,133	13	13			
Loan impairment charges and other credit risk provisions	(25)		(25)	(32)	(28)	(28)			
Net operating income	5,389	17	5,406	6,101	13	13			
Operating expenses	(2,339)	(8)	(2,347)	(2,396)	(2)	(2)			
Operating profit	3,050	9	3,059	3,705	21	21			
Share of profit in associates and joint ventures	31	_	31	56	81	81			
Profit before tax	3,081	9	3,090	3,761	22	22			

30 June 2012 compared with 31 December 2011

_	Half-year to 3	0 June 2012 ('1	H12') compared	with half-year to	31 December 201	1 ('2H11')
			2H11			
			at 1H12			Constant
	2H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	2,442	7	2,449	2,599	6	6
Net fee income	1,485	5	1,490	1,618	9	9
Changes in fair value ¹²	_	_	_	_		
Other income ¹³	1,341	4	1,345	1,916	43	42
Net operating income ¹⁴	5,268	16	5,284	6,133	16	16
Loan impairment charges and						
other credit risk provisions	(131)	1	(130)	(32)	76	75
Net operating income	5,137	17	5,154	6,101	19	18
Operating expenses	(2,419)	(7)	(2,426)	(2,396)	1	1
Operating profit	2,718	10	2,728	3,705	36	36
Share of profit in associates and						
joint ventures	24	(1)	23	56	133	143
Profit before tax	2,742	9	2,751	3,761	37	37

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	6,133	5,414	13	6,133	5,268	16		
Constant currency		17			16			
Own credit spread	_	_		-	_			
Acquisitions, disposals and dilutions				_				
Underlying revenue	6,133	5,431	13	6,133	5,284	16		

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported LICs	(32)	(25)	(28)	(32)	(131)	76	
Constant currency		_			1		
Acquisitions, disposals and dilutions	_			_			
Underlying LICs	(32)	(25)	(28)	(32)	(130)	75	

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December	_	
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(2,396)	(2,339)	(2)	(2,396)	(2,419)	1	
Constant currency		(8)			(7)		
Acquisitions, disposals and dilutions							
Underlying operating expenses	(2,396)	(2,347)	(2)	(2,396)	(2,426)	1	
Underlying cost efficiency ratio	39.1%	43.2%		39.1%	45.9%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	3,761	3,081	22	3,761	2,742	37	
Constant currency		9			9		
Own credit spread	_	_		_	_		
Acquisitions, disposals and dilutions	_			_			
Underlying profit before tax	3,761	3,090	22	3,761	2,751	37	

Rest of Asia-Pacific

30 June 2012 compared with 30 June 2011

	Half-year to 30 June 2012 ('1H12') compared with half-year to 30 June 2011 ('1H11')						
			1H11				
			at 1H12			Constant	
	1H11 as	Currency	exchange	1H12 as	Reported	currency	
	reported	translation 10	rates	reported	change ¹¹	change ¹¹	
	US\$m	US\$m	US\$m	US\$m	%	%	
Net interest income	2,381	(60)	2,321	2,718	14	17	
Net fee income	1,117	(32)	1,085	1,078	(3)	(1)	
Changes in fair value ¹²	(2)	-	(2)	(2)			
Other income ¹³	1,852	(85)	1,767	2,153	16	22	
Net operating income ¹⁴	5,348	(177)	5,171	5,947	11	15	
Loan impairment charges and							
other credit risk provisions	(100)	(1)	(101)	(298)	(198)	(195)	
Net operating income	5,248	(178)	5,070	5,649	8	11	
Operating expenses	(2,836)	92	(2,744)	(2,865)	(1)	(4)	
Operating profit	2,412	(86)	2,326	2,784	15	20	
Share of profit in associates and							
joint ventures	1,330	48	1,378	1,588	19	15	
Profit before tax	3,742	(38)	3,704	4,372	17	18	

30 June 2012 compared with 31 December 2011

_	Half-year to 3	0 June 2012 ('1H	12') compared wi	ith half-year to 3	1 December 201	1 ('2H11')
			2H11			
			at 1H12			Constant
	2H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	2,721	(41)	2,680	2,718	_	1
Net fee income	994	(21)	973	1,078	8	11
Changes in fair value ¹²	4	_	4	(2)		
Other income ¹³	1,646	(46)	1,600	2,153	31	35
Net operating income ¹⁴	5,365	(108)	5,257	5,947	11	13
Loan impairment charges and						
other credit risk provisions	(167)	4	(163)	(298)	(78)	(83)
Net operating income	5,198	(104)	5,094	5,649	9	11
Operating expenses	(2,970)	62	(2,908)	(2,865)	4	1
Operating profit	2,228	(42)	2,186	2,784	25	27
Share of profit in associates and						
joint ventures	1,501	16	1,517	1,588	6	5
Profit before tax	3,729	(26)	3,703	4,372	17	18

Reconciliation of reported and underlying revenue¹⁵

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	5,947	5,348	11	5,947	5,365	11	
Constant currency		(177)			(108)		
Own credit spread	2	2		2	(4)		
Acquisitions, disposals and dilutions	(305)	(184)		(305)	(2)		
Underlying revenue	5,644	4,989	13	5,644	5,251	7	

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to					
	30 June	30 June		30 June	31 December	
	2012	2011	Change	2012	2011	Change
	US\$m	US\$m	%	US\$m	US\$m	%
Reported LICs	(298)	(100)	(198)	(298)	(167)	(78)
Constant currency		(1)			4	
Acquisitions, disposals and dilutions	_			_		
Underlying LICs	(298)	(101)	(195)	(298)	(163)	(83)

Reconciliation of reported and underlying operating expenses

	Half-year to						
	30 June	30 June		30 June	31 December	_	
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported operating expenses	(2,865)	(2,836)	(1)	(2,865)	(2,970)	4	
Constant currency		92			62		
Acquisitions, disposals and dilutions	_	2		_	13		
Underlying operating expenses	(2,865)	(2,742)	(4)	(2,865)	(2,895)	1	
Underlying cost efficiency ratio	50.8%	55.0%		50.8%	55.1%		

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	4,372	3,742	17	4,372	3,729	17	
Constant currency		(38)			(26)		
Own credit spread	2	2		2	(4)		
Acquisitions, disposals and dilutions	(305)	(182)		(305)	59		
Underlying profit before tax	4,069	3,524	15	4,069	3,758	8	

Middle East and North Africa

30 June 2012 compared with 30 June 2011

	Half-year to	30 June 2012 ("	1H12') compared	d with half-year	to 30 June 2011	l ('1H11')
			1H11			
			at 1H12			Constant
	1H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	673	(4)	669	705	5	5
Net fee income	327	(1)	326	302	(8)	(7)
Changes in fair value ¹²	(4)	_	(4)	(4)		
Other income ¹³	240	(2)	238	234	(3)	(2)
Net operating income ¹⁴	1,236	(7)	1,229	1,237	-	1
Loan impairment charges and						
other credit risk provisions	(99)	1	(98)	(135)	(36)	(38)
Net operating income	1,137	(6)	1,131	1,102	(3)	(3)
Operating expenses	(574)	3	(571)	(537)	6	6
Operating profit	563	(3)	560	565	-	1
Share of profit in associates and						
joint ventures	184		184	207	13	13
Profit before tax	747	(3)	744	772	3	4

30 June 2012 compared with 31 December 2011

******	nstant rency hange ¹¹
	rency
2H11 as Currency exchange 1H12 as Reported cur	
· · · · · · · · · · · · · · · · · · ·	hange
US\$m US\$m US\$m WS\$m %	%
Net interest income	(7)
Net fee income	1
Changes in fair value ¹²	
Other income ¹³	(20)
Net operating income 14	(10)
Loan impairment charges and	
other credit risk provisions	30
Net operating income	(6)
Operating expenses	8
Operating profit	(4)
Share of profit in associates and	
joint ventures	35
Profit before tax	4

Reconciliation of reported and underlying revenue¹⁵

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	1,237	1,236	0	1,237	1,371	(10)	
Constant currency		(7)			(3)		
Own credit spread	4	4		4	(18)		
Acquisitions, disposals and dilutions				_	(27)		
Underlying revenue	1,241	1,233	1	1,241	1,323	(6)	

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported LICs	(135)	(99)	(36)	(135)	(194)	30	
Constant currency		1			_		
Acquisitions, disposals and dilutions	_			_			
Underlying LICs	(135)	(98)	(38)	(135)	(194)	30	

Reconciliation of reported and underlying operating expenses

	Half-year to							
	30 June 2012 US\$m	30 June 2011 US\$m	Change %	30 June 2012 US\$m	31 December 2011 US\$m	Change %		
Reported operating expenses	(537)	(574)	6	(537)	(585) 1	8		
Acquisitions, disposals and dilutions Underlying operating expenses	(537)	(571)	6	(537)	(584)	8		
Underlying cost efficiency ratio	43.3%	46.3%		43.3%	44.1%			

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	772	747	3	772	745	4	
Constant currency		(3)			(2)		
Own credit spread	4	4		4	(18)		
Acquisitions, disposals and dilutions				_	(27)		
Underlying profit before tax	776	748	4	776	698	11	

North America

30 June 2012 compared with 30 June 2011

	Half-year to	30 June 2012 (1H12') compar	ed with half-yea	r to 30 June 2011	l ('1H11')
			1H11			
			at 1H12			Constant
	1H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	5,849	(22)	5,827	4,739	(19)	(19)
Net fee income	1,718	(10)	1,708	1,443	(16)	(16)
Changes in fair value ¹²	(66)	_	(66)	(559)	(747)	(747)
Gains on sale of US branch network						
and cards business	_	-	-	3,809		
Other income ¹³	739	(1)	738	546	(26)	(26)
Net operating income ¹⁴	8,240	(33)	8,207	9,978	21	22
Loan impairment charges and						
other credit risk provisions	(3,049)	3	(3,046)	(2,161)	29	29
Net operating income	5,191	(30)	5,161	7,817	51	51
Operating expenses	(4,602)	15	(4,587)	(4,462)	3	3
Operating profit	589	(15)	574	3,355	470	484
Share of profit/(loss) in associates and						
joint ventures	17	(1)	16	(1)		
Profit before tax	606	(16)	590	3,354	453	468

30 June 2012 compared with 31 December 2011

_	Half-year to 3	0 June 2012 ('1H	(12') compared wi	th half-year to 3	1 December 201	1 ('2H11')
			2H11			
			at 1H12			Constant
	2H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	Translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	5,631	(4)	5,627	4,739	(16)	(16)
Net fee income	1,590	(1)	1,589	1,443	(9)	(9)
Changes in fair value ¹²	1,036	(1)	1,035	(559)		
Gains on disposal of US branch						
network and cards business	_	_	_	3,809		
Other income/(expense) ¹³	(497)		(497)	546		
Net operating income ¹⁴	7,760	(6)	7,754	9,978	29	29
Loan impairment charges and						
other credit risk provisions	(3,967)		(3,967)	(2,161)	46	46
Net operating income	3,793	(6)	3,787	7,817	106	106
Operating expenses	(4,317)	2	(4,315)	(4,462)	(3)	(3)
Operating profit/(loss)	(524)	(4)	(528)	3,355		
Share of profit/(loss) in associates and						
joint ventures	18	1	19	(1)		
Profit/(loss) before tax	(506)	(3)	(509)	3,354		
Loan impairment charges and other credit risk provisions	(3,967) 3,793 (4,317) (524)	(6) 2 (4)	(3,967) 3,787 (4,315) (528)	(2,161) 7,817 (4,462) 3,355	46 106	46 106

Reconciliation of reported and underlying revenue¹⁵

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported revenue	9,978	8,240	21	9,978	7,760	29	
Constant currency		(33)			(5)		
Own credit spread	559	66		559	(1,036)		
Acquisitions, disposals and dilutions	(3,892)	(1,011)		(3,892)	(978)		
Underlying revenue	6,645	7,262	(8)	6,645	5,741	16	

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported LICs	(2,161)	(3,049)	29	(2,161)	(3,967)	46		
Constant currency		3			_			
Acquisitions, disposals and dilutions	_	369		_	304			
Underlying LICs	(2,161)	(2,677)	19	(2,161)	(3,663)	41		

Reconciliation of reported and underlying operating expenses

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported operating expenses	(4,462)	(4,602)	3	(4,462)	(4,317)	(3)		
Constant currency		15			2			
Acquisitions, disposals and dilutions	_	469		_	288			
Underlying operating expenses	(4,462)	(4,118)	(8)	(4,462)	(4,027)	(11)		
Underlying cost efficiency ratio	67.1%	56.7%		67.1%	70.1%			

	Half-year to						
	30 June	30 June		30 June	31 December		
	2012	2011	Change	2012	2011	Change	
	US\$m	US\$m	%	US\$m	US\$m	%	
Reported profit before tax	3,354	606	453	3,354	(506)		
Own credit spread	559	(16) 66		559	(2) (1,036)		
Acquisitions, disposals and dilutions	(3,892)	(173)		(3,892)	(386)		
Underlying profit/(loss) before tax	21	483	(96)	21	(1,930)		

Latin America

30 June 2012 compared with 30 June 2011

	Half-year to	30 June 2012 ('1H12') compar	ed with half-yea	r to 30 June 201	1 ('1H11')
			1H11			
			at 1H12			Constant
	1H11 as	Currency	exchange	1H12 as	Reported	currency
	reported	translation ¹⁰	rates	reported	change ¹¹	change ¹¹
	US\$m	US\$m	US\$m	US\$m	%	%
Net interest income	3,517	(363)	3,154	3,542	1	12
Net fee income	902	(90)	812	843	(7)	4
Other income ¹³	1,264	(148)	1,116	1,180	(7)	6
Net operating income ¹⁴	5,683	(601)	5,082	5,565	(2)	10
Loan impairment charges and						
other credit risk provisions	(820)	97	(723)	(1,136)	(39)	(57)
Net operating income	4,863	(504)	4,359	4,429	(9)	2
Operating expenses	(3,712)	384	(3,328)	(3,285)	12	1
Operating profit	1,151	(120)	1,031	1,144	(1)	11
Share of profit in associates and						
joint ventures		1	1	1_		
Profit before tax	1,151	(119)	1,032	1,145	(1)	11

30 June 2012 compared with 31 December 2011

_	Half-year to 3	0 June 2012 ('1H	H12') compared v	vith half-year to	31 December 201	1 ('2H11')
			2H11 at 1H12			Constant
	2H11 as reported US\$m	Currency translation ¹⁰ US\$m	exchange rates US\$m	1H12 as reported US\$m	Reported change ¹¹ %	currency change ¹¹
Net interest income	3,439	(184)	3,255	3,542	3	9
Net fee income	879	(46)	833	843	(4)	1
Other income ¹³	1,452	(95)	1,357	1,180	(19)	(13)
Net operating income ¹⁴	5,770	(325)	5,445	5,565	(4)	2
Loan impairment charges and other credit risk provisions	(1,063)	67	(996)	(1,136)	(7)	(14)
Net operating income	4,707	(258)	4,449	4,429	(6)	(0)
Operating expenses	(3,543)	191	(3,352)	(3,285)	7	2
Operating profit	1,164	(67)	1,097	1,144	(2)	4
Share of profit in associates and joint ventures		(1)	(1)	1		
Profit before tax	1,164	(68)	1,096	1,145	(2)	4

Reconciliation of reported and underlying revenue¹⁵

	Half-year to							
	30 June	30 June		30 June	31 December			
	2012	2011	Change	2012	2011	Change		
	US\$m	US\$m	%	US\$m	US\$m	%		
Reported revenue	5,565	5,683	(2)	5,565	5,770	(4)		
Constant currency		(601)			(325)			
Own credit spread	-	_		-	_			
Acquisitions, disposals and dilutions	(102)	(25)		(102)	(88)			
Underlying revenue	5,463	5,057	8	5,463	5,357	2		

Reconciliation of reported and underlying loan impairment charges and other credit risk provisions ('LIC's)

	Half-year to					
	30 June	30 June		30 June	31 December	
	2012	2011	Change	2012	2011	Change
	US\$m	US\$m	%	US\$m	US\$m	%
Reported LICs	(1,136)	(820)	(39)	(1,136)	(1,063)	(7)
Constant currency		97			67	
Acquisitions, disposals and dilutions	_			_		
Underlying LICs	(1,136)	(723)	(57)	(1,136)	(996)	(14)

Reconciliation of reported and underlying operating expenses

	Half-year to					
	30 June	30 June		30 June	31 December	
	2012	2011	Change	2012	2011	Change
	US\$m	US\$m	%	US\$m	US\$m	%
Reported operating expenses	(3,285)	(3,712)	12	(3,285)	(3,543)	7
Constant currency		384			191	
Acquisitions, disposals and dilutions	_	9		_	1	
Underlying operating expenses	(3,285)	(3,319)	1	(3,285)	(3,351)	2
Underlying cost efficiency ratio	60.1%	65.6%		60.1%	62.6%	

	Half-year to					
	30 June	30 June		30 June	31 December	
	2012	2011	Change	2012	2011	Change
	US\$m	US\$m	%	US\$m	US\$m	%
Reported profit before tax	1,145	1,151	(1)	1,145	1,164	(2)
Constant currency		(119)			(68)	
Own credit spread	_	-		-	-	
Acquisitions, disposals and dilutions	(102)	(16)		(102)	(87)	
Underlying profit before tax	1,043	1,016	3	1,043	1,009	3

Footnotes

- 10 'Currency translation' is the effect of translating the results of subsidiaries and associates for the previous half-years at the average rates of exchange applicable in the current half-year.
- 11 Positive numbers are favourable: negative numbers are unfavourable.
- 12 Changes in fair value due to movements in own credit spread on long-term debt issued. This does not include the fair value changes due to own credit spread on structured notes issued and other hybrid instruments included within trading liabilities.
- 13 Other income in this context comprises net trading income, net income/(expense) from other financial instruments designated at fair value, gains less losses from financial investments, dividend income, net earned insurance premiums and other operating income less net insurance claims incurred and movement in liabilities to policyholders.
- 14 Net operating income before loan impairment charges and other credit risk provisions, also referred to as revenue.
- 15 Underlying performance eliminates the effects of acquisitions, disposals and changes of ownership levels of subsidiaries, associates and businesses so we can view results on a like-for-like basis. We achieve this by eliminating gains and losses on disposal or dilution in the period incurred and by adjusting material results of operations in the previous period so that equivalent time periods are reflected. For example, if a disposal was made in the current year after four months of operations, the results of the previous year would be adjusted to also reflect four months of operations.