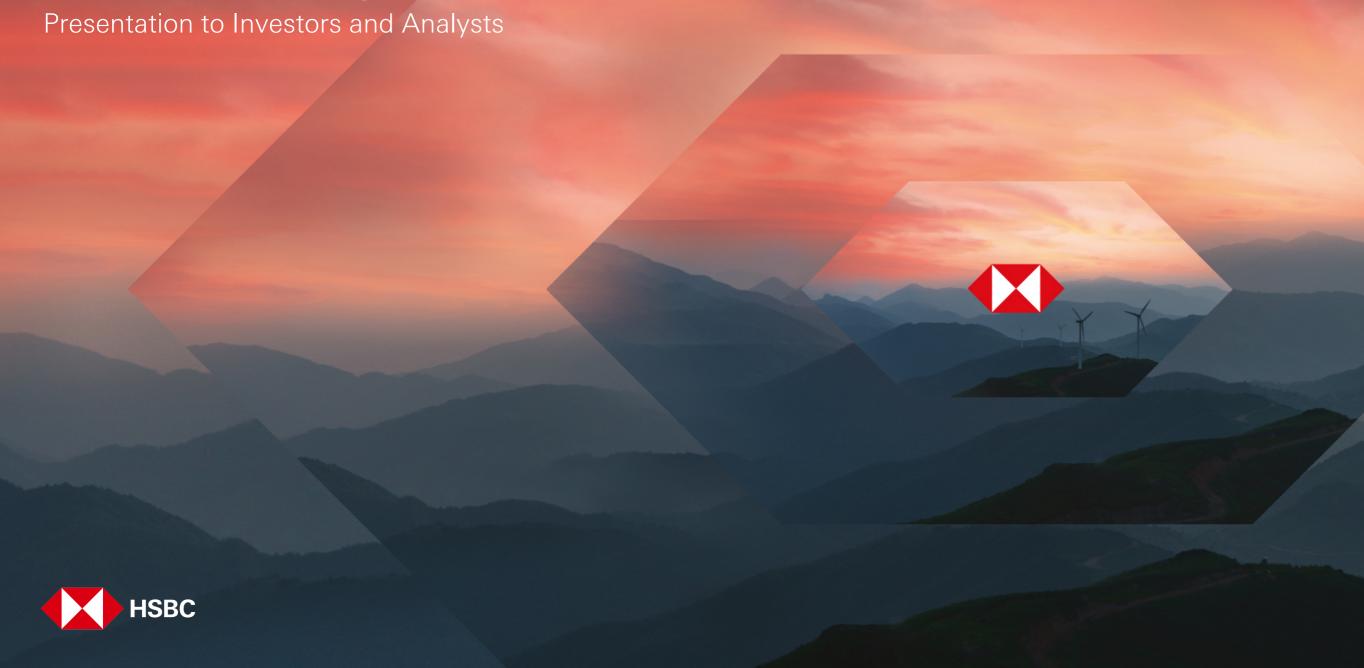
HSBC Holdings plc 2022 Results



Introductory remarks

Mark Tucker
Group Chairman



Strategic progress

Noel Quinn Group Chief Executive



Our purpose and strategy: International at the heart of our purpose and ambition

Opening up a world of opportunity

To be the preferred international financial partner for our clients

Our values

Our ambition

We take responsibility

Our strategy

Focus on our strengths

Digitise at scale

Energise for growth

Transition to net zero



Summary



Strong 2Q22 results with reported revenue of **\$12.8bn, up \$0.2bn (2%)**, and adjusted revenue of **\$13.1bn, up \$1.4bn (12%)** vs. 2Q21; reported PBT of **\$5.0bn**, down \$0.1bn (1%), adjusted PBT of **\$6.0bn**, up \$0.7bn (13%) vs. 2Q21



Our strategy has started to deliver results as we accelerate towards the growth phase

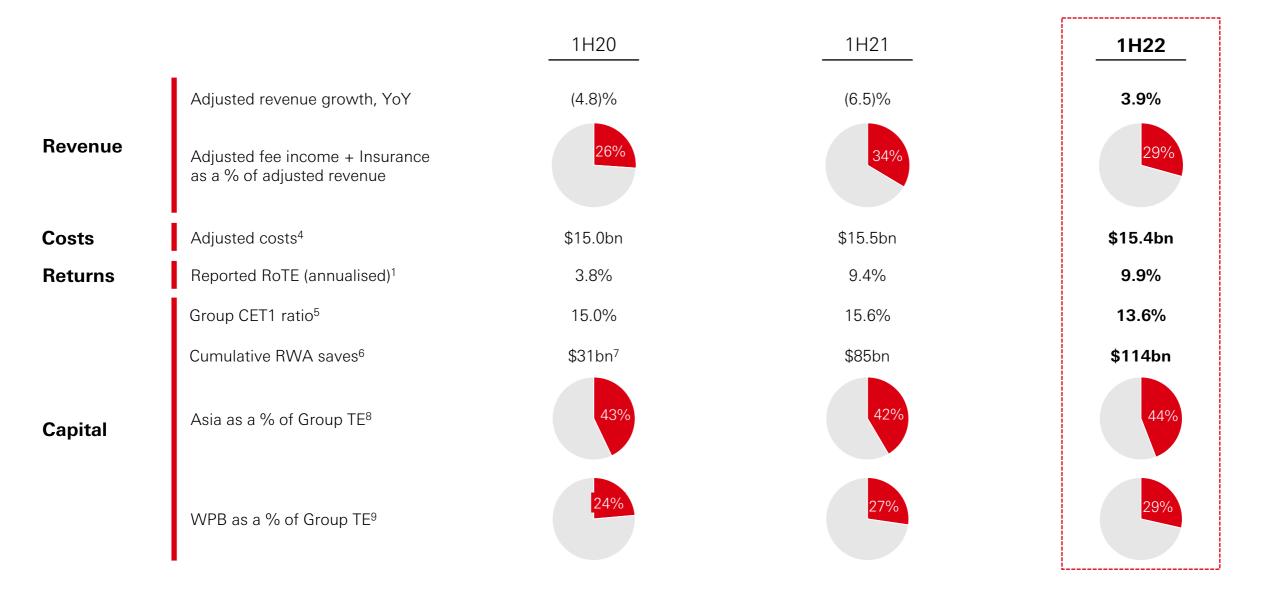


We are increasing our returns target to a RoTE¹ of 12%+ from FY23 onwards²



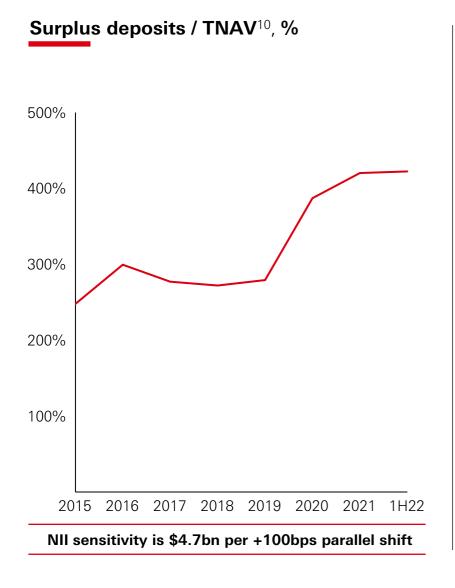
Payout ratio expected to be **c.50%** for FY23 and FY24; **reinstating quarterly dividends**³ from 2023; dividend per share will reflect materially higher expected returns

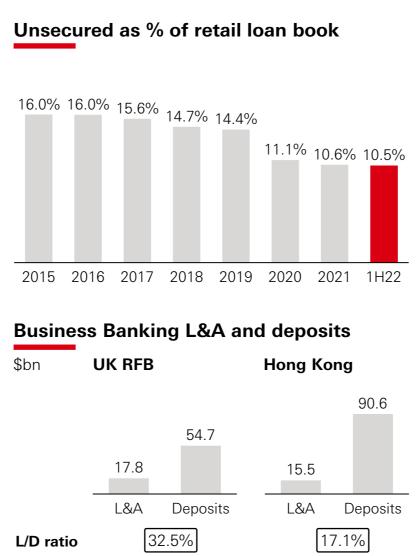
In the first half, we made strong progress in executing on our strategy

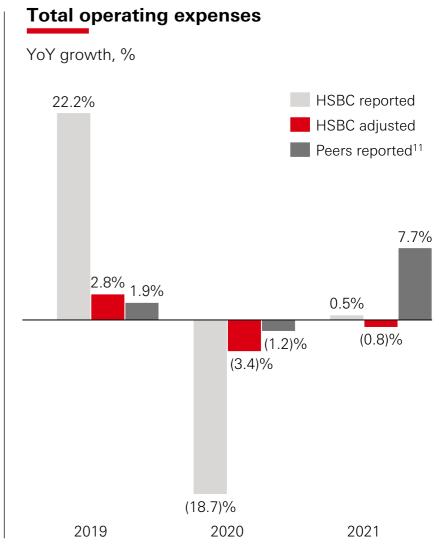


2022 results

We have a strong starting position going into the current rates cycle

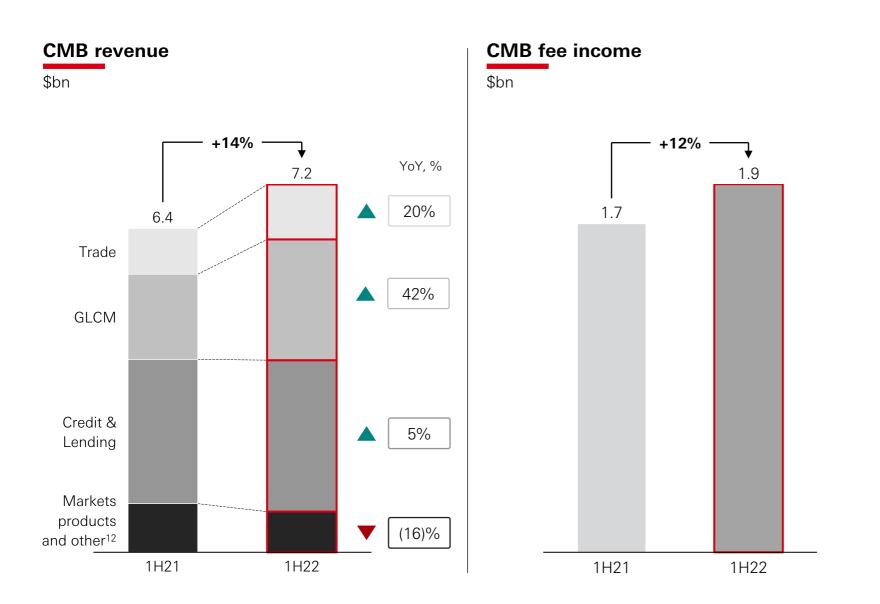


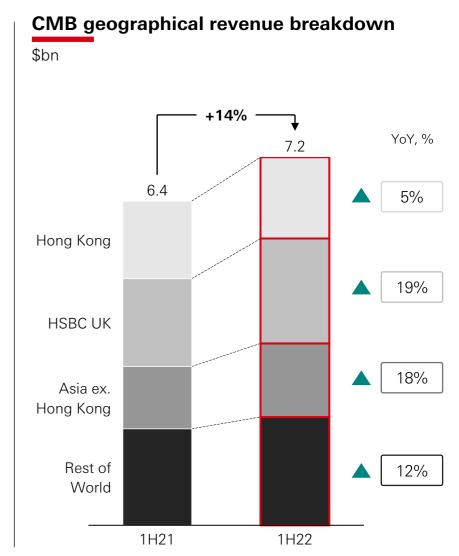




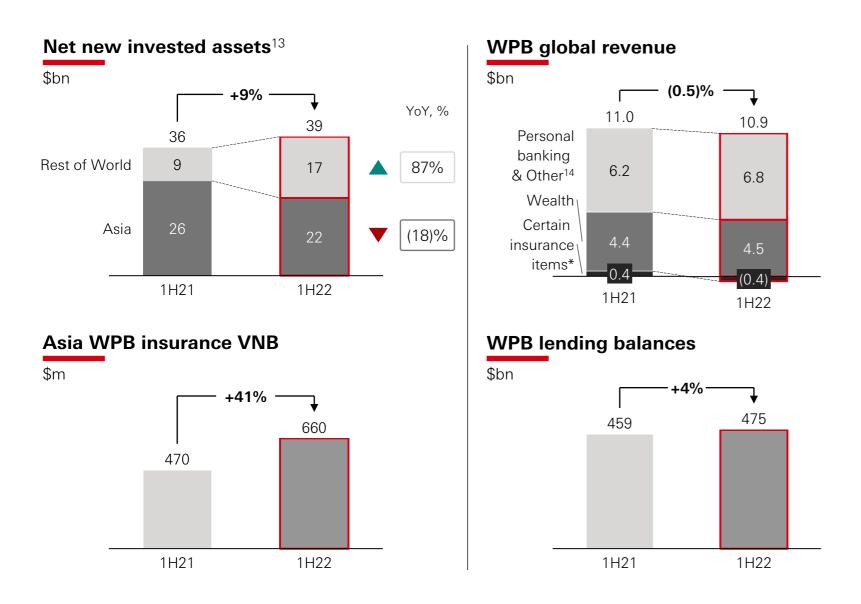
Strategy

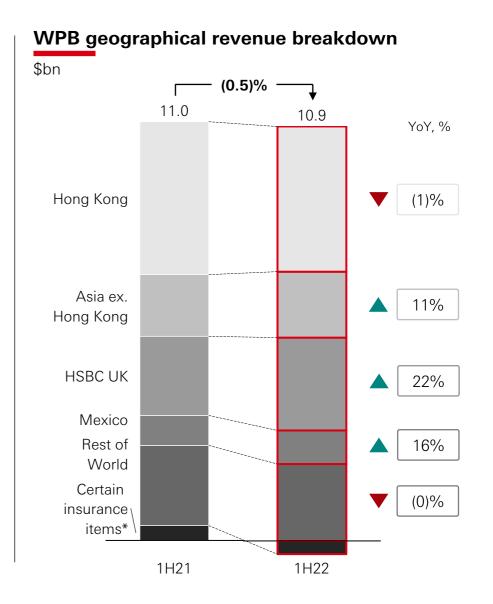
Focus on CMB: Strong transaction banking and fee performance globally



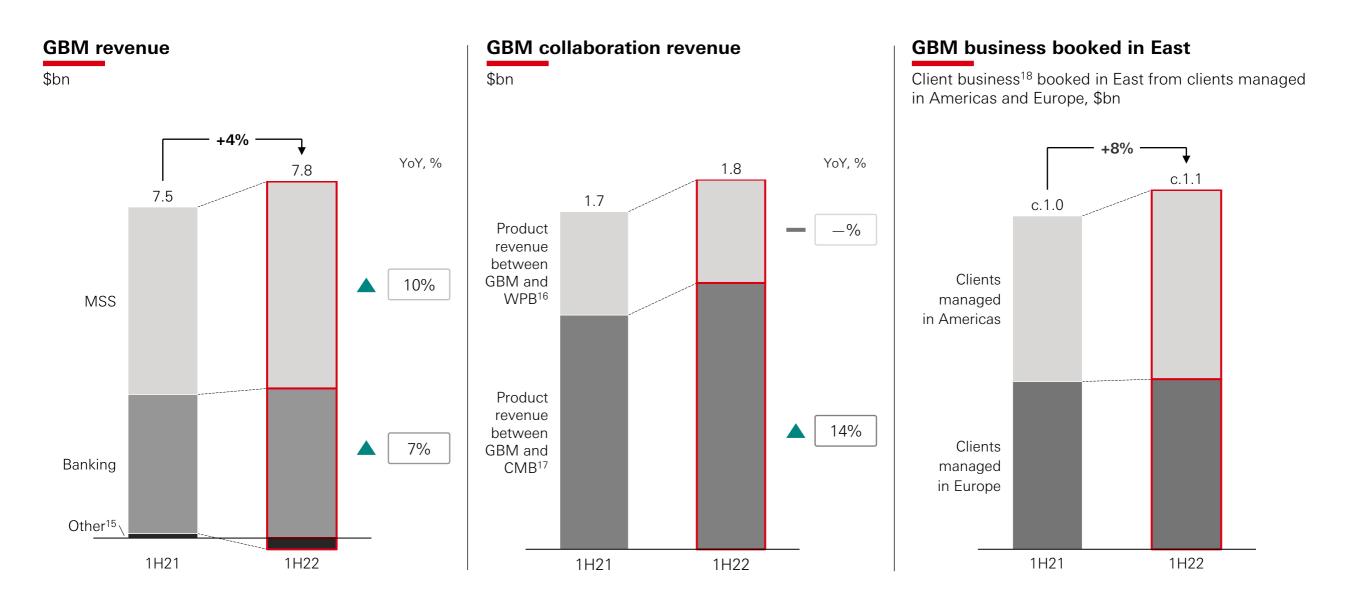


Focus on WPB: Strong momentum driving growth

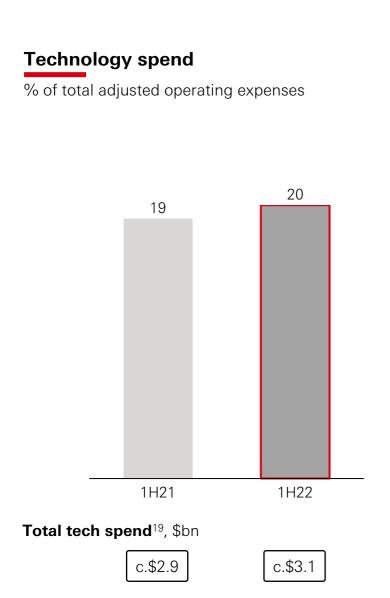


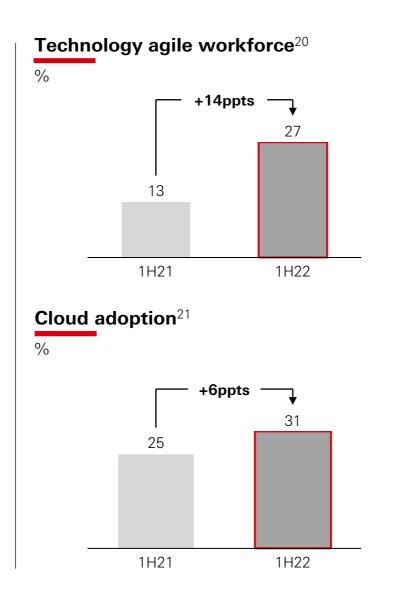


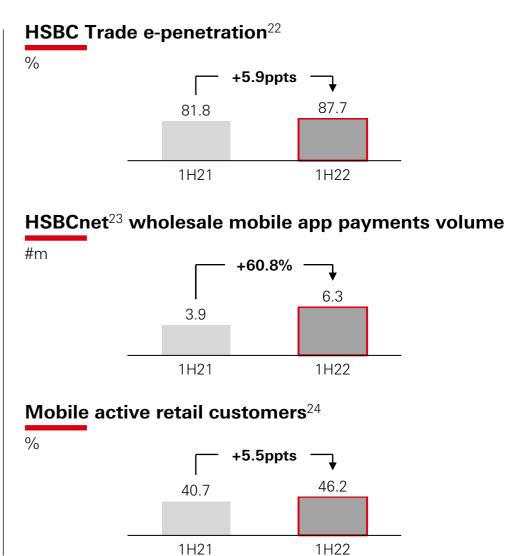
Strategy



Digitise: Our investments are starting to accelerate digital adoption



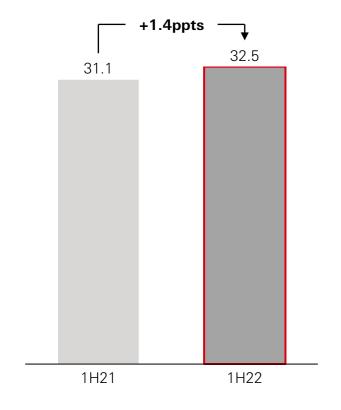




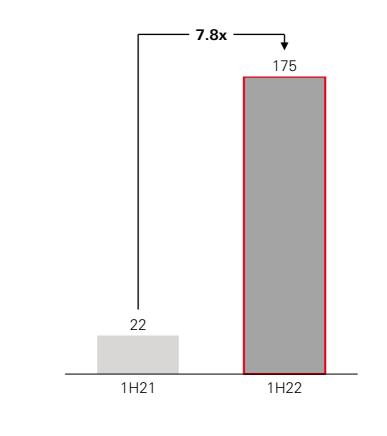
Strategy

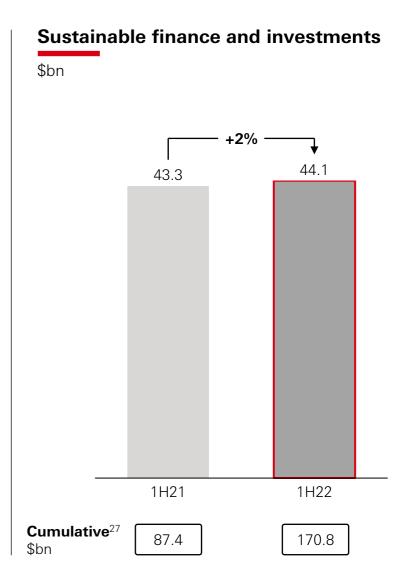
Female leaders

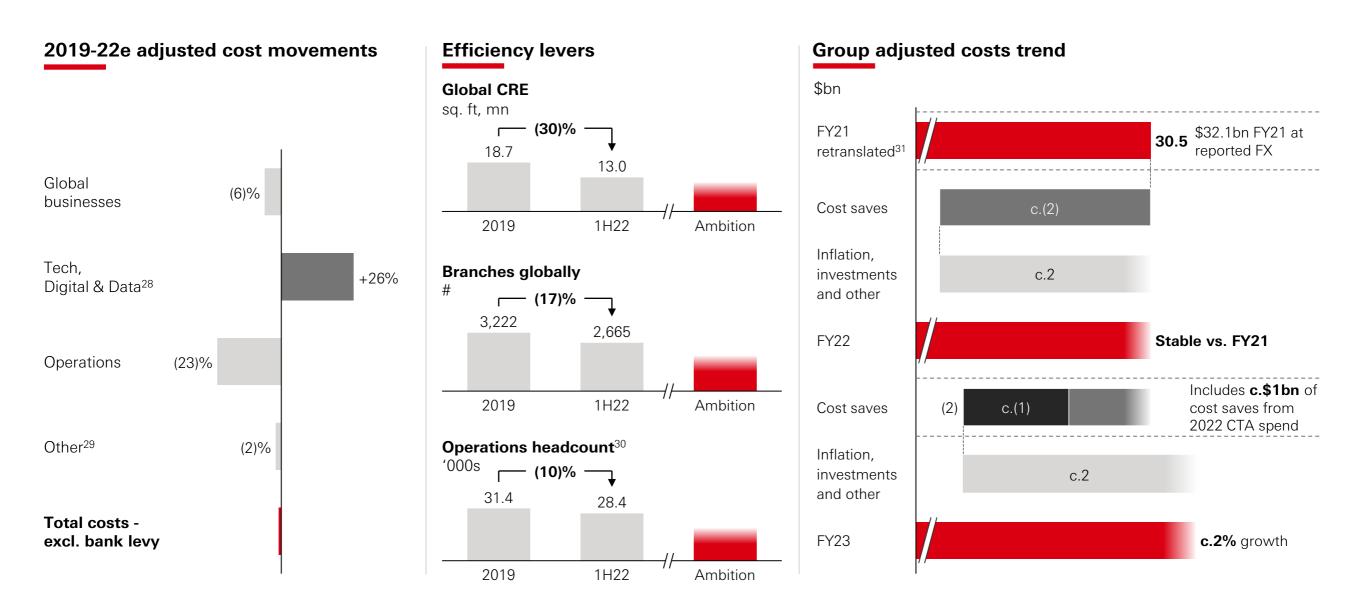
In senior leadership²⁵ roles, %



Total learning hours – Future Skills²⁶ Across Sustainability, Digital, and Data, '000s







Strategy

Guidance upgraded, driven by transformation and tailwinds from rates

		FY21	Previous target / ambition	Updated target / ambition
Revenue	NII	\$26.5bn	◆ N/A	◆ At least \$31bn in FY22; at least \$37bn in FY23 ^{2,32}
Returns	Reported RoTE ¹	8.3%	◆ At least 10% by FY23	◆ Targeting 12%+ from FY23 onwards²
Costs	Adjusted costs	\$32.1bn	 FY22 adjusted costs in line with FY21 0-2% growth in FY23³² 	 Stable in 2022, c.2% annual growth in FY23³², tight cost discipline thereafter
Capital	WPB as a % of Group TE ⁸	27%	• c.35% medium to long term ³³	◆ Unchanged
allocation	Asia as a % of Group TE ⁹	42%	• c.50% medium to long term ³³	◆ Unchanged
	Group CET1 ratio ⁵	15.8%	• c.14-14.5% medium term ³³	 Manage in target range in the medium term; aim to manage range down further longer term
Capital and distributions	Dividends	25¢ per share	 Sustainable dividends; payout ratio of 40-55% 	 Dividend payout ratio expected to be c.50% for FY23 and FY24 Reinstate quarterly dividends from 2023 onwards*
	Share buybacks	\$3.0bn	Integral part of capital management toolkit	Unchanged and reaffirmed

^{*} We expect the interim dividends in respect of the first 3 quarters of the year to initially be reinstated at a lower level than the 10¢ per share paid historically (up to 3Q19) for each of the first 3 quarters of the year

2022 results update

Ewen Stevenson

Group Chief Financial Officer



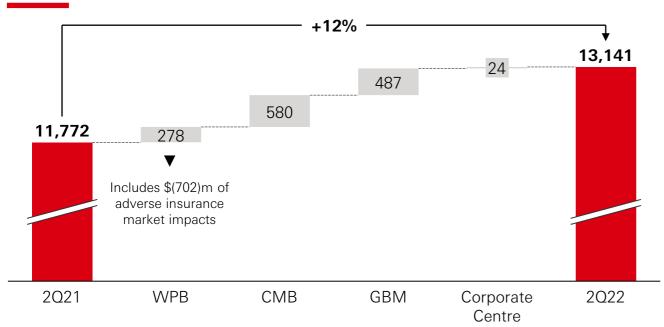
2022 results summary

\$m	2022	2021		Δ
NII	7,466	6,204		20 %
Non-NII	5,675	5,568		2 %
Revenue	13,141	11,772		12 %
ECL	(448)	255		>(100)%
Costs	(7,519)	(7,521)		0 %
Associates	793	754		5 %
Adjusted PBT	5,967	5,260		13 %
Significant items and FX translation	(957)	(200)		>(100)%
Reported PBT	5,010	5,060		(1)%
Tax	762	(1,206)		>100 %
Profit attributable to ordinary shareholders	5,486	3,396		62 %
Dividend per share ³⁴ , \$	0.09	0.07		\$0.02
Reported earnings per share, \$	0.28	0.17		\$0.11
Impact of sig items on reported EPS*, \$	0.05	(0.02)		\$0.07
Reported RoTE ¹ (YTD, annualised), %	9.9	9.4		0.5ppts
\$bn	2022	1022		Δ
Customer loans	1,028	1,015		1 %
Customer deposits	1,651	1,647		0 %
Reported RWAs	852	862		1 %
CET1 ratio ⁵ , %	13.6	14.1	_	(0.5)ppts
TNAV per share, \$	7.48	7.80		\$(0.32)

- Strong set of 2Q22 results, reported PBT of \$5.0bn, profit after tax of \$5.8bn driven by tax credit of \$0.8bn; adjusted PBT of \$6.0bn
- NII of \$7.5bn, up \$1.3bn (20%) vs. 2Q21 reflecting interest rate rises and lending growth
- Non-NII of \$5.7bn, up \$0.1bn (2%) vs. 2Q21; volatility benefitting markets and a gain in Insurance were broadly offset by adverse Insurance market impacts and lower fee income in GBM and WPB
- ◆ **ECL charge of \$0.4bn**, compared to a net release of \$0.3bn in 2Q21
- Costs of \$7.5bn, stable vs. 2Q21; cost saves and continued discipline offset increased technology spending and investment
- Customer lending up \$14bn (1%) vs. 1022, with growth in all regions; quarterly annualised lending growth of 5%
- CET1 ratio 13.6% down 0.5ppts vs. 1Q22, including 0.2ppts of adverse movements through OCI
- ◆ TNAV per share \$0.32 lower vs. 1Q22, primarily FX impacts of \$0.31 and payment of the 2nd interim dividend for FY21 of \$0.18, partly offset by attributable profit of \$0.27
- Dividend per share of \$0.09, up \$0.02 vs. 1H21
- Net tax credit of \$39m in 1H22, driven by a \$1.8bn deferred tax asset gain on recognition of brought-forward tax losses; expected FY22 effective tax rate of c.10%, and a more normal FY23 effective tax rate of c.20%

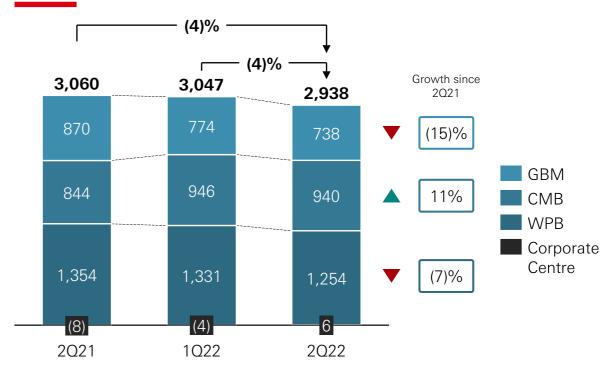
Adjusted revenue performance

Revenue by global business, \$m



- WPB up \$0.3bn (5%), and up \$1.0bn (19%) excl. adverse insurance market impacts of \$0.7bn. Personal Banking up \$569m (20%) from the impacts of global interest rate rises and balance sheet growth. Wealth down \$209m (9%), a \$294m gain and strong sales in Insurance were more than offset by lower client activity and adverse insurance market impacts
- CMB up \$0.6bn (19%) across core CMB products, driven by interest rate rises, balance sheet growth and higher fees
- GBM up \$0.5bn (15%); primarily MSS (up \$502m, 27%) benefitting from market volatility, and GLCM (up \$220m, 52%); offset by lower Capital Markets & Advisory fees and lower Principal Investments revaluation gains

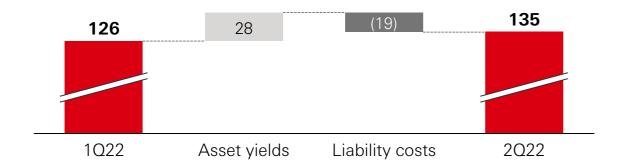
Net fee income by global business, \$m



- Group net fee income down 4% from lower activity in Wealth and capital markets, partly offset by \$0.1bn growth in GLCM and Trade
- WPB fees down 7% vs. 2Q21, mainly lower Mutual Funds and Equities brokerage from muted customer sentiment
- CMB fees up 11% across all products vs. 2Q21, primarily GLCM (up \$71m)
- GBM fees down 15% vs. 2Q21, impacted by lower capital markets activity, partly offset by GLCM and Trade

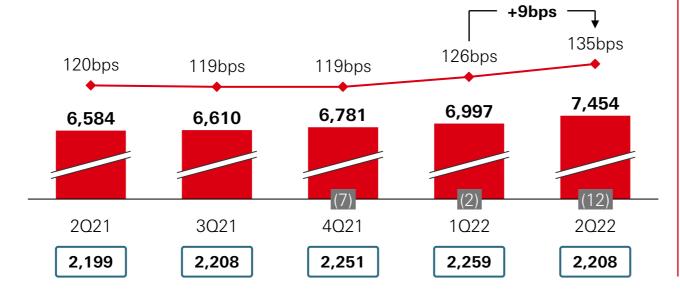
Net interest income and margin

Reported NIM progression, bps



Reported NIM trend

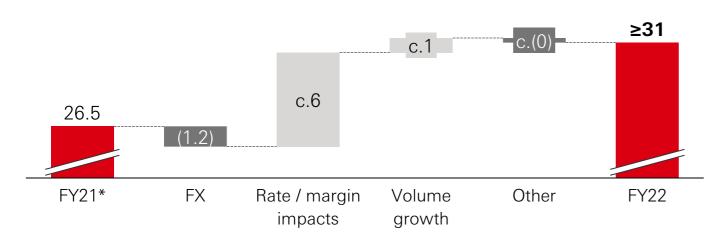
- Discrete quarterly reported NIM
 Reported NII, \$m
 of which: significant items
- Average interest earning assets (AIEAs), \$bn



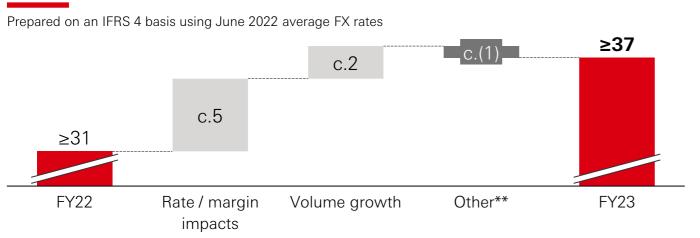
- 2Q22 reported NII of \$7.5bn was up \$0.9bn (13%) vs. 2Q21, primarily due to rate rises and balance sheet growth; 2Q22 reported NII up \$0.5bn vs. 1Q22
- 2Q22 adjusted NII up \$1.3bn (20%) vs. 2Q21, and up \$0.7bn (10%) vs. 1Q22
- ◆ 2Q22 reported NIM of 1.35%, up 9bps vs. 1Q22 as asset yield growth more than offset increased liability costs
- AIEAs decreased \$51bn (2%) vs. 1Q22 primarily due to the impacts of FX moves, on a constant currency basis, AIEAs were down \$17bn (1%); constant currency lending was up \$14bn (1%) vs. 1Q22
- Expect NII of at least \$31bn for FY22 and at least \$37bn for FY23³², should policy rates follow market expectations

Forward-looking NII build

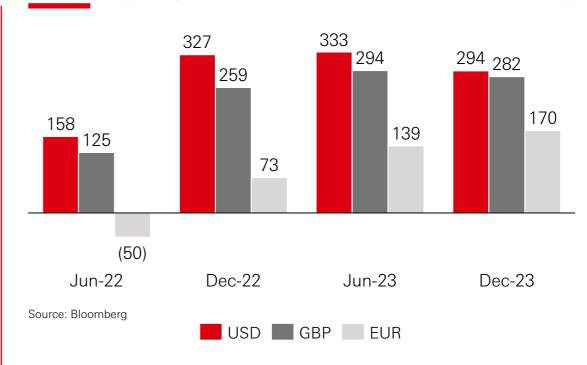
FY22 NII build, \$bn



FY23 NII build, \$bn



Market-implied path of interest rates at 30 June 2022³⁵, bps



- Pass-through rates on key deposit products to date is low, assume increased pass-through over time in 2H22 and FY23
- Group NII sensitivity to a +100bps parallel shift in yields at 30 June 2022 is \$4.7bn, using a simplified pass-through assumption of 50%; see interest rate sensitivity table on slide 37
- Expect mid-single digit percentage loan growth in 2023

Adjusted as reported

^{**} Primarily increased funding costs of the trading book as rates rise

Credit performance

Adjusted ECL charge / (release) trend



ECL charge / (release) by geography, \$m

	2022	1022
Hong Kong	214	204
Mainland China	66	71
Other Asia	(62)	31
UK RFB	132	(79)
HSBC Bank plc	(10)	247
Mexico	142	104
Other	(34)	51
Total	448	629

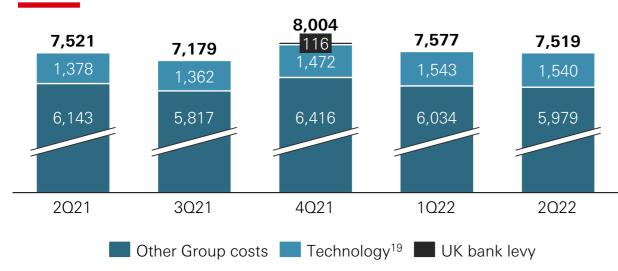
2Q22 ECL charge / (release) by stage, \$bn

	Stage 1-2	Stage 3	Total
Wholesale	0.0	0.2	0.2
Personal	0.1	0.2	0.2
Total	0.1	0.4	0.4

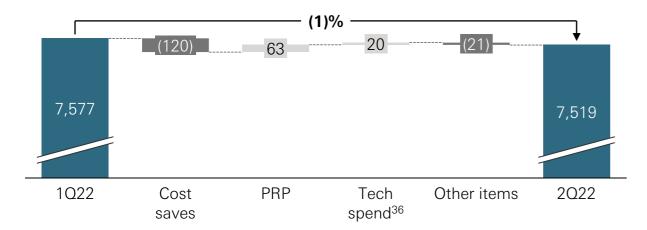
- 2Q22 ECL net charge of \$448m; including a \$142m charge reflecting further developments in mainland China's CRE market
 - ◆ 2022 CRE charge primarily relates to single names in Hong Kong
 - 1H22 charges relating to China CRE of c.\$0.3bn
- Signs of portfolio stress are not yet visible in early warning indicators
- Stage 3 loans at 1.8% of total loans, stable vs. 1022
- Continue to expect ECL charge to normalise towards 30bps in FY22
- Higher economic uncertainty reflected in FY22 ECL guidance

Adjusted costs

Operating expenses trend, \$m

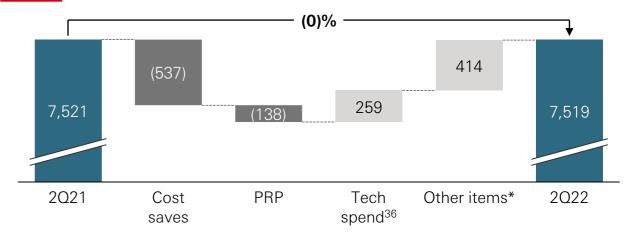


2Q22 vs. 1Q22, \$m



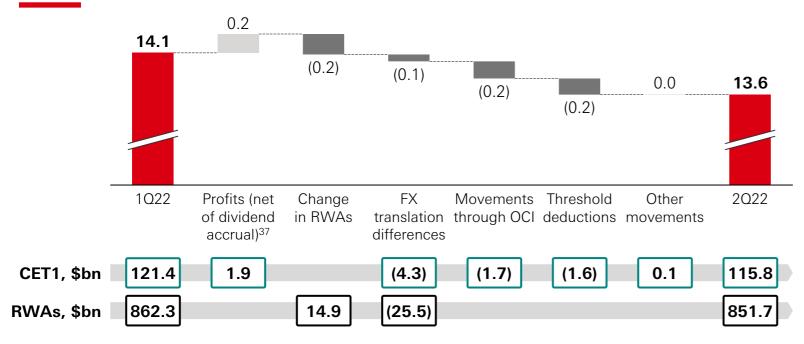
- ◆ 2Q22 costs of \$7.5bn, stable vs. 2Q21, cost savings and changes in phasing of accrual for performance-related pay ('PRP') broadly offset increases in technology spending, volume growth and investments
- 2022 cost saves of \$0.5bn had associated CTA of \$0.6bn; programme cost saves to date of \$4.4bn and associated CTA spend of \$4.6bn
- Continue to expect stable costs in FY22; on track to achieve high end of \$5-5.5bn cost saves target and spend remaining CTA of \$2.4bn in 2H22
- A further **c.\$1bn of cost saves** from FY22 CTA spend to flow through in FY23, aiming for **c.2% adjusted cost growth** in FY23

2022 vs. 2021, \$m



Capital adequacy

CET1 ratio, %



Capital progression

	2022	1022	2021
Common equity tier 1 capital, \$bn	115.8	121.4	134.6
Reported risk-weighted assets, \$bn	851.7	862.3	862.3
CET1 ratio, %	13.6	14.1	15.6
Leverage ratio exposure, \$bn	2,484.2	2,532.9	2,968.5
Leverage ratio ⁵ , %	5.5	5.7	5.3

- **CET1 ratio of 13.6%**, down 0.5ppts vs. 1Q22 due to:
 - Higher RWAs: (0.2)ppts
 - ◆ Negative after-tax OCI movements: (0.2)ppts
 - Threshold deductions: (0.2)ppts
 - Partly offset by profits net of dividend accrual:+0.2ppts
- Reported RWAs of \$852bn, down \$11bn (1%) vs.
 1022; on a constant currency basis, RWAs increased by \$15bn, mainly from lending growth and changes in internal methodology and data
- CET1 ratio for the remainder of FY22 will be impacted by:
 - ◆ Loss on disposal of France in 3Q22: **c.30bps**
 - ◆ Acquisitions and disposals closing in 2H22: **c.5bps**
 - CET1 ratio is expected to be lower in 3Q22 given these disposal losses and acquisitions, together with actual and accrued distributions (net of profits generated)
- Taking actions to improve CET1 ratio towards 14% in 2H22; aim to be within the target CET1 ratio range during 1H23
- ◆ CET1 ratio target range **remains at 14%–14.5%** in the medium term, with the intention of managing this range down further longer term

Summary

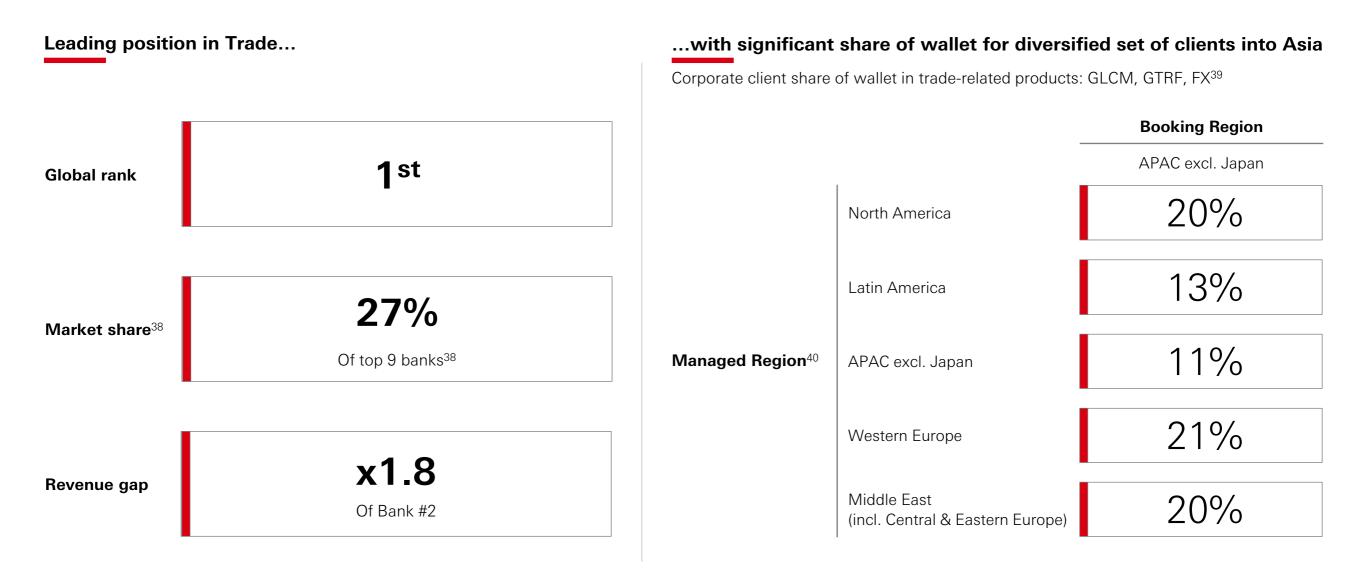
- 1 Strong business performance and strong NII growth as global interest rates rise
- 2 Cost control continues to be strong; on track to reach high end of \$5-5.5bn cost saves target and deliver stable adjusted costs in FY22
- 3 Benign credit experience to date; watchful of economic uncertainty in 2H22
- Higher targeted returns of **12%+ RoTE** from FY23 onwards; enabled by our **transformation progress**, further supported by **higher NII** expectations of at least **\$37bn** for FY23^{2,32}
- Increased confidence in achieving higher returns; reinstating quarterly dividends³ from 2023 and expect c.50% payout ratio for FY23 and FY24

Summary

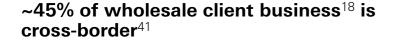
Noel QuinnGroup Chief Executive



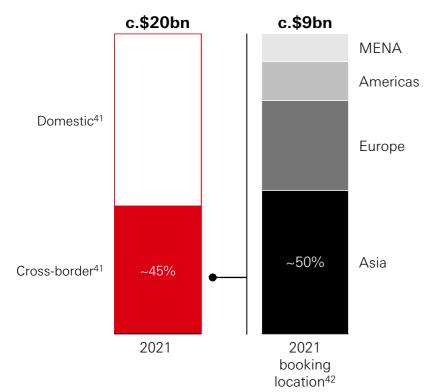
HSBC's 157 year heritage is in bridging capital and trade flows between global hubs



International connectivity is our core value proposition for clients and employees; it's the foundation of our strategy and a driver behind improving returns



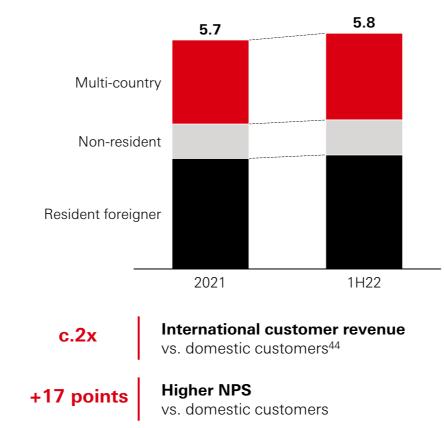
2021



 Business booked domestically includes the home market of international clients and is at risk under alternative structures

Even in WPB, International is the most attractive client segment

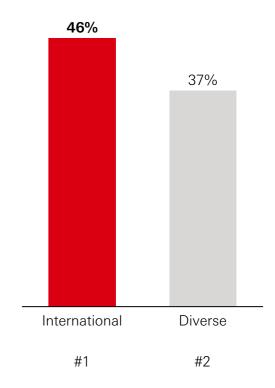
International WPB customers⁴³, #m



Our employees identify most strongly with HSBC as being "International"

Employee survey responses⁴⁵

What word best describes HSBC today?



Structural change risks diluting the economics of our international business model: in addition to cost and capital factors, will drive material valuation loss

Analysis considers a range of structuring options*; impacts vary between options but considered to drive material valuation loss

Significant one-off execution costs

Build new, **full-service IT system** in standalone options

Build **c.\$40bn MREL stack**; based on standalone application of rules to HSBC Asia.

Refinance costs in single-digit billions

Other one-off **execution** costs (e.g. programme costs, external advisers)

One-off **tax impacts** (e.g. tax costs on restructuring)

Higher ongoing running costs

Duplication of corporate functions and IT running costs. Loss of Group purchasing power

Costs to capitalise HSBC Asia in line with HK peers (15.5-17% CET1 ratio)

Additional funding costs**, assumed one notch downgrade for rating impacts ~ Illustrative one notch downgrade c.25-50bps

Potential loss of deposit funding across Asia network countries (branches)

Potentially higher tax charges

Material complexity and execution risks

Potential loss of direct access to **US Dollar clearing** and difficulty in securing a new license

Future trading arrangements between HSBC Asia and Group unlikely to mitigate revenue loss

3-5 years to execute and will impact other **change and investment programmes** during this period

Regulatory approvals required in **c.25 jurisdictions**

75% shareholder approval threshold likely

~25% of shareholders unlikely to hold HSBC Asia if not in FTSE UK index

^{*} We have considered various options relating to our Asian business including demerger from the Group, or a listing or partial listing of all of some parts of our Asian business; impacts above relate to one or more of these options
** MREL, Tier 2 and AT1. Primarily in the West

In summary, we remain focused in delivering our strategy with material upside in performance, returns and distribution potential expected



Transforming our portfolio to **focus on our strengths** in areas where we have a competitive advantage – international connectivity



Continuing to **invest in** and **support** our home markets of **Hong Kong and** the UK



Accelerating growth by **shifting capital** into areas with the highest returns



Simplifying processes and structure to improve efficiency and autonomy



Managing costs despite inflationary pressure



Leveraging the latest technology to **digitise** our operating model and enhance customer experience



Maintaining our **reputation** of resilience with a strong balance sheet and liquidity profile

12%+ RoTE guidance from FY23 onwards² – the highest in a decade

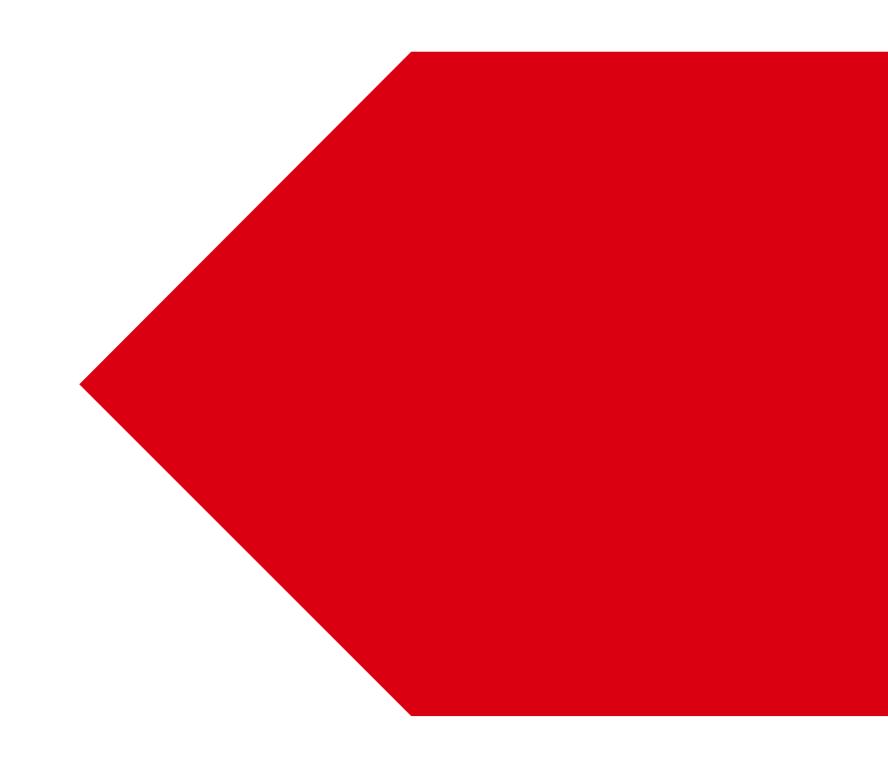
Upgraded dividend guidance;

expecting c.50% payout

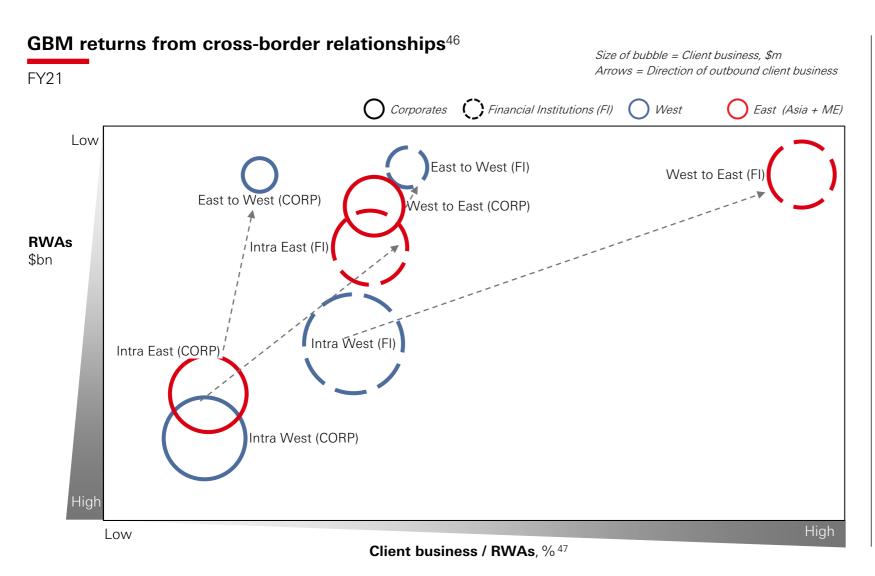
ratio for FY23 and FY24; returning to quarterly dividends in 2023³

Appendix



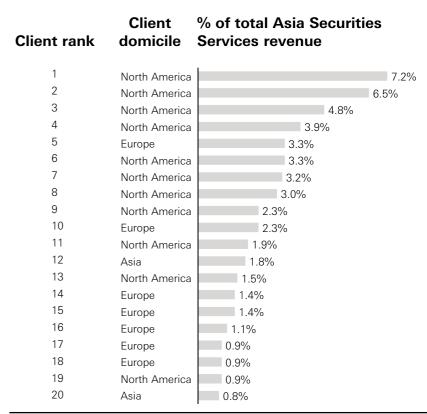


In Wholesale, we provide relationship lending to clients in the West as part of supporting their business with our differentiated products in the East



Case study: Top 20 Securities Services clients in Asia by revenue

FY21



Total % of top 20 clients

52.3%

2022 global business highlights

WPB

- 2022 revenue up 5% vs. 2021, benefitting from global interest rate rises and balance sheet growth
- 1H22 VNB of \$739m, up 39% vs. 1H21
- 2Q22 NNIA of **\$30bn**
- Loans up \$17bn (4%) vs. 2Q21, 5% loan growth incl. 2Q21 IPO loans of \$9bn; deposits up \$43bn (5%)
- Unsecured balances up \$2bn (6%) vs. 2Q21

CMB

- Revenue up 19% vs. 2021, including doubledigit growth in GLCM and Trade
- Strong fee growth of 11% across all products, notably in GLCM
- GBM collaboration revenue up 17%, benefitting from strong FX performance
- Loans up \$18bn (6%) vs. 2Q21; incl. Trade balances up \$9bn and C&L balances up \$8bn

GBM

- Revenue up 15% vs. 2021, primarily in MSS, benefitting from market volatility
- Strong Global FX performance; \$1.1bn of revenue, up 66% vs. 2Q21
- Securities Financing revenue up 34%
- GLCM up 52%, including fee growth of 11% and average balances up 6% vs. 2021

- Over 1,000 Personal Wealth Planner hires made for our Pinnacle proposition and expanded to an additional GBA city
- Digital international account openings launched for our Expat proposition, and in the US, Canada and Hong Kong
- Winner of the World's Best Bank for Trade Finance⁴⁸; winner of the Best Bank for Sustainable Finance for consecutive years in Asia and the Middle East⁴⁸
- Cloud-based Supply Chain Finance solution now in 19 markets, supporting overall 49% Supply Chain Finance revenue growth across CMB
- HSBCnet volumes up 61% vs. 2021
- HSBC Kinetic awarded 'Best Digital CX Account Opening and Customer Onboarding'⁴⁹

- #1 rank in EMEA IPOs⁵⁰
- #5 rank in global GSSS bond issuance with a market share of 4.7%⁵¹
- HSBC is top 3 in FX (excluding Commodities)⁵²
- Building a platform to issue digital bonds as our first tokenised solution in the market

2022 geographic highlights

Asia

- 2Q22 Hong Kong NII up 10%
 vs. 1Q22, and up 16% vs. 2Q21
- 2Q22 Asia ex. Hong Kong revenue up 14% vs. 2Q21
- 2022 Asia deposit surplus of \$287bn
- Lending ex. Hong Kong and mainland China up \$14bn (12%) vs. 2Q21

Europe

- Europe revenue **up 9%** vs. 2021
- HSBC UK 2Q22 PBT up 17% vs. 2Q21; 1H22 revenue up 20% vs. 1H21 and up 9% vs. 1H19
- Europe lending **up 4%**, deposits up **7%** vs. 2021
- 2Q22 HSBC UK deposit surplus of \$103bn

MENA

- Revenue up 7% vs. 2Q21, including 20ppts adverse impact from hyperinflation adjustments
- Strong MENA GBM performance, 2Q22 non-NII up 15% vs. 2Q21, supported by good deal flow in Saudi Arabia

Americas

- North America loan growth of 11% vs. 2Q21; CMB loans up 17%
- Latin America 2022 revenue up **28%** vs. 2021; PBT up **8%**
- Latin America loan growth of 13% vs. 2021; deposits up 14%

WPB green mortgages

launched in Hong Kong and mainland China

 First foreign bank in mainland China where clients can manage wealth and investments via mobile

- UK mortgage market share⁵³ of balances of **7.6%**, June YTD gross new lending share⁵³ of **8.9%**
- HSBC Kinetic now has 40,000 customers in the UK
- France sale progress on track, expect \$2.6bn pre-tax loss on disposal in 3Q22
- Agreed to sell businesses in Russia and Greece, subject to regulatory approvals

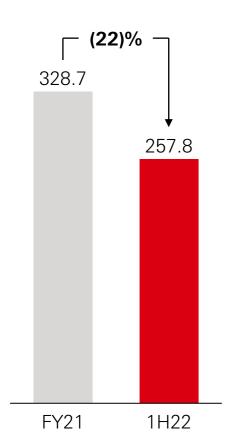
- WPB green loans launched in Egypt
- Launched Savings for Good partnership, equipping economically vulnerable workers with financial literacy skills
- First HSBC market to partner with MasterCard, with customers donating reward points to planting and maintaining mangroves
- Completed disposals of US mass-market retail portfolios
- Growth in WPB Premier customers in the US as we refocus our business towards a targeted Wealth offering

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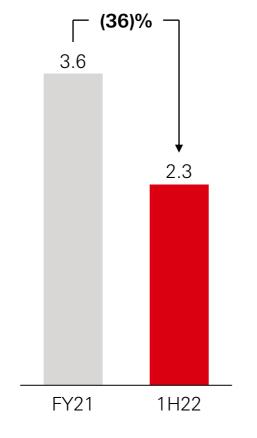
Impacts of financial investments

Hold-to-collect-and-sell ('HTC&S') portfolio evolution

Portfolio size, \$bn



Portfolio stressed VaR, \$bn



- In 2Q22, key rates (10 year US Treasuries, 10 year UK Gilts and 10 year German Bunds) increased by an average of 72bps, driving \$2.4bn of additional pretax losses through OCI; cumulative 1H22 pre-tax losses through OCI were \$6.3bn (0.6ppts of CET1)
- During 1H22 we have taken actions to reduce the duration risk of this portfolio and the overall capital volatility of our hedging instruments
- In 1H22 we decreased the amount of securities held under HTC&S (measured at FVOCI) and prospectively increased those held under to hold-to-collect ('HTC') (measured at amortised cost)
- The size of the HTC&S portfolio had reduced from \$329bn to \$258bn in 1H22 and the stressed VaR of the HTC&S portfolio has reduced to \$2.3bn at 2Q22 (vs. \$3.6bn at 4Q21)
- The Group continues to be **positively exposed** to global interest rate movements (incremental NII of **\$4.7bn** over 12 months for a parallel shift of +100bps)
- If policy rates were to follow market expectations, higher NII is expected to **offset FVOCI losses** through increased profitability in **c.4 quarters*** from 2O22

* Based on a static portfolio composition

Key financial metrics

2022	1Q22	2Q21
7,454	6,997	6,584
5,318	5,467	5,981
12,772	12,464	12,565
(448)	(642)	284
(8,107)	(8,312)	(8,560)
793	656	771
5,010	4,166	5,060
762	(723)	(1,206)
5,772	3,443	3,854
5,486	2,803	3,396
0.28	0.14	0.17
0.27	0.14	0.17
0.09	_	0.07
1.35	1.26	1.20
	7,454 5,318 12,772 (448) (8,107) 793 5,010 762 5,772 5,486 0.28 0.27 0.09	7,454 6,997 5,318 5,467 12,772 12,464 (448) (642) (8,107) (8,312) 793 656 5,010 4,166 762 (723) 5,772 3,443 5,486 2,803 0.28 0.14 0.27 0.14 0.09 —

Reported balance sheet, \$m	2022	1022	2021
Total assets	2,985,420	3,021,512	2,976,005
Net loans and advances to customers	1,028,356	1,055,307	1,059,511
Customer accounts	1,651,301	1,709,685	1,669,091
Quarterly average interest-earning assets	2,207,731	2,259,198	2,198,953
Reported loans and advances to customers as % of customer accounts	62.3	61.7	63.5
Total shareholders' equity	188,382	196,293	198,218
Tangible ordinary shareholders' equity	148,308	155,833	157,985
Net asset value per ordinary share at period end, \$	8.41	8.71	8.69
Tangible net asset value per ordinary share at period end, \$	7.48	7.80	7.81

Alternative performance measures, \$m	2022	1022	2021
Adjusted NII	7,466	6,773	6,204
Adjusted other income	5,675	5,334	5,568
Adjusted revenue	13,141	12,107	11,772
Adjusted ECL	(448)	(629)	255
Adjusted costs	(7,519)	(7,577)	(7,521)
Adjusted associate income	793	630	754
Adjusted profit before tax	5,967	4,531	5,260
PAOS excl. goodwill and other intangible impairment and PVIF	5,012	2,624	3,352
Return on average tangible equity (annualised)1, %	13.3	6.8	8.6
Return on average equity (annualised), %	13.0	6.5	7.8
Adjusted net loans and advances to customers	1,028,356	1,014,723	994,555
Adjusted customer accounts	1,651,301	1,647,376	1,565,942
Adjusted cost efficiency ratio, %	57.2	62.6	63.9
ECL charge/(release) as a % of average gross loans and	0.17	0.25	(0.10)
advances to customers (annualised)	0.17	0.20	(0.10)
Capital, leverage and liquidity	2022	1022	2021
Reported risk-weighted assets, \$bn	851.7	862.3	862.3
CET1 ratio ⁵ , %	13.6	14.1	15.6
Total capital ratio (transitional), %	18.6	19.2	21.0
Leverage ratio, %	5.5	5.7	5.3
High-quality liquid assets (liquidity value), \$bn	657	695	659
Liquidity coverage ratio, %	134	134	134
Share count, m	2022	1022	2021
Basic number of ordinary shares outstanding	19,819	19,968	20,223
Basic number of ordinary shares outstanding and dilutive potential ordinary shares	19,949	20,134	20,315
Quarterly average basic number of ordinary shares outstanding	19,884	20,024	20,227

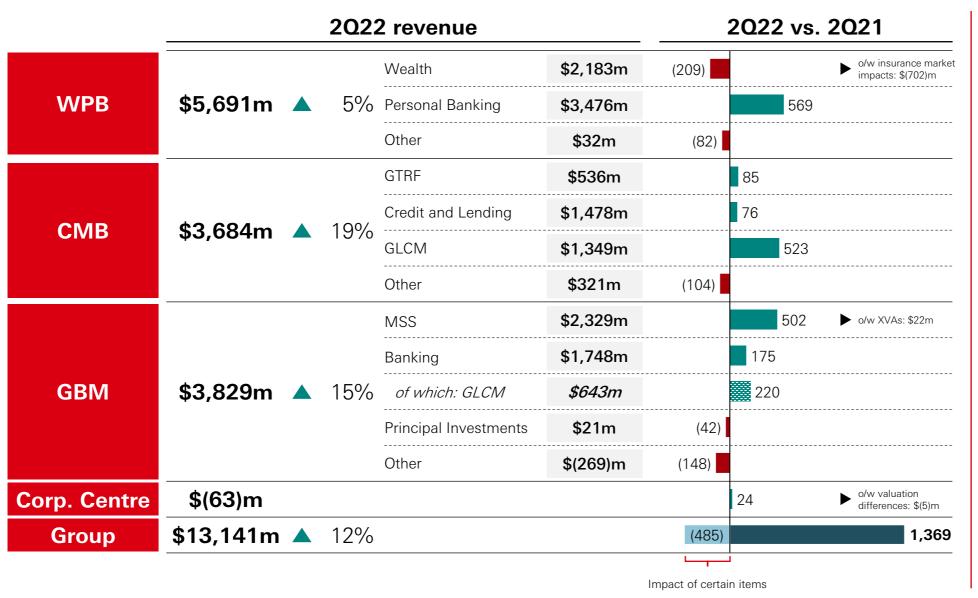
Reconciliation of reported PBT and adjusted profit after tax

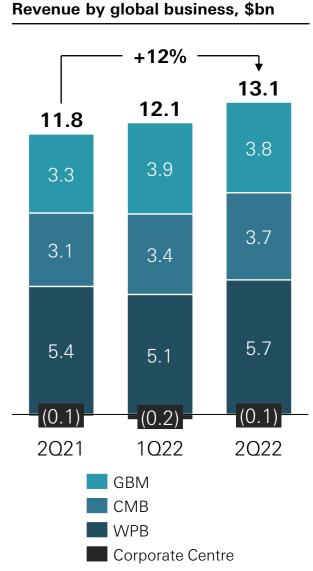
\$m		2022	1022	2021	1H22	1H21
	Reported PBT	5,010	4,166	5,060	9,176	10,839
	Currency translation	_	(448)	(760)	_	(1,069)
	Customer redress programmes	12	2	_	14	(18)
Revenue	Disposal, acquisitions and investment in new businesses	288	_	_	288	_
nevenue	Fair value movements on financial instruments	58	162	(45)	220	194
	Restructuring and other related costs*	11	(79)	4	(68)	70
	Currency translation of significant items	_	6	8	_	6
ECL	Currency translation	_	13	(29)	_	(44)
	Currency translation	_	302	537	_	749
	Customer redress programmes	(10)	4	27	(6)	17
On a vation a symposis	Impairment of goodwill and other intangibles	9	_	_	9	_
Operating expenses	Restructuring and other related costs	589	451	514	1,040	848
	o/w: costs to achieve	583	435	499	1,018	818
	Currency translation of significant items	_	(22)	(39)		(47)
Share of profit in associates and JVs	Currency translation	_	(26)	(17)	_	(7)
	Adjusted PBT	5,967	4,531	5,260	10,673	11,538
	Currency translation	_	26	75	_	109
Tax	Reported tax (charge) / credit	762	(723)	(1,206)	39	(2,417)
ıax	Tax significant items	(1,935)	(65)	(78)	(2,001)	(153)
	Currency translation on significant items	_	3	1		6
	Adjusted profit after tax	4,794	3,772	4,052	8,711	9,083
	Total tax, currency translation and significant items	(216)	(394)	(1,008)	(465)	(1,756)

Certain items included in adjusted revenue

Certain items included in adjusted revenue highlighted in management commentary, \$m	2022	1022	4021	3021	2021
Insurance manufacturing market impacts in WPB	(378)	(276)	127	(42)	324
of which: Asia WPB insurance manufacturing market impacts	(401)	(363)	88	(52)	268
Gain on Insurance policyholder funds on deposit in WPB	294	_	_	_	_
Credit and funding valuation adjustments in GBM	25	(30)	41	(44)	3
Legacy Credit in Corporate Centre	25	(20)	(13)	(34)	6
Valuation differences on long-term debt and associated swaps in Corporate Centre	(32)	5	(10)	(35)	(27)
Turkey hyperinflation ⁵⁴	(113)	_	_	_	_
Total	(179)	(321)	145	(155)	306

1H22	1H21
(654)	392
(768)	187
294	_
(7)	35
4	15
(28)	(54)
(113)	_
(504)	388





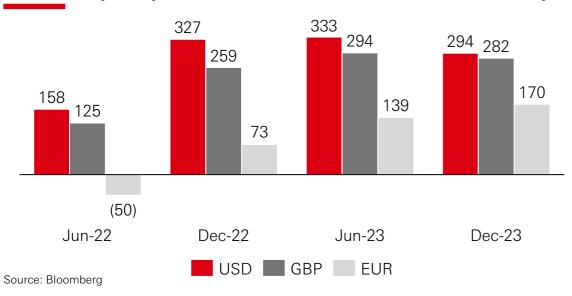
Net interest margin supporting information

Group NII sensitivity to instantaneous change in yield curves

At 30 June 2022, using a simplified pass-through assumption of 50%

Parallel change			Curre	ncy		
from July 2022 to Jun 2023	USD	HKD	GBP	EUR	Other	Total
10 3411 2020	\$m	\$m	\$m	\$m	\$m	\$m
+25bps	109	183	356	111	399	1,158
-25bps	(120)	(188)	(393)	(104)	(409)	(1,214)
+100bps	433	720	1,513	460	1,571	4,697
-100bps	(881)	(1,254)	(1,677)	(419)	(1,723)	(5,954)

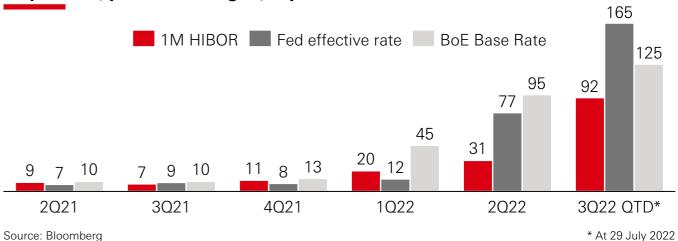
Market-implied path of interest rates at 30 June 2022³⁵, bps



Quarterly NIM by key legal entity

	2021	3021	4021	1022	2022		% of 2Q22 Group AIEA
The Hongkong and Shanghai Banking Corporation (HBAP)	1.37%	1.35%	1.35%	1.39%	1.46%	47%	44%
HSBC Bank plc (NRFB)	0.48%	0.47%	0.52%	0.55%	0.57%	9%	21%
HSBC UK Bank plc (UK RFB)	1.56%	1.51%	1.48%	1.63%	1.77%	24%	19%
HSBC North America Holdings, Inc	0.97%	0.90%	0.87%	0.90%	1.05%	6%	8%

Key rates (quarter averages), bps

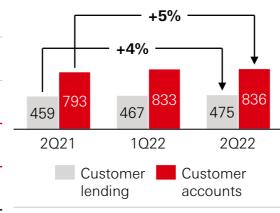


Wealth and Personal Banking

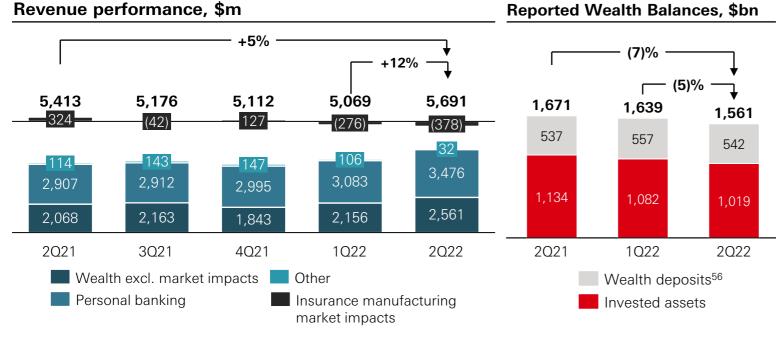
2022 financial highlights

Revenue	\$5.7bn	5% (2Q21: \$5.4bn)
ECL	\$(0.2)bn	>(100)% (2021: \$0.0bn)
Costs	\$(3.6)bn	(2)% (2Q21: \$(3.6)bn)
PBT	\$1.8bn	(3)% (2021: \$1.9bn)
RoTE ⁵⁵	8.4%	(9.5)ppts (1H21: 17.9%)

Balance sheet, \$bn



Reported Wealth Balances, \$bn



2022 vs. 2021

- ◆ **Revenue** up \$278m (5%). Personal banking up \$569m (20%) from interest rate rises and balance sheet growth. Wealth down \$209m, including adverse insurance market impacts of \$702m, partly offset by higher Insurance (VNB up \$139m and a gain of \$294m on policyholder funds on deposit) and Private Banking up \$56m (13%)
- ◆ Customer lending up \$17bn (4%), mainly mortgages (\$22bn), and unsecured (\$2bn), partly offset by \$9bn of short term IPO loans in Hong Kong in 2021
- Customer accounts up \$43bn (5%) across most markets (including the UK (\$17bn) and Hong Kong (\$13bn))
- ◆ Wealth balances down \$110bn (7%) mainly invested assets due to lower market levels (down \$95bn), adverse FX (down \$87bn), compensated by NNIA of \$67bn, of which \$31bn in Asia

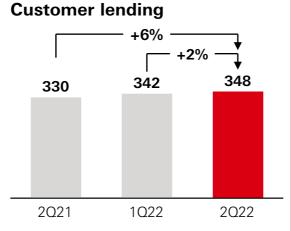
- Revenue up \$622m (12%). Wealth up \$303m (16%) mainly Insurance (VNB up \$55m and a gain of \$294m on policyholder funds on deposit). Personal banking up \$393m (13%) due to interest rate rises and balance sheet growth
- ◆ Customer lending up \$8bn (2%), mainly mortgages (\$5bn) across most markets particularly in the UK (\$3bn) and unsecured (\$1bn)
- ◆ Wealth balances down \$78bn (5%) mainly invested assets due to lower market levels (down \$54bn), adverse FX (down \$39bn), compensated by NNIA of \$30bn, primarily Asia (\$14bn)

Commercial Banking

2022 financial highlights

Revenue	\$3.7bn		19% (2021: \$3.1bn)
ECL	\$(0.3)bn		>(100)% (2021: \$0.0bn)
Costs	\$(1.6)bn	•	2% (2Q21: \$(1.7)bn)
PBT	\$1.8bn		21% (2021: \$1.5bn)
RoTE ⁵⁵	12.6%		1.5ppts (1H21: 11.1%)

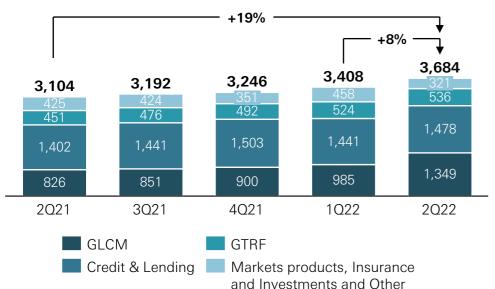
Balance sheet, \$bn



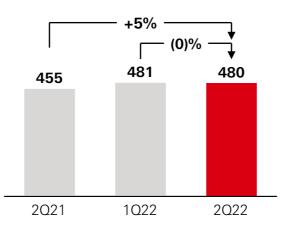
2Q22 vs. 2Q21

- ◆ Revenue up \$580m (19%) across all core CMB products, GLCM (up 63%), GTRF (up 19%) and C&L (up 5%) reflecting higher volumes at improved margins with double-digit growth in fees and GBM collaboration income. Strong growth seen across all regions notably in the UK and Asia offset by the adverse impact of hyperinflation accounting adjustment (\$64m) in MENA
- Customer lending up \$18bn (6%) with growth across all regions notably in Asia and Canada, with Trade (up \$9bn, 18%) and Credit & Lending (up \$8bn, 3%)
- ◆ Customer accounts up \$25bn (5%) with growth notably in Asia (\$18bn) and the UK (\$8bn)

Revenue performance, \$m



Customer accounts



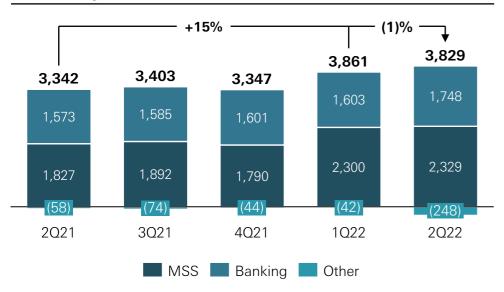
- Revenue up \$276m (8%) across all core CMB products notably GLCM (up 37%) reflecting higher margins and fees (up 12%), notably in Asia and the UK, continued asset growth partly offset by hyperinflation accounting impact, seasonality in Trade and GBM collaboration fees
- ◆ Customer lending up \$7bn (2%) with continued growth across all regions, notably C&L (up \$5bn) in North America and Asia
- Customer accounts remain broadly stable

Global Banking and Markets

2022 financial highlights

Revenue	\$3.8bn	15% (2021: \$3.3bn)
ECL	\$0.1bn	(62)% (2021: \$0.2bn)
Costs	\$(2.3)bn	(0)% (2Q21: \$(2.3)bn)
PBT	\$1.6bn	26% (2021: \$1.3bn)
RoTE ⁵⁵	10.9%	0.2ppts (1H21: 10.7%)

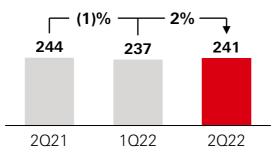
Revenue performance, \$m



View of adjusted revenue

\$m	2022	Δ2Q21
MSS	2,329	27%
Securities Services	484	9%
Global Debt Markets	228	(23)%
Global FX	1,144	66%
Equities	199	(4)%
Securities Financing	249	34%
XVAs	25	>100%
Banking	1,748	11%
GTRF	188	10%
GLCM	643	52%
Credit & Lending	645	4%
Capital Markets & Advisory	153	(50)%
Other	119	>100%
GBM Other	(248)	>(100)%
Principal Investments	21	(67)%
Other	(269)	>(100)%
Net operating income	3,829	15%

Adjusted RWAs⁵⁷, \$bn



2022 vs. 2021

- Revenue of \$3.8bn up \$0.5bn (15%) vs. 2021
- ◆ MSS revenue of \$2.3bn up \$502m (27%) vs. prior year:
- Global FX and Securities Financing performance driven by continued strong client flow and robust risk management from higher market volatility
- Global Debt Markets down 23% due to reduced client activity and challenging market conditions
- Securities Services growth driven by global interest rate increases, partly offset by lower fees from reduced market levels
- ◆ Banking revenue of \$1.8bn up \$175m (11%):
- GLCM growth of 52% due to higher interest rates and growth in average deposits of 6%. Fees up 11% driven by higher volumes and delivery of strategic initiatives
- Capital Markets & Advisory remain challenged due to a market wide slowdown in debt and equity capital markets

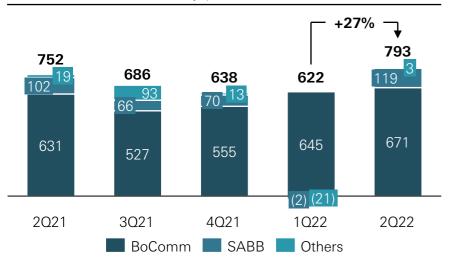
- ◆ Revenue stable
- MSS up \$29m (1%), across asset classes from continued client activity with the exception of Equities
- Banking up \$145m (9%), as GLCM continued to benefit from rising interest rates, partly offset by lower Capital Markets & Advisory activity

Corporate Centre

2022 financial highlights

Revenue	\$(63)m		28% (2021: \$(87)m)
ECL	\$0m		>(100)% (2021: \$5m)
Costs	\$11m	•	>100% (2021: \$(34)m)
Associates	\$793m		5% (2Q21: \$752m)
PBT	\$741m		17% (2021: \$636m)
RoTE ⁵⁵	5.3%		0.2ppts (1H21: 5.1%)

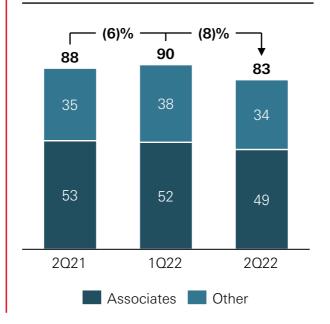
Associate income detail, \$m



Revenue performance, \$m

	2021	3021	4021	1022	2022
Central Treasury	(27)	(35)	(10)	5	(32)
Legacy Credit	6	(34)	(13)	(20)	25
Other	(66)	(127)	(88)	(216)	(56)
Total	(87)	(196)	(111)	(231)	(63)
Not included in Corporate Centre revenue: Markets Treasury revenue allocated to global businesses	486	499	473	487	374

Adjusted RWAs⁵⁷, \$bn



2022 vs. 2021

- ◆ Revenue up \$24m, primarily due to valuation gains in Legacy Credit
- ◆ **Associates** up \$41m (5%), primarily BoComm

- ◆ Revenue up \$168m, largely due to FX gains on revaluation and valuation gains in Legacy Credit
- ◆ **Associates** up \$171m (27%), primarily SABB

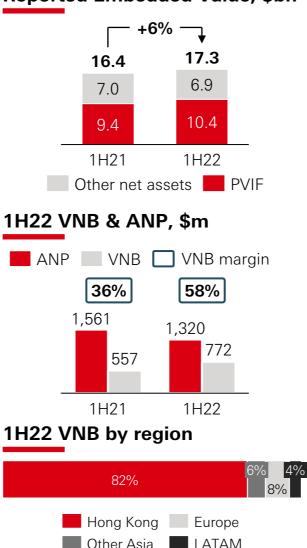
Insurance

Key financial metrics*

Adjusted income statement, \$m	1H22	1H21	2H21
Revenue	1,060	1,509	1,190
Of which: NII	1,254	1,205	1,244
Market impacts	(680)	391	97
Funds on deposit	294	_	_
ECL	(8)	(19)	(1)
Operating expenses	(416)	(271)	(332)
Associates	4	7	10
Profit before tax	640	1,226	867
Memo: distribution income**	470	430	378

- Revenue includes VNB of \$0.8bn, up \$0.2bn (39%) vs.
 1H21 with strong sales in our Whole of Life product proposition in Hong Kong
- ◆ 1H22 included adverse market impacts of **\$0.7bn**, vs. \$0.4bn favourable in 1H21
- ◆ 1H22 adjusted revenue included **a \$0.3bn gain** from a policyholder funds on deposit pricing update, to reflect the cost of provision of these services
- ◆ Costs of \$0.4bn, up \$0.1bn (54%) vs. 1H21 from the inclusion of Axa Singapore and investment in Pinnacle

Reported Embedded Value, \$bn



Strategic highlights

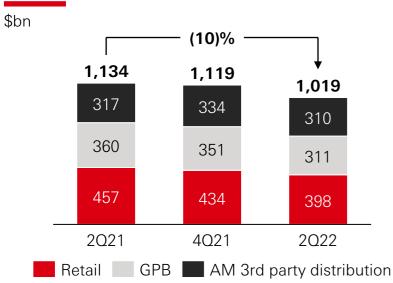
- #1 ranked with a market share of 23.0% in Hong Kong for 1Q22⁵⁸, up 3.0ppts vs. 1Q21
- c.4% market share⁵⁹ in Singapore through the acquisition of Axa Singapore, up 2ppts vs. 1Q21
- Completed remaining 50% buyout of HSBC Life China
- Further expansion of Pinnacle: currently present in 6 major cities in mainland China with over 1,000 wealth planners and c.360k registered users of the HSBC River app
- Over c.115k member registrations on our digital health and wellness platforms in Hong Kong
- Renewed our exclusive distribution agreement with Allianz for life insurance in six key Asian markets for 15 years

^{*} Financial results for the Insurance business are prepared on the current IFRS 4 basis and, as such, do not reflect any potential impacts of IFRS 17 'Insurance Contracts', which is effective from 1 January 2023

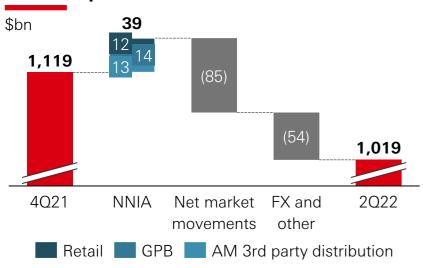
^{**} Distribution income (HSBC Life and partnerships) through HSBC bank channels

Wealth and Personal Banking: Global invested assets

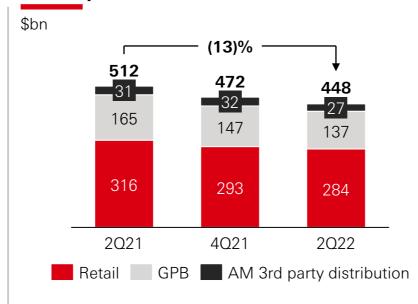
Global reported invested assets



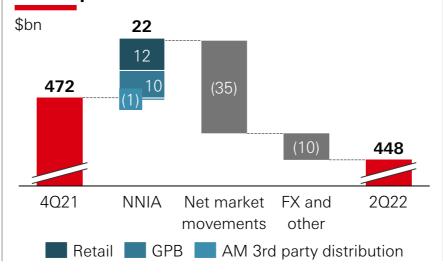
Global reported invested assets evolution



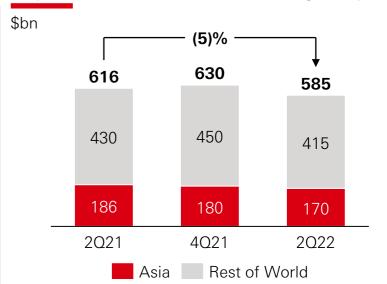
Asia reported invested assets



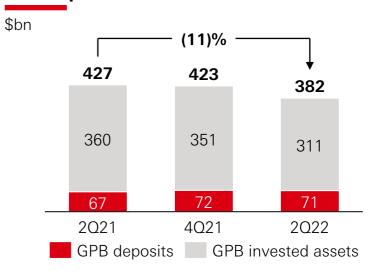
Asia reported invested assets evolution



Reported invested assets managed by AM



GPB reported client assets



	Shareholders' Equity, \$bn	Tangible Equity, \$bn	TNAV per share, \$	Basic number of ordinary shares, millions
As at 31 March 2022	196.3	155.8	7.80	19,968
Profit attributable to:	5.6	5.4	0.27	_
Ordinary shareholders ⁶⁰	5.5	5.4	0.27	_
Other equity holders	0.1	_	_	_
Dividends	(3.7)	(3.6)	(0.18)	_
On ordinary shares	(3.6)	(3.6)	(0.18)	_
On other equity instruments	(0.1)	_	_	_
Cancellation of shares	(1.0)	(1.0)	0.01	(148)
FX ⁶⁰	(6.6)	(6.2)	(0.31)	_
Actuarial gains / (losses) on defined benefit plans	(0.6)	(0.6)	(0.03)	_
Cashflow hedge reserves	(0.8)	(0.8)	(0.04)	
Fair value movements through 'Other Comprehensive Income'	(0.3)	(0.3)	(0.01)	_
Of which: changes in fair value arising from changes in own credit risk	1.4	1.4	0.07	_
Of which: Debt and Equity instruments at fair value through OCI	(1.7)	(1.7)	(0.08)	_
Other ⁶⁰	(0.5)	(0.4)	(0.03)	(1)
As at 30 June 2022	188.4	148.3	7.48	19,819

◆ Average basic number of shares outstanding during 2022: 19,884m

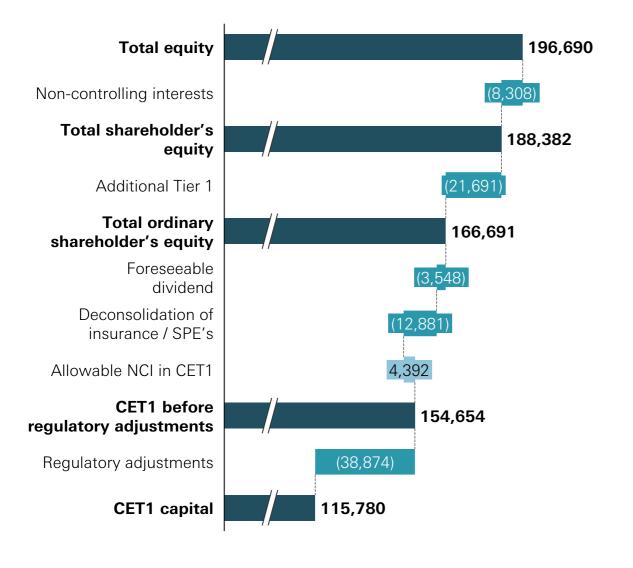
◆ 2Q22 TNAV per share decreased by \$0.32 to \$7.48 per share mainly due to adverse FX moves of \$0.31 and the impact of the 2nd interim dividend in respect of FY21 of \$0.18, partly offset by profits

\$7.43 on a fully diluted basis

19,949 million on a fully diluted basis

Total shareholders' equity to CET1 capital

Total equity to CET1 capital, at 30 June 2022, \$m

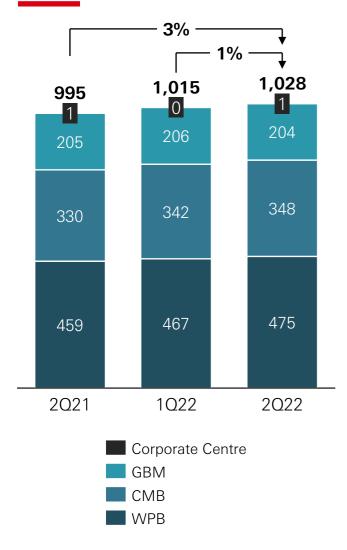


Total equity to CET1 capital walk, \$m

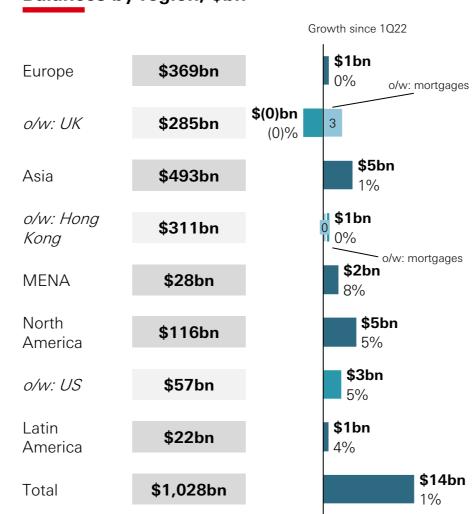
	2022	1022	4021
Total equity (per balance sheet)	196,690	204,658	206,777
Non-controlling interests	(8,308)	(8,365)	(8,527)
Total shareholders' equity	188,382	196,293	198,250
Additional Tier 1	(21,691)	(22,414)	(22,414)
Total ordinary shareholders' equity	166,691	173,879	175,836
Foreseeable dividend	(3,548)	(5,197)	(3,655)
Share buyback		(1,000)	_
Deconsolidation of insurance / SPE's	(12,881)	(13,479)	(13,449)
Allowable NCI in CET1	4,392	4,297	4,186
CET1 before regulatory adjustments	154,654	158,500	162,918
Prudential valuation adjustment	(1,299)	(1,419)	(1,217)
Intangible assets	(11,746)	(11,899)	(9,123)
Deferred tax asset deduction	(3,274)	(1,579)	(1,520)
Cash flow hedge adjustment	2,124	1,297	170
Excess of expected loss	(2,373)	(2,304)	(2,020)
Own credit spread and debit valuation adjustment	(778)	671	1,571
Defined benefit pension fund assets	(6,638)	(7,797)	(7,146)
Direct and indirect holdings of CET1 instruments	(40)	(40)	(40)
Other regulatory adjustments to CET1 capital (including IFRS 9 transitional adjustments when relevant)	(235)	223	766
Threshold deductions	(14,615)	(14,206)	(11,794)
Regulatory adjustments	(38,874)	(37,053)	(30,353)
CET1 capital	115,780	121,447	132,565

Balance sheet – customer lending

Balances by global business, \$bn



Balances by region, \$bn

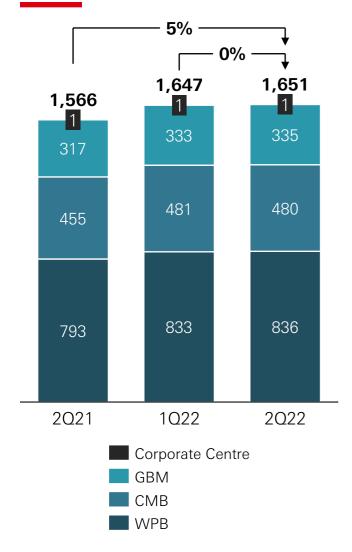


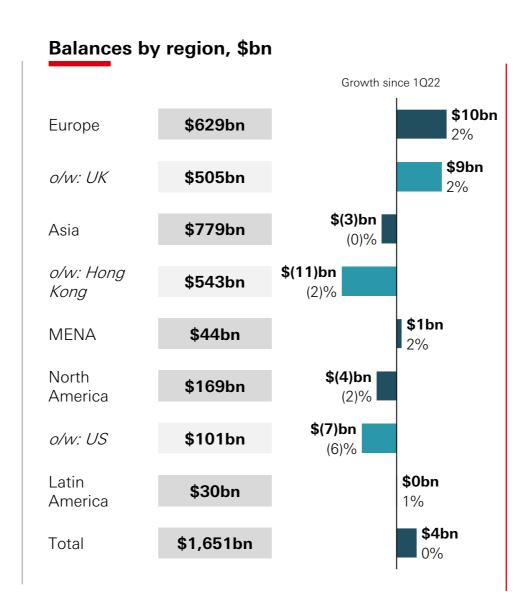
Adjusted customer lending of \$1,028bn, up \$14bn (1%) vs. 1Q22

- WPB lending increased by \$8bn (2%); mainly mortgages (up \$5bn), particularly in the UK (up \$3bn), and unsecured (up \$1bn)
- CMB lending increased by \$7bn (2%)
 across all regions, notably Credit &
 Lending (up \$5bn) in North America and
 Asia; and continued growth in Trade (up
 \$2bn)
- GBM lending down \$2bn (1%), impacts of management actions were partly offset by increased Trade balances
- Global Trade balances up \$3bn (3%)
 vs. 1022 to \$85bn; up \$12bn (17%) vs. 2021

Balance sheet – customer accounts

Balances by global business, \$bn





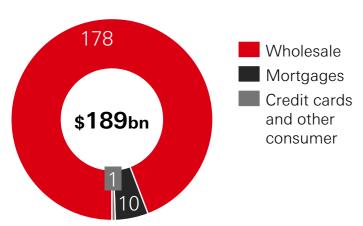
Adjusted customer accounts of \$1,651bn, up \$4bn (0%) vs. 1Q22

- WPB customer accounts up \$3bn (0%), driven by growth across most markets
- CMB customer accounts broadly stable
- GBM customer accounts up \$2bn (1%), as customers raise and retain liquidity
- Average GLCM balances up \$4bn (1%) vs. 1022 to \$782bn; up \$49bn (7%) vs. 2021

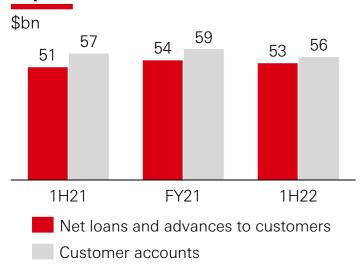
Mainland China drawn risk exposure

Mainland China drawn risk exposure

\$bn

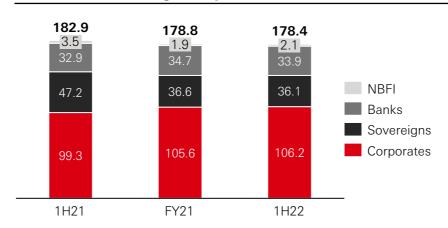


Reported balance sheet



- Mainland China drawn risk exposure is defined as lending booked in mainland China and wholesale lending booked offshore where the ultimate parent and beneficial owner is in mainland China
- Mainland China drawn risk exposure (including Sovereigns, Banks and NBFI and Corporates) of \$189bn comprising: Wholesale \$178bn* (of which 52% is onshore); Retail: \$11bn. These amounts exclude MSS financing; mainland China CRE exposure of \$19.8bn decreased \$1.5bn (7%) vs. 4Q21
- Reported gross loans and advances to customers of \$53bn booked in mainland China (Wholesale: \$42bn; Retail \$11bn); lending up \$1.4bn (3%) vs. 4Q21 on a constant currency basis

Wholesale lending analysis, \$bn



Wholesale lending by counterparty type and credit risk rating:

Total	139.3	33.5	2.4	3.2	178.4
Corporates	67.5	33.2	2.4	3.2	106.2
NBFI	1.8	0.3	_	_	2.1
Banks	33.9	0.1	_	_	33.9
Sovereigns	36.1	_	_	_	36.1
Customer risk rating	1-3	4-6	7-8	9+	Total

Corporate lending by sector Pharma & Transportation Healthcare Consumer Goods & Retail Metals & Mining Other Sectors Public Utilities 37.5 \$106.2bn Construction, 10.7 Materials & Engineering 13.7 19.8 IT & Electronics Real Estate⁶¹

- c.16% of corporate lending is to Foreign-owned Enterprises
- c.37% of lending is to mainland China State Owned Enterprises
- c.47% to mainland China Private sector owned Enterprises

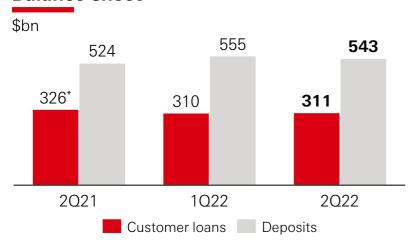
^{*} Wholesale drawn risk exposure of \$178bn includes on balance sheet lending as well as issued off balance sheet exposures

Hong Kong

Financial performance

\$m	2022	2021	Δ
NII	2,067	1,775	1 6%
Non-NII	1,653	1,874	(12)%
Revenue	3,720	3,649	2 %
o/w: Certain insurance items*	(89)	261	n.m.
ECL	(214)	(6)	\(>(100)%
Costs	(1,971)	(1,839)	(7)%
Associates	(2)	2	▼ >(100)%
PBT	1,533	1,806	(15) %

Balance sheet



Regional highlights

Resilient financial performance in spite of challenges; advanced digitalisation maintained business momentum through Covid-related disruption

Financials

- NII up **\$0.3bn** (16%) vs. 2Q21
- Deposits of \$543bn, a 4% increase vs. 2021
- Strong insurance sales helped to offset headwinds from capital market volatility
- PBT down \$0.3bn (15%), including negative 20ppts of certain Insurance items*



19pt increase in WPB Hong Kong's NPS⁶² vs. 2020, **now #1 amongst major banks**



Hong Kong trade assets market share of **22.3%, up 4.2ppts** vs. prior year⁶³



Insurance market share⁵⁸ of **23.0%** at 1022, **up 3.0ppts** vs. 1021



Insurance VNB up 57% vs. 2021



PayMe peer-to-peer market share⁶⁴ of 74%; selected as a provider for HKSAR Consumption Voucher Scheme



Cards spend market share 65 of **51.3%** at 1Q22



\$5bn GBA Sustainability Fund launched



#1 international bank⁶⁶ by funds invested in Wealth Management Connect, #4 overall

** Includes \$13bn of IPO loans

^{*} Insurance market impacts and gain on policyholder funds on deposits; for further detail, please refer to the 'Certain items included in adjusted revenue' table on slide 35

UK ring-fenced bank

Business performance

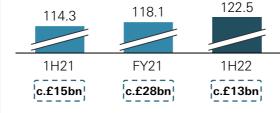
1H22 financial highlights

Revenue	£3.6bn	20% (1H21: £3.0bn)
o/w: WPB	£2.0bn	20% (1H21: £1.6bn)
o/w: CMB	£1.6bn	20% (1H21: £1.3bn)
ECL	£(0.0)bn	>(100)% (1H21: £0.4bn)
Costs	£(1.6)bn	6% (1H21: £(1.8)bn)
PBT	£1.9bn 🛕	15% (1H21: £1.7bn)
o/w: WPB	£0.7bn	7% (1H21: £0.6bn)
o/w: CMB	£1.2bn	18% (1H21: £1.0bn)
Customer loans	£201.6bn	3% (FY21: £195.5bn)
Reported RWAs	£90.2bn	(8)% (FY21: £83.7bn)

- ◆ Revenue up 20% vs. 1H21, reflecting rising interest rates
 - WPB revenue up 20% primarily due to higher deposit balances
 - CMB revenue up 20% from growth in fee income, higher lending balances and margins
- Costs down 6% from lower headcount and back-office operations costs, partly offset by higher investment
- **RWAs up** primarily due to regulatory changes

WPB

Personal gross mortgage balances, £bn

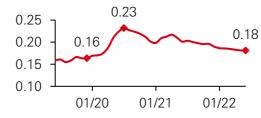


TI YTD gross lending

- Continued strength in mortgage lending: 7.6% mortgage stock market share⁵³; June YTD gross new lending share⁵³ of 8.9%
- Buy-to-let mortgages of £3.3bn
- Mortgages on a standard variable rate of £2.5bn
- Interest-only mortgages of £18.8bn⁶⁸
- New originations average LTV of 67%; average portfolio LTV of 49%, down 5ppts vs. 1H21

Mortgages:

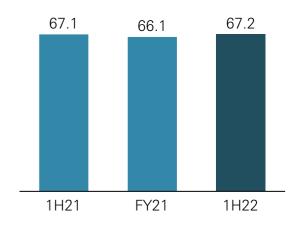
90+ day delinquency trend⁶⁷, %



 Mortgage delinquencies remain slightly elevated vs. pre-pandemic as a result of a market-wide pause in litigation activities, now restarted

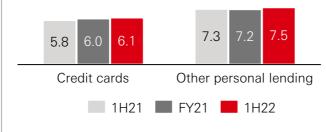
CMB

Wholesale gross customer loans, £bn



- Net lending to customers up 3% vs. FY21, despite roll-off of c.£0.9bn of government loan scheme balances
- ◆ Trade assets up 57% vs. 1H21
- Launched £15bn SME fund to provide support for British businesses to grow

Personal unsecured lending balances, £bn



- Balances in unsecured personal lending beginning to rebuild
- 2022 card spend up vs. both 1022 and 2021

Credit cards:



 Credit card delinquencies continue to remain below pre-pandemic levels, reflecting lower utilisation and customers de-leveraging through the pandemic

AIEA	Average interest earning assets
AM	Asset Management
ANP	Annualised new business premiums
APAC	Asia-Pacific
AT1	Additional Tier 1
BoCom	Bank of Communications Co. Limited, an associate of HSBC
Bps	Basis points. One basis point is equal to one-hundredth of a percentage point
CET1	Common Equity Tier 1
Corporate Centre	Corporate Centre comprises Central Treasury, our legacy businesses, interests in our associates and joint ventures and central stewardship costs
СМВ	Commercial Banking, a global business
CRE	Commercial Real Estate
СТА	Costs to achieve
C&L	Credit & Lending
ECL	Expected credit losses. In the income statement, ECL is recorded as a change in expected credit losses and other credit impairment charges. In the balance sheet, ECL is recorded as an allowance for financial instruments to which only the impairment requirements in IFRS 9 are applied
EMEA	Europe, Middle East, and Africa
GBA	Guangdong-Hong Kong-Macau Greater Bay Area
GBM	Global Banking and Markets, a global business
GLCM	Global Liquidity and Cash Management
GPB	Global Private Banking
Group	HSBC Holdings plc and its subsidiary undertakings
GSSS	Green, Social, Sustainability and Sustainability-linked
GTRF	Global Trade and Receivables Finance
HIBOR	Hong Kong Interbank Offered Rate
IFRS	International Financial Reporting Standard

IPO	Initial Public Offering		
Legacy credit	A portfolio of assets including securities investment conduits, asset-backed securities, trading portfolios, credit correlation portfolios and derivative transactions entered into directly with monoline insurers		
LTV	Loan to value ratio		
MCU	Market conditions update. Insurance market impacts recognised in revenue		
MENA	Middle East and North Africa		
MREL	Minimum requirement for own funds and eligible liabilities		
MSS	Markets and Securities Services		
NBFI	Non-bank financial institution		
NCI	Non-controlling interests		
NII	Net interest income		
NIM	Net interest margin		
NNIA	Net new invested assets		
NPS	Net promoter score		
NRFB	Non ring-fenced bank in Europe and the UK		
OCI	Other Comprehensive Income		
PBT	Profit before tax		
Ppt	Percentage points		
PVIF	Present value of in-force insurance contracts		
SABB	The Saudi British Bank, an associate of HSBC		
UK RFB	HSBC UK, the UK ring-fenced bank, established July 2018 as part of ring fenced bank legislatio		
RoTE	Return on average tangible equity		
RWA	Risk-weighted asset		
SME	Small and medium sized enterprise		
TNAV	Tangible net asset value		
VNB	Value of new business written		
WPB	Wealth and Personal Banking, a global business		
XVAs	Credit and Funding Valuation Adjustments		

Footnotes

- Reported RoTE is computed by adjusting annualised reported results for PVIF and for impairment of goodwill
 and other intangible assets (net of tax), divided by average reported equity adjusted for goodwill, intangibles
 and PVIF for the period
- 2. Subject to the current market-implied path for global policy rates
- 3. We expect the interim dividends in respect of the first 3 quarters of the year to initially be reinstated at a lower level than the 10¢ per share paid historically (up to 3Q19) for each of the first 3 quarters of the year
- 4. Adjusted costs for 1H20 and 1H21 have been retranslated at average 1H22 FX rates
- 5. Unless otherwise stated, regulatory capital ratios and requirements are based on the transitional arrangements of the Capital Requirements Regulation in force at the time. These include the regulatory transitional arrangements for IFRS 9 'Financial Instruments'. The leverage ratio is calculated using the end point definition of capital and the IFRS 9 regulatory transitional arrangements, in line with the UK leverage rules that were implemented on 1 January 2022, and excludes central bank claims. Comparatives for 2021 are reported based on the disclosure rules in force at that time, and include claims on central banks. References to EU regulations and directives (including technical standards) should, as applicable, be read as references to the UK's version of such regulation and/or directive, as onshored into UK law under the European Union (Withdrawal) Act 2018, and subsequently amended under UK law
- 6. Cumulative RWA saves under our transformation programs as measured from 1 January 2020, including \$9.6bn of accelerated saves made over 4019
- 7. Only captures GBM RWA saves and includes \$9.6bn of accelerated saves from 4Q19
- 8. Based on tangible equity ('TE') of the Group's major legal entities excluding associates, holding companies and consolidation adjustments
- 9. WPB TE as a share of TE allocated to the global businesses (excluding Corporate Centre). Excludes holding companies, and consolidation adjustments
- Customer deposits minus net loans and advances over Tangible Ordinary Shareholder's Equity; on a reported basis
- 11. Same peer set used as in HSBC Holdings plc's Annual Report and Accounts 2021; these comprise Barclays, Bank of America, UBS, Standard Chartered, Morgan Stanley, Lloyds Banking Group, BNP Paribas, Citi, Credit Suisse, DBS, Deutsche Bank, J.P. Morgan Chase. Source: CapIQ
- 12. Includes CMB's share of revenue from the sale of Markets and Securities Services and Banking products to CMB customers. GBM's share of revenue from the sale of these products to CMB customers is included within the corresponding lines of the GBM management view of adjusted revenue. Also includes allocated revenue from Markets Treasury, HSBC Holdings interest expense and hyperinflation
- 13. Net New Invested Assets ('NNIA'). Includes Retail Wealth (excl. deposits), GPB (excl. deposits), and AM 3rd party. Asia Retail Wealth NNIA includes only mainland China, Hong Kong, Singapore and Malaysia representing 97% of invested assets in Asia
- 14. 'Other' includes Markets Treasury, HSBC Holdings interest expense and hyperinflation. It also includes the distribution and manufacturing (where applicable) of retail and credit protection insurance, disposal gains and other non-product specific income
- 15. Includes Principal Investments, notional tax credits and Markets Treasury, HSBC Holdings interest expense and hyperinflation
- 16. Between GBM and WPB: Includes GBM products to WPB customers

- 17. Between GBM and CMB: Includes GBM products to CMB customers
- 18. Client business differs from reported revenue as it relates to certain client specific income, and excludes certain products (including Principal Investments, GBM "other" and asset management), group allocations, recoveries and other non-client related and portfolio level revenue. It also excludes Hang Seng. GBM client business includes an estimation of client-specific day one trade specific revenue from MSS products, which excludes ongoing mark-to-market revenue and portfolio level revenue such as hedging. Cross-border client business represents the income earned from a client's entity domiciled in a different geography than where the client group's global relationship is managed. 'Booking location' represents the geography of the client's entity or transaction booking location where this is different from where the client group's global relationship is managed. Analysis is based on June FX
- 19. Technology costs in operating expenses trends include transformation saves and are presented on a net basis
- 20. % of total Technology workforce in the global businesses and functions that are aligned to at least one agile team per agile blueprint
- 21. % of the Group's technology services that are on the private or public cloud
- 22. % of transactions initiated digitally by our customers on our HSBC digital channels
- 23. HSBCnet is HSBC's global internet banking platform for wholesale clients
- 24. % of WPB customers who have logged into an HSBC Mobile App at least once in the last 30 days. Percentages are for the month of June in their respective years
- 25. Senior leadership is classified as those at Band 3 and above in our global career band structure. Employees with an 'Undeclared' or 'Unknown' gender have been incorporated into the 'Male' category
- 26. Total learning hours as recorded in Degreed (Learning Experience Platform) in terms of individual learning content consumption across content items that are tagged with Sustainability, Digital or Data skills in 1H21 and 1H22
- 27. Contribution towards the Group's \$750bn to \$1tn sustainable finance and investment ambition. The volume amounts stated include capital markets/advisory activities, balance sheet related transactions that capture the limit of the facility at the time it was provided and the net new flows of sustainable investments (assets under management)
- 28. Includes data costs in Digital Business Services ('DBS') function only
- 29. Includes Global Functions, centrally managed costs and other DBS
- 30. Operations personnel within DBS
- 31. 1H21 retranslated at 1H22 average rates and 2H21 retranslated at June average FX
- 32. On an IFRS 4 basis
- 33. Medium term is defined as 3-4 years from 1 January 2020; long term is defined as 5-6 years from 1 January 2020
- 34. 2Q22 dividend declared in respect of 1H22; 2Q21 dividend declared in respect of 1H21
- 35. Source: Bloomberg. GBP: Sterling Overnight Index Average (SONIA); USD: Fed funds; EUR: Euro Overnight Index Average (EONIA). Implied rates for 31 December 2022, 30 June 2023 and 31 December 2023 based on the following as of 30 June 2022: 30 day Fed Funds futures, one month SONIA index future, one month EONIA index futures
- 36. Technology cost increases in quarterly walks are presented on a gross basis (excl. saves)

Footnotes

- 37. Regulatory profits, net of regulatory dividend accrual for the purposes of capital calculations. Over 2Q22 we accrued 15.4¢, equal to 55% of reported EPS of 28¢. In line with our dividend policy, we will retain the flexibility to adjust EPS for non-cash significant items. Additionally, in 2022, we expect to exclude from EPS the forecast loss on the sale of our retail banking operations in France and the benefit of the deferred tax asset created in 2Q22, which together are expected to have an adverse impact of approximately \$0.03 on FY22 EPS
- 38. Coalition Greenwich Competitor Analytics. FY21 Results based on HSBC's internal business structure and internal numbers, and the following peer group: Bank of America, Barclays, BNP Paribas, Citi, Deutsche Bank, HSBC, J.P. Morgan Chase, Standard Chartered, Société Générale
- 39. HSBC internal analysis leveraging Coalition Greenwich data, FY21 covering c.5,400 corporates clients globally
- 40. 'Managed region' represents the geography of where the client group's global relationship is managed
- 41. Cross-border client business represents the income earned from a client's entity domiciled in a different geography than where the client group's global relationship is managed; domestic client business shown above includes international client business booked in their home market
- 42. 'Booking location' represents the geography of the client's entity or transaction booking location where this is different from where the client group's global relationship is managed
- 43. Multi-country are those customers who bank in more than one market; Non-Resident customers are those whose address is different from market; Resident Foreigners are customers whose nationality is different to market. Note, customers may be counted more than once when banked in multiple countries. International customers at 31 December 2021 excludes international personal banking customers who formed part of our exit from mass-market retail banking in the US
- 44. Internal analysis based on the multiple of average revenue per international customer, compared with the average revenue per domestic customer. Analysis based on FY21 revenue in HSBC UK, Hong Kong (ex. Hang Seng Bank), mainland China and UAE. These markets cover approximately 70% of the international customer base. Note, there are differences in the average revenue multiple across markets
- 45. Purpose and Values survey conducted in July 2020 with 112,000 HSBC staff. Respondents were asked to select 10 words from a list of 72 that describe HSBC today
- 46. 'Booked' vs 'managed' clients. West is all regions, excluding Asia; Intra West / Intra Asia: client business managed and booked within the West / Asia respectively; West to East: client business booked in East, where the client group's global relationship is managed in the West; Asia to West: client business booked in the West, where the client group's global relationship is managed in Asia
- 47. Client business / credit and operational risk RWAs. Operational risk RWAs are allocated to clients based on client business. Portfolio level and other RWA adjustments are not included in this calculation. Market risk RWAs are excluded. Credit risk RWAs also exclude certain RWAs that are unmapped to clients due to timing and other differences
- 48. Euromoney Awards for Excellence 2022
- 49. Digital CX Awards 2022 Best Digital CX Account Opening and Customer Onboarding (SME)
- 50. Source: Bloomberg Manager Rankings at 1 July 2022
- 51. Source: Dealogic 1 January 2022 30 June 2022. Ranking based on apportioned deal amount by bookrunner
- 52. Source: Coalition 1Q22
- 53. At 30 June 2022. Source: BoE

- 54. From 1 June 2022, Turkey was deemed a hyperinflationary economy for accounting purposes
- 55. YTD, annualised. RoTE by Global Business excludes significant items. RoTE methodology annualises Profits Attributable to Shareholders, including ECL, in order to provide a returns metric. RoTE by Global Business considers AT1 Coupons on an accruals basis, vs. Reported RoTE where it is treated on a cash basis
- 56. Wealth deposits include Premier, Jade and Global Private Banking deposits, which include Prestige deposits in Hang Seng Bank, and form part of the total WPB customer accounts balance
- 57. Data to reconcile components of reported RWAs to adjusted RWAs can be found in the 'HSBC Holdings plc 20 2022 Datapack'
- 58. Source: Hong Kong Insurance Authority; market shares and ranking based on overall ANP for 1Q22
- Source: Life Insurance Association, Singapore; Market share based on Weighted Premium for Individual Policies
- 60. Differences between shareholders' equity and tangible equity drivers primarily reflect AT1 capital, goodwill and other intangibles and PVIF. 'Profit Attributable to Ordinary shareholders' differences primarily include goodwill and other intangibles impairment, PVIF movements and amortisation expense. 'FX' differences primarily include FX on goodwill and intangibles. 'Other' differences primarily include intangible additions and redemption of securities
- 61. Mainland China reported Real Estate exposures comprises exposures booked in mainland China and offshore where the ultimate parent is based in mainland China, and all exposures booked on mainland China balance sheets; Commercial Real Estate refers to lending that focuses on commercial development and investment in real estate and covers commercial, residential and industrial assets; Real Estate for Self Use refers to lending to a corporate or financial entity for the purchase or financing of a property which supports overall operations of a business i.e. a warehouse for an e-commerce firm
- 62. June 2022, excludes Hang Seng. Source: InMoment
- 63. May 2022 vs. May 2021 increases across HSBC Hong Kong (+2.6ppts) and Hang Seng (+1.6ppts). Source: Hong Kong Monetary Authority ('HKMA') Published Asset Balances
- 64. 1022 market share. Source: HKMA
- 65. Source: HKMA. Statistics of Payment Cards issued in Hong Kong
- 66. Source: People's Bank of China Shenzhen data release. 3 July 2022
- 67. Excludes Private Bank
- 68. Includes offset mortgages in first direct, endowment mortgages and other products

Disclaimer

Important notice

The information, statements and opinions set out in this presentation and accompanying discussion ("this Presentation") are for informational and reference purposes only and do not constitute a public offer for the purposes of any applicable law or an offer to sell or solicitation of any offer to purchase any securities or other financial instruments or any advice or recommendation in respect of such securities or other financial instruments.

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Forward-looking statements

This Presentation may contain projections, estimates, forecasts, targets, opinions, prospects, results, returns and forward-looking statements with respect to the financial condition, results of operations, capital position, strategy and business of the Group which can be identified by the use of forward-looking terminology such as "may", "will", "should", "expect", "anticipate", "poject", "plan", "estimate", "seek", "intend", "target", "believe", "potential" and "reasonably possible" or the negatives thereof or other variations thereon or comparable terminology (together, "forward-looking statements"), including the strategic priorities and any financial, investment and capital targets and any ESG related targets, commitments and ambitions described herein. Any such forward-looking statements are not a reliable indicator of future performance, as they may involve significant stated or implied assumptions and subjective judgements which may or may not prove to be correct. There can be no assurance that any of the matters set out in forward-looking statements are attainable, will actually occur or will be realised or are complete or accurate. The assumptions and judgments may prove to be incorrect and involve known and unknown risks, uncertainties, contingencies and other important factors, many of which are outside the control of the Group. Actual achievements, results, performance or other future events or conditions may differ materially from those stated, implied and/or reflected in any forward-looking statements due to a variety of risks, uncertainties and other factors (including without limitation those which are referable to general market or economic conditions, regulatory changes, geopolitical tensions, the impact of the Covid-19 pandemic or as a result of data limitations and changes in applicable methodologies in relation to ESG related matters). Any such forward-looking statements are based on the Beiefs, expectations or opinions should change. For these reasons, recipients should not place reliance

Additional detailed information concerning important factors that could cause actual results to differ materially from this Presentation is available in our Annual Report and Accounts for the fiscal year ended 31 December 2021 filed with the Securities and Exchange Commission (the "SEC") on Form 20-F on 23 February 2022 (the "2021 Form 20-F"), our 1Q 2022 Earning Release furnished to the SEC on Form 6-K on 26 April 2022 (the "Q1 2022 Earnings Release") and our Interim Financial Report for the six months ended 30 June 2022, which we expect to furnish to the SEC on Form 6-K on 1 August 2022 (the "2022 Interim Report").

Alternative Performance Measures

This Presentation contains non-IFRS measures used by management internally that constitute alternative performance measures under European Securities and Markets Authority guidance and non-GAAP financial measures defined in and presented in accordance with SEC rules and regulations ("Alternative Performance Measures"). The primary Alternative Performance Measures we use are presented on an "adjusted performance" basis which is computed by adjusting reported results for the period-on-period effects of foreign currency translation differences and significant items which distort period-on-period comparisons. Significant items are those items which management and investors would ordinarily identify and consider separately when assessing performance in order to better understand the underlying trends in the business.

Reconciliations between Alternative Performance Measures and the most directly comparable measures under IFRS are provided in our 2021 Form 20-F, our Q1 2022 Earnings Release and our 2022 Interim Report, when filed, each of which are available at www.hsbc.com.

Information in this Presentation was prepared as at 1 August 2022.

