

1 August 2021

HSBC BANK CANADA SECOND QUARTER 2021 RESULTS

Building on momentum, profits up in all three business lines

Linda Seymour, President and Chief Executive Officer of HSBC Bank Canada, said:

"Our results this quarter are the best since the third quarter of 2018 – with an improved economic outlook and the resilience of our customers leading to improved profits across all three business lines. Increased customer activity continues to signal that the people and businesses we serve are working towards a post-pandemic future. As a result, there's been solid growth in our Wealth and Personal Banking investment funds under management and real estate secured lending, as well as increased loan and deposit growth in Commercial Banking.

"And it's clear our customers are looking to build back more sustainably, with many seeking our partnership as they set their transition path. As we have been for the last 40 years, we're here to help them, with an expanding suite of digital services, as well as green and sustainable finance products and the global connections they need."

Highlights¹

- Total operating income for the quarter was \$547m, up \$45m or 9.0% and \$1,076m for the half-year, up \$28m or 2.7%. Net interest income improved for both the quarter and half-year as net interest margins improved. For the quarter, net fee income increased as a result of higher investment funds under management in Wealth and Personal Banking and an increase in credit facility fees as volumes of bankers' acceptances rose in Commercial Banking. For the half-year, this was coupled with higher advisory fees in Global Banking and Markets, and higher activity in our online brokerage business in Wealth and Personal Banking. These increases were partly offset in the quarter and in the half-year by lower trading income and lower other operating income compared to the prior year's gain on the extinguishment of repurchased subordinated debentures and lower gains on the disposal of financial investments.
- The change in expected credit losses resulted in a release of \$40m for the quarter and \$56m for the half-year, as forward-looking macro-economic variables improved on performing loans. The release for the half-year was also partly offset by a charge from a non-performing loan in the energy sector. The prior year's charge of \$190m for the quarter and \$330m for the half-year reflected the impact of the significant deterioration in forward-looking economic guidance on performing loans due to the pandemic, as well as impairments from non-performing loans due to the decline in oil prices.
- Total operating expenses increased by \$24m or 7.9% for the quarter and \$10m or 1.6% for the half-year, as we strategically make investments to grow our business and move to adopt hybrid working, while prudently managing costs.
- As a result, **profit before tax expense** was \$259m, up \$251m or 3,138% for the quarter and \$491m, up \$404m or 464%, for the half-year.

Select financial metrics as at 30 June 2021:

- Total assets: \$114.1bn (31 Dec 2020: \$117.3bn)
- Common equity tier 1 capital ratio: 14.0% (31 Dec 2020: 13.7%)
- Tier 1 ratio: 16.8% (31 Dec 2020: 16.4%)
- Total capital ratio²: 19.4% (31 Dec 2020: 19.0%)
- Return on average common equity^{2, 3}: 11.9% (30 June 2020: 1.7%)

The abbreviations '\$m' and '\$bn' represent millions and billions of Canadian dollars, respectively.

- 1. For the quarter and half-year ended 30 June 2021 compared with the same periods in the prior year (unless otherwise stated).
- 2. In measuring our performance, the financial measures that we use include those which have been derived from our reported results. However, these are not presented within the consolidated financial statements and are not defined under International Financial Reporting Standards ('IFRS'). These are considered non-Generally Accepted Accounting Principles ('non-GAAP') financial measures and are unlikely to be comparable to similar measures presented by other companies. For further information on non-GAAP measures refer to the 'Use of non-GAAP financial measures' section of the Management's Discussion and Analysis ('MD&A') of the unaudited condensed interim consolidated financial statements for the quarter ended 30 June 2021.
- 3. For the half-year ended 30 June 2021 compared with the same period in the prior year.

Analysis of consolidated financial results for the second quarter ended 30 June 2021

Net interest income for the quarter was \$306m, an increase of \$57m or 23% compared with the same period in the prior year. This was a result of improved margins due to reduced volumes of interest bearing liabilities and a shift in the asset mix from financial investments to customer loans. Net interest income for the half-year was \$588m, an increase of \$21m or 3.7%. This increase was driven by the same factors as described in the quarter, partly offset by margin compression in the first quarter compared to the prior year due to central bank rate cuts in 2020.

Net fee income for the quarter was \$196m, an increase of \$18m or 10% compared with the same period in the prior year. This was mainly a result of higher investment funds under management in Wealth and Personal Banking and an increase in credit facility fees from higher volumes of bankers' acceptances in Commercial Banking. Fee income from higher activity in cards also increased in both Wealth and Personal Banking, and Commercial Banking. This was partly offset by an increase in related fee expense as a result of the increased activity. Net fee income for the half-year was \$392m, an increase of \$36m or 10%. This was mainly a result of an increase in credit facility fees from higher volumes of bankers' acceptances in Commercial Banking, higher advisory fees in Global Banking and Markets, and higher investment funds under management and activity in our online brokerage business in Wealth and Personal Banking. Fee income from higher activity in cards also increased in both Wealth and Personal Banking and Commercial Banking. This was partly offset by an increase in related fee expense due to the increased activity.

Net income from financial instruments held for trading for the quarter was \$28m, a decrease of \$19m or 40% compared with elevated levels in the second quarter of 2020 due to reduced credit spreads and lower market volatility. Lower net interest income on trading activities due to the lower interest environment also contributed to the decrease for the quarter. These decreases were partly offset by higher trading activities. Net income from financial instruments held for trading was \$58m for the half-year, a decrease of \$15m or 21%. The decrease was driven by lower net interest income due to the lower interest rate environment and decreased Rates trading activities. This was partly offset by increases mainly driven by reduced market volatility and tightening credit spreads.

Other items of income for the quarter were \$17m, a decrease of \$11m or 39% compared with the same period in the prior year. Other items of income for the half-year were \$38m, a decrease of \$14m or 27%. The decrease was a result of the prior year's gain on the extinguishment of repurchased subordinated debentures and lower gains on the disposal of financial investments from re-balancing the bank's liquid asset portfolio.

Change in expected credit losses for the second quarter of 2021 resulted in a release of \$40m and \$56m for the half-year compared to a charge of \$190m and \$330m, respectively, for the same period in the prior year as the forward-looking macro-economic variables related to performing loans improved. The release for the half-year was driven by the same factor, partly offset by a charge from a non-performing loan in the energy sector. The charges in 2020 reflected elevated provisions on performing loans due to the impact of the pandemic, coupled with the impairments from non-performing loans due to the decline in oil prices.

Total operating expenses for the quarter were \$328m, an increase of \$24m or 7.9% compared with the same period in the prior year. Total operating expenses for the half-year were \$641m, an increase of \$10m or 1.6%. The increase for the quarter and half-year was mainly due to costs associated with preparing for hybrid working arrangements, impairment of certain software assets, strategic investments to grow our business, simplify our processes and making investments in the digital services our customers are asking for. This was partly offset by reduced discretionary costs in response to the current economic environment.

Income tax expense: the effective tax rate for the second quarter of 2021 was 26.8% which is higher than the statutory tax rate of 26.5% due to an increase in tax liabilities. The effective tax rate for the

second quarter of 2020 was 38.6% primarily due to a lower pre-tax income relative to the amount of tax expensed.

1. For the quarter and half-year ended 30 June 2021 compared with the same periods in the prior year (unless otherwise stated).

Dividends

Dividends declared in the second quarter 2021

During the second quarter 2021, the bank declared regular quarterly dividends of \$11m for the second quarter of 2021 on all series of outstanding HSBC Bank Canada Class 1 preferred shares and a first interim dividend of \$60m on HSBC Bank Canada common shares in respect of the financial year ending 31 December 2021.

Dividends declared in the third quarter 2021

On 27 July 2021, the bank declared regular quarterly dividends for the third quarter of 2021 on all series of outstanding HSBC Bank Canada Class 1 preferred shares, to be paid in accordance with their terms in the usual manner on 30 September 2021 or the first business day thereafter to the shareholder of record on 15 September 2021.

On 27 July 2021, the bank also declared a second interim dividend of \$100m on HSBC Bank Canada common shares in respect of the financial year ending 31 December 2021, which will be paid on or before 30 September 2021 to the shareholder of record on 27 July 2021.

As the quarterly dividends on preferred shares for the third quarter of 2021 and the second interim dividend on common shares for 2021 were declared after 30 June 2021, the amounts have not been included in the balance sheet as a liability.

Business performance in the second quarter ended 30 June 2021¹

Commercial Banking ('CMB')

Total operating income for the second quarter of 2021 was \$254m, an increase of \$25m or 11% compared with the second quarter of 2020. Total operating income for the half-year was \$493m, a decrease of \$2m or 0.4%. CMB has maintained positive momentum in 2021 with loans increasing by \$1.7bn in the first six months and strong deposit growth continuing. Loan margins have improved year-on-year and are comparable with pre-pandemic levels of 2019. Non-interest income has also improved. In particular, foreign exchange income has benefited as transaction volumes have recovered. Half-year results were, however, impacted by lower margins on deposits in the first quarter compared to the prior year due to central bank rate cuts in 2020.

Our ambition is to maintain our leadership position as the preferred international financial partner for our clients and to support their plans to transition to a net zero carbon economy. Taking advantage of our international network and with continued investments in our front-end platforms for Global Liquidity and Cash Management ('GLCM') and Global Trade and Receivable Finance ('GTRF'), we are well positioned to support our customers with both their domestic and cross-border banking requirements. We continue to develop a growing suite of green financial instruments and to improve our customers' digital experiences while ensuring security and resilience and are ready to serve our customers on their path to recovery as the economy reopens.

Profit before income tax for the second quarter of 2021 was \$191m, an increase of \$205m compared with the second quarter of 2020. Profit before income tax for the half-year was \$342m, an increase of \$309m or 936%. This was primarily due to a significant decrease in expected credit losses, higher non-interest income and lower operating expenses.

Global Banking and Markets ('GBM')

Total operating income for the second quarter of 2021 was \$76m, a decrease of \$25m or 25% compared with the second quarter of 2020. Total operating income for the half-year was \$157m, a decrease of \$20m or 11%. Global Banking had a strong first half with growth in advisory fees and higher lending income as margins remain favourable to the same period last year, offset by the impact of rate reductions on deposit net interest income. Markets revenue was behind prior year as a result of lower sales and trading volumes on foreign exchange, flow rate and credit activities. This was partly offset by favourable movements in certain credit spreads as the market continues to recover from COVID-19.

GBM continues to pursue its well-established strategy to provide tailored, wholesale banking solutions, leveraging HSBC's extensive distribution network to provide products and solutions to meet our global clients' needs.

As the Canadian economy continues to emerge from the pandemic, our Banking and Markets teams continue to work closely with our clients to understand their unique challenges, support them as they look to return to growth and in their plans to transition to a net zero carbon economy.

Profit before income tax for the second quarter of 2021 was \$49m, an increase of \$22m or 81% compared with the second quarter of 2020. Profit before income tax for the half-year was \$107m, an increase of \$61m or 133%. This was mainly due to the decreased charge in expected credit losses on performing loans as forward-looking macro-economic guidance improved, along with lower operating expenses due to prudent cost management. This was partly offset by lower operating income.

Wealth and Personal Banking ('WPB')

Total operating income for the second quarter of 2021 was \$209m, an increase of \$29m or 16% compared with the second quarter of 2020. Total operating income for the half-year was \$416m, an increase of \$29m or 7.5%. The increases were driven by strong volume growth in total relationship balances², record³ activity in our online brokerage business, improved lending margins and product mix, partly offset by lower deposit margins as a result of central bank rate decreases in 2020. Growth in total relationship balances² was led by strong net sales in investment funds under management and record³ growth in our real estate secured lending.

We grew our overall and international client base as we continue to invest in our distribution channels and market-competitive products. We continue to make it easier for our clients to bank with us and improve client experience through digital enhancements, such as mobile chat and digital account opening for our international clients who have not yet arrived in Canada.

Excluding the first quarter of 2012 which included a one-time gain, we had record⁴ profit before income tax expense for the quarter ended 30 June 2021. Profit before income tax for the second quarter of 2021 was \$54m, an increase of \$40m or 286% compared with the second quarter of 2020. Profit before income tax for the half-year was \$91m, an increase of \$48m or 112%. This was primarily due to higher operating income and lower expected credit losses, partly offset by higher operating expenses.

Corporate Centre

Profit before income tax for the second quarter of 2021 was a loss of \$35m, a decrease in profit before income tax of \$16m compared with the second quarter of 2020. Profit before income tax for the half-year was a loss of \$49m, a decrease in profit before income tax of \$14m compared with the same period in the prior year. This was primarily the result of an increase in operating expenses from cost initiatives to support future growth and move to adopt hybrid working, as well as lower operating income as a result of prior year's gain on the extinguishment of repurchased subordinated debentures, partly offset by a decrease in liquidity costs improving net interest income.

- 1. For the quarter and half-year ended 30 June 2021 compared with the same periods in the prior year (unless otherwise stated).
- 2. Total relationship balances includes lending, deposits and wealth balances.
- 3. Record for six months since inception of WPB (previously RBWM) as a single global business in 2011.
- Record for three months since inception of WPB (previously RBWM) as a single global business in 2011.

(Figures in \$m, except where otherwise stated)

Financial performance and position

	Quarter ended		Half-year ended	
	30 Jun 2021	30 Jun 2020	30 Jun 2021	30 Jun 2020
Financial performance for the period				
Total operating income	547	502	1,076	1,048
Profit before income tax expense	259	8	491	87
Profit attributable to the common shareholder	179	(8)	337	46
Change in expected credit losses and other credit impairment charges - release/(charge)	40	(190)	56	(330)
Operating expenses	(328)	(304)	(641)	(631)
Basic and diluted earnings per common share (\$)	0.32	(0.01)	0.61	0.09
Financial measures % ¹				
Return on average common shareholder's equity	12.6	(0.6)	11.9	1.7
Return on average risk-weighted assets ²	2.6	0.1	2.5	0.4
Cost efficiency ratio	60.0	60.6	59.6	60.2
Operating leverage ratio	1.1	1.9	1.1	1.3
Net interest margin	1.24	0.93	1.18	1.12
Change in expected credit losses to average gross loans and advances and acceptances ³	n/a	1.13	n/a	0.99
Change in expected credit losses on stage 3 loans and advances and acceptances to average gross loans and advances and acceptances	0.02	0.32	0.07	0.27
Total stage 3 allowance for expected credit losses to gross stage 3 loans and advances and acceptances	38.5	43.6	38.5	43.6
Net write-offs as a percentage of average loans and advances and acceptances	0.12	0.10	0.09	0.11

Financial and capital measures

	At	
	30 Jun 2021	31 Dec 2020
Financial position at period end		
Total assets	114,063	117,347
Loans and advances to customers	65,075	61,002
Customer accounts	70,184	71,950
Ratio of customer advances to customer accounts (%) ¹	92.7	84.8
Common shareholder's equity	5,752	5,782
Capital measures ²		
Common equity tier 1 capital ratio (%)	14.0	13.7
Tier 1 ratio (%)	16.8	16.4
Total capital ratio (%)	19.4	19.0
Leverage ratio (%)	6.1	6.0
Risk-weighted assets (\$m)	39,265	40,014
Liquidity coverage ratio (%) ⁴	145	188

^{1.} In measuring our performance, the financial measures that we use include those which have been derived from our reported results. However, these are not presented within the consolidated financial statements and are not defined under International Financial Reporting Standards ('IFRS'). These are considered non-Generally Accepted Accounting Principles ('non-GAAP') financial measures and are unlikely to be comparable to similar measures presented by other companies. For further information on non-GAAP measures refer to the 'Use of non-GAAP financial measures' section of the Management's Discussion and Analysis ('MD&A') of the unaudited condensed interim consolidated financial statements for the quarter ended 30 June 2021.

The bank assesses capital adequacy against standards established in guidelines issued by Office of the Superintendent of Financial Institutions Canada ('OSFI') in accordance with the Basel III capital adequacy framework.

^{3.} n/a is shown where the bank is in a net release position resulting in a negative ratio.

^{4.} The liquidity coverage ratio ('LCR') in this table has been calculated using averages of the three month-end figures in the quarter.

Interest income	(Figures in \$m, except per share amounts)	Quarter	ended	Half-year ended	
Interest expense (140) (281) (309) (631) Net interest income 306 249 588 567 568 568 567 568 567 568 568 567 568		30 Jun 2021	30 Jun 2020	30 Jun 2021	30 Jun 2020
Net interest income 306 249 588 567 Fee income 221 198 446 399 Fee expense (25) (20) (54) (43) Net fee income 196 178 392 356 Net income from financial instruments held for trading 28 47 58 73 Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of intangible assets (19) (10)	Interest income	446	530	897	1,198
Fee income 221 198 446 399 Fee expense (25) (20) (54) (43) Net fee income 196 178 392 356 Net income from financial instruments held for trading 28 47 58 73 Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets	Interest expense	(140)	(281)	(309)	(631)
Fee expense (25) (20) (54) (43) Net fee income 196 178 392 356 Net income from financial instruments held for trading 28 47 58 73 Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (31) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating	Net interest income	306	249	588	567
Net fee income 196 178 392 356 Net income from financial instruments held for trading 28 47 58 73 Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) <	Fee income	221	198	446	399
Net income from financial instruments held for trading 28 47 58 73 Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (52) 8 491 87 Income tax expense (69) (3) (132) (16) <td< th=""><th>Fee expense</th><th>(25)</th><th>(20)</th><th>(54)</th><th>(43)</th></td<>	Fee expense	(25)	(20)	(54)	(43)
Changes in fair value of other financial instruments mandatorily measured at fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 7 14 13 22 Total operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (25) 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period	Net fee income	196	178	392	356
fair value through profit and loss 3 — 3 — Gains less losses from financial investments 7 14 22 30 Other operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges-release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179	Net income from financial instruments held for trading	28	47	58	73
Gains less losses from financial investments 7 14 22 30 Other operating income 7 14 13 22 Total operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses 328 (304) (641) (631) Profit before income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8)		3	_	3	_
Other operating income 7 14 13 22 Total operating income 547 502 1,076 1,048 Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13	5 1	_	14	-	30
Change in expected credit losses and other credit impairment charges release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Other operating income	7	14	13	22
release/(charge) 40 (190) 56 (330) Net operating income 587 312 1,132 718 Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Total operating income	547	502	1,076	1,048
Employee compensation and benefits (152) (145) (311) (314) General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25		40	(190)	56	(330)
General and administrative expenses (127) (132) (255) (262) Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Net operating income	587	312	1,132	718
Depreciation and impairment of property, plant and equipment (30) (17) (47) (37) Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Employee compensation and benefits	(152)	(145)	(311)	(314)
Amortization and impairment of intangible assets (19) (10) (28) (18) Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	General and administrative expenses	(127)	(132)	(255)	(262)
Total operating expenses (328) (304) (641) (631) Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Depreciation and impairment of property, plant and equipment	(30)	(17)	(47)	(37)
Profit before income tax expense 259 8 491 87 Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Amortization and impairment of intangible assets	(19)	(10)	(28)	(18)
Income tax expense (69) (3) (132) (16) Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Total operating expenses	(328)	(304)	(641)	(631)
Profit for the period 190 5 359 71 Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Profit before income tax expense	259	8	491	87
Profit attributable to the common shareholder 179 (8) 337 46 Profit attributable to the preferred shareholder 11 13 22 25	Income tax expense	(69)	(3)	(132)	(16)
Profit attributable to the preferred shareholder 11 13 22 25	Profit for the period	190	5	359	71
'	Profit attributable to the common shareholder	179	(8)	337	46
	Profit attributable to the preferred shareholder	11	1 ' ' 1 '	22	25
Profit attributable to shareholder 190 5 359 71	Profit attributable to shareholder	190	5	359	71
Average number of common shares outstanding (000's) 548,668 548,668 524,217	Average number of common shares outstanding (000's)	548,668	548,668	548,668	524,217
Basic and diluted earnings per common share (\$) 0.32 (0.01) 0.61 0.09	Basic and diluted earnings per common share (\$)	0.32	(0.01)	0.61	0.09

KPIGURES IN SIM) 30 Jun 2021 31 Dec 2020 ASSETS 1 3,404 1 5,750 Clean and balances at central banks 13 1 3 Items in the course of collection from other banks 1 5 1 5 Other financial assets mandatorily measured at fair value through profit or loss 1 5 9 Other financial assets mandatorily measured at fair value through profit or loss 1 5 9 Other financial assets mandatorily measured at fair value through profit or loss 3 4,45 5,447 Command advances to banks 1 1,88 1,270 Loans and advances to banks 1 1,88 1,270 Class and advances to sustomers 6,575 61,002 Reverse repurchase agreements – non-trading 5,958 5,996 Financial investments 2 489 1,430 Other assests 2 489 1,430 Customer's liability under acceptances 3,343 4,043 Customer's liability under acceptances 1 5 2 Property, plant and equipment 2 40 277 Codwill and intangible assets 1 5 16 <tr< th=""><th></th><th>At</th><th colspan="3">At</th></tr<>		At	At		
Gash and balances at central banks 13,404 15,750 Items in the course of collection from other banks 13 13 Tading assets 4,661 1,719 Other financial assets mandatorily measured at fair value through profit or loss 15 9 Derivatives 3,445 5,447 Loans and advances to banks 1,188 1,270 Loans and advances to customers 65,075 61,002 Reverse repurchase agreements – non-trading 5,956 5,956 Reverse repurchase agreements – non-trading 1,802 19,879 Other assets 2,499 1,430 Prepayments and accrued income 178 1,500 Current tax assets 65 28 Current tax assets 65 28 Property plant and equipment 20 277 Goodwill and intangible assets 116 167 Deferred tax assets 165 18 Total assets 1,044 1,139 Repurchase agreements – non-trading 4,681 1,39 Repurchase agreements – non-trad	(Figures in \$m)	30 Jun 2021	31 Dec 2020		
Gash and balances at central banks 13,404 15,750 Items in the course of collection from other banks 13 13 Tading assets 4,661 1,719 Other financial assets mandatorily measured at fair value through profit or loss 15 9 Derivatives 3,445 5,447 Loans and advances to banks 1,188 1,270 Loans and advances to customers 65,075 61,002 Reverse repurchase agreements – non-trading 5,956 5,956 Reverse repurchase agreements – non-trading 1,802 19,879 Other assets 2,499 1,430 Prepayments and accrued income 178 1,500 Current tax assets 65 28 Current tax assets 65 28 Property plant and equipment 20 277 Goodwill and intangible assets 116 167 Deferred tax assets 165 18 Total assets 1,044 1,139 Repurchase agreements – non-trading 4,681 1,39 Repurchase agreements – non-trad	ASSETS				
Items in the course of collection from other banks 1 3 1 3 Trading assets 4,561 1,79 Other financial assets mandatorily measured at fair value through profit or loss 15 9.99 Derivatives 3,445 5,447 Loans and advances to banks 1,188 1,270 Loans and advances to customers 66,075 61,000 Claos and advances to customers 5,956 5,956 Financial investments 13,802 19,879 Other assets 2,489 1,430 Prepayments and accrued income 178 196 Customers liability under acceptances 3,343 4,043 Customers liability under acceptances 3,343 4,043 Customers liability under acceptances 3,343 4,043 Customers accesses 65 28 Propayments and accrued income 178 196 Customers accesses 65 28 Propayments and accrued income 165 165 Customers accesses 165 1,62 Customers accesses		13.404	15.750		
Training assets 4,561 1,719 Other financial assets mandatorily measured at fair value through profit or loss 3,45 5,447 Denivatives 3,445 5,447 Loans and advances to banks 1,188 1,270 Loans and advances to customers 55,075 61,002 Reverse repurchase agreements – non-trading 5,938 5,996 Financial investments 13,802 19,879 Other assets 2,489 1,430 Customers inability under acceptances 3,343 4,043 Current tax assets 65 2.8 Property, plant and equipment 26 2.7 Goodwill and intangible assets 165 167 Deferred tax assets 122 127 Total assets 165 128 Property, plant and equipment 20 17,347 Beferred tax assets 165 128 Urbefrered tax assets 165 167 Cobstances 164 1,139 Repurchase agreements – non-trading 4,68 3,227		•	•		
Other financial assets mandatorily measured at fair value through profit or loss 15 9 Derivatives 3,445 5,447 5,447 5,447 5,400 1,188 1,270 1,000 <t< th=""><th></th><th></th><th></th></t<>					
Derivatives 3,445 5,447 Loans and advances to banks 1,188 1,270 Loans and advances to customers 65,075 61,002 Reverse repurchase agreements – non-trading 5,956 5,956 Financial investments 13,802 19,879 Ciber assets 2,489 1,430 Customers liability under acceptances 3,343 4,043 Current tax assets 65 228 Property, plant and equipment 240 277 Goodwill and intangible assets 165 165 Deferred tax assets 114,063 117,347 Total assets 114,063 117,347 Deferred tax assets 165 165 Total assets 165 167 Deferred tax assets 1,484 1,136 Cotal assets 1,484 1,	· ·	•	•		
Loans and advances to customers 65,075 61,002 Reverse repurchase agreements – non-trading 5,968 5,968 Financial investments 13,802 11,430 Other assets 2,468 1,430 Prepayments and accrued income 178 196 Customers' liability under acceptances 33,43 4,043 Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 Deferred tax assets 122 121 Total assets 152 127 Total assets 165 167 Deposits by banks 114,063 117,347 Liabilities 1,548 1,39 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 2,66 181 Trading liabilities 3,575 5,647 Debt securities in issue 3,575 5,647 Other liabilities 3,352 4,658	•		5,447		
Loans and advances to customers 65,075 61,002 Reverse repurchase agreements – non-trading 5,958 5,956 Financial investments 13,802 11,879 Other assets 2,489 1,430 Prepayments and accrued income 178 196 Customers' liability under acceptances 33,43 4,043 Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 Deferred tax assets 122 121 Total assets 165 167 Deposits by banks 114,063 117,347 Liabilities 1,648 1,139 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 2,66 181 Trading liabilities 3,373 1,814 Derivatives 3,575 5,647 Debt securities in issue 3,575 5,647 Other liabilities 3,352 4,658	Loans and advances to banks	1,188	1,270		
Reverse repurchase agreements – non-trading 5,956 5,996 Financial investments 13,802 19,879 Cither assests 2,489 1,430 Prepayments and accrued income 178 1966 Customer's liability under acceptances 3,343 4,043 Current tax assets 240 227 Goodwill and intangible assets 165 167 Deferred tax assets 1122 121 Total assets 114,063 117,37 LIABILITIES AND EQUITY Liabilities 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,75 5,647 Derivatives 3,75 5,647 Derivatives 3,352 4,062 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accurate to benefit liabilities 292		•	61,002		
Other assets 2,489 1,430 Prepayments and accrued income 178 196 Customers' liability under acceptances 3,343 4,043 Current tax assets 65 2.8 Property, plant and equipment 240 2.77 Goodwill and intangible assets 155 167 Deferred tax assets 122 121 Total assets 122 17.34 LIABILITIES AND EQUITY LIABILITIES AND EQUITY Liabilities Deposits by banks 1,648 1,139 Customer accounts 70,184 71,920 Repurchase agreements – non-trading 4,658 3,227 Repurchase agreements – non-trading 4,658 3,227 Repurchase agreements – non-trading 3,33 1,831 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Cepurchase agreements – non-trading 4,658 3,227 Repurchase agreements – non-trading 4,658 3,252 Lipe			5,996		
Prepayments and accrued income 178 196 Customers' liability under acceptances 3,343 4,043 Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 Deferred tax assets 122 121 Total assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY Liabilities Liabilities Liabilities Liabilities Liabilities Repurchase agreements – non-trading 1,648 1,139 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,575 5,647 Debt securities in issue 3,575 5,647 Debt securities in issue 3,522 4,622 Acceptances 3,352 4,622 Acceptances 2,24 </td <td>Financial investments</td> <td>13,802</td> <td>19,879</td>	Financial investments	13,802	19,879		
Customers' liability under acceptances 3,343 4,043 Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 Deferred tax assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY Liabilities Total assets 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 3,3575 6,647 Debt securities in issue 3,352 4,062 Acceptances 3,352 4,062 Accurals and deferred income 364 523 Retirement benefit liabilities 1,011 1,011 Current tax liabilities 1,02 1,065	Other assets	2,489	1,430		
Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 beferred tax assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY LIABILITIES AND EQUITY Liabilities 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,750 5,647 Debt securities in issue 3,575 5,647 Other liabilities 3,352 4,062 Acceptances 3,352 4,062 Acceptances 3,352 4,062 Acceptances 3,352 4,062 Accurals and deferred income 364 523 Retirrent benefit liabilities 1,011 1,011 Provisions 59 81 Current tax liabilit	Prepayments and accrued income	178	196		
Current tax assets 65 28 Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 beferred tax assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY LIABILITIES AND EQUITY Liabilities 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,750 5,647 Debt securities in issue 3,575 5,647 Other liabilities 3,352 4,062 Acceptances 3,352 4,062 Acceptances 3,352 4,062 Acceptances 3,352 4,062 Accurals and deferred income 364 523 Retirrent benefit liabilities 1,011 1,011 Provisions 59 81 Current tax liabilit	Customers' liability under acceptances	3,343	4,043		
Property, plant and equipment 240 277 Goodwill and intangible assets 165 167 Deferred tax assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY Liabilities Poposits by banks 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 3,575 5,647 Other liabilities 3,252 4,022 Acceptances 3,352 4,022 Acceptances 3,352 4,022 Acceptances 3,252 4,022 Retirement benefit iabilities 292 3,10 Subordinated liabilities 1,01 1,01 Total liabilities 107,211 110,465 Equity			28		
Deferred tax assets 122 121 Total assets 114,063 117,347 LIABILITIES AND EQUITY Liabilities Deposits by banks 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Acceptances 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Subordinated liabilities 1,011 1,011 Current tax liabilities 19 8 Current tax liabilities 107,211 110,465 Equity 101 1,101 Challed 249			277		
Total assets 114,063 117,347 LIABILITIES AND EQUITY Liabilities Use of the course of the course of transmission to other banks 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,662 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities 1,01 110,465 Equity 1,725 1,725 Preferred shares 1,102 1,100 Cheer tax in the course of transmission to other banks	Goodwill and intangible assets	165	167		
LIABILITIES AND EQUITY Liabilities Deposits by banks 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities 107,211 110,465 Equity 101,211 110,465 Equity 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 12,6 249 Retained earnings 3,901			121		
Liabilities Liabilities 1,648 1,139 Customer accounts 70,184 71,950 Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Activals and deferred income 364 523 Retirement benefit liabilities 10 1,011 Subordinated liabilities 1,011 1,011 Subordinated liabilities 59 81 Current tax liabilities 59 81 Total liabilities 1,02 1,06 Equity Common shares 1,725 1,725 Freferred shares 1,10 1,01 Common shares 1,26 249 Retained earnings 3,901 3,808	Total assets	114,063	117,347		
Repurchase agreements – non-trading 4,658 3,227 Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities 19 110,465 Equity 10,721 110,465 Equity 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 1,26 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,862	Liabilities Deposits by banks	•	•		
Items in the course of transmission to other banks 266 181 Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities 10,721 110,465 Equity 110,465 Equity 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		•	•		
Trading liabilities 3,730 1,831 Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities — 19 Total liabilities 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,862			,		
Derivatives 3,575 5,647 Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities - 19 Total liabilities 107,211 110,465 Equity - 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882					
Debt securities in issue 13,824 17,387 Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities - 19 Total liabilities 107,211 110,465 Equity - 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		•	•		
Other liabilities 4,248 3,097 Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity — 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852		•	-		
Acceptances 3,352 4,062 Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity V Common shares 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852		•	-		
Accruals and deferred income 364 523 Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity — 1,725 1,725 Preferred shares 1,100 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852		•	-		
Retirement benefit liabilities 292 310 Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity — 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852	·	•	-		
Subordinated liabilities 1,011 1,011 Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity Substitution of the provisions of th					
Provisions 59 81 Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity Sequity Common shares 1,725 1,725 Preferred shares 1,100 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852					
Current tax liabilities — 19 Total liabilities 107,211 110,465 Equity Sequity		•	-		
Equity 1,725 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		_			
Common shares 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		107,211			
Common shares 1,725 1,725 Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882	-				
Preferred shares 1,100 1,100 Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		1 725	1 725		
Other reserves 126 249 Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,882		•	-		
Retained earnings 3,901 3,808 Total shareholder's equity 6,852 6,852		•	-		
Total shareholder's equity 6,852 6,882					
	· ·				
			117,347		

(Figures in \$m)	Quarter ended		Half-year ended	
_	30 Jun 2021	30 Jun 2020	30 Jun 2021	30 Jun 2020
Commercial Banking				
Net interest income	142	131	269	288
Non-interest income	112	98	224	207
Total operating income	254	229	493	495
Change in expected credit losses charges - release/(charge)	28	(147)	36	(264)
Net operating income.	282	82	529	231
Total operating expenses	(91)	(96)	(187)	(198)
Profit/(loss) before income tax expense	191	(14)	342	33
Global Banking and Markets				
Net interest income	30	28	57	67
Non-interest income	46	73	100	110
Total operating income	76	101	157	177
Change in expected credit losses charges - release/(charge)	5	(35)	16	(49)
Net operating income	81	66	173	128
Total operating expenses	(32)	(39)	(66)	(82)
Profit before income tax expense	49	27	107	46
Wealth and Personal Banking				
Net interest income	134	108	262	240
Non-interest income	75	72	154	147
Total operating income	209	180	416	387
Change in expected credit losses charges - release/(charge)	7	(8)	4	(17)
Net operating income	216	172	420	370
Total operating expenses	(162)	(158)	(329)	(327)
Profit before income tax expense	54	14	91	43
Corporate Centre				
Net interest income	_	(18)	_	(28)
Non-interest income	8	10	10	17
Net operating income/(loss)	8	(8)	10	(11)
Total operating expenses	(43)	(11)	(59)	(24)
Profit/(loss) before income tax expense	(35)	(19)	(49)	(35)

About HSBC Bank Canada

HSBC Bank Canada, a subsidiary of HSBC Holdings plc, is the leading international bank in the country. We help companies and individuals across Canada to do business and manage their finances here and internationally through three global business lines: Commercial Banking, Global Banking and Markets, and Wealth and Personal Banking.

HSBC Holdings plc is headquartered in London, UK and serves customers worldwide from offices in 64 countries and territories in Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,976bn at 30 June 2021, it is one of the world's largest banking and financial services organizations.

For more information visit www.hsbc.ca or follow us on Twitter: @hsbc ca or Facebook: @HSBCCanada

Media enquiries: Sharon Wilks 416-868-3878 sharon_wilks@hsbc.ca

Caroline Creighton 416-868-8282 caroline.x.creighton@hsbc.ca

Investor relations enquiries: investor_relations@hsbc.ca

Caution regarding forward-looking statements

This document contains forward-looking information, including statements regarding the business and anticipated actions of the bank. These statements can be identified by the fact that they do not pertain strictly to historical or current facts. Forward-looking statements often include words such as 'anticipates', 'estimates', 'expects', 'projects', 'intends', 'plans', 'believes' and words and terms of similar substance in connection with discussions of future operating or financial performance. By their very nature, these statements require us to make a number of assumptions and are subject to a number of inherent risks and uncertainties that may cause actual results to differ materially from those contemplated by the forward-looking statements. We caution you to not place undue reliance on these statements as a number of risk factors could cause our actual results to differ materially from the expectations expressed in such forward-looking statements. The 'Risk management' section in the Management's Discussion and Analysis in our Annual Report and Accounts 2020 describes the most significant risks to which the bank is exposed and, if not managed appropriately, could have a material impact on our future financial results. These risk factors include: credit risk, capital management, liquidity and funding risk, market risk, resilience risks, regulatory compliance risk, financial crime risk, model risk and pension risk. Additional factors that may cause our actual results to differ materially from the expectations expressed in such forward-looking statements include: general economic and market conditions, fiscal and monetary policies, changes in laws, regulations and approach to supervision, level of competition and disruptive technology, cyber threat and unauthorized access to systems, changes to our credit rating, climate change risk, interbank offered rate ('IBOR') transition and other risks such as changes in accounting standards, changes in tax rates, tax law and policy, and its interpretation of tax authorities, risk of fraud by employees or others, unauthorized transactions by employees and human error. Our success in delivering our strategic priorities and proactively managing the regulatory environment depends on the development and retention of our leadership and high-performing employees. The ability to continue to attract, develop and retain competent individuals in an employment market impacted by the COVID-19 pandemic proves challenging. We are monitoring people risks with attention to employee mental health and well-being, particularly in the face of the pandemic. Despite contingency plans we have in place for resilience in the event of sustained and significant operational disruption, our ability to conduct business may be adversely affected by disruption in the infrastructure that supports both our operations and the communities in which we do business, including but not limited to disruption caused by public health emergencies, pandemics, environmental disasters and terrorist acts. Refer to the 'Factors that may affect future results' section of the Management's Discussion and Analysis in our Annual Report and Accounts 2020 for a description of these risk factors. We caution you that the risk factors disclosed above are not exhaustive, and there could be other uncertainties and potential risk factors not considered here which may adversely affect our results and financial condition. Any forward-looking statements in this document speak only as of the date of this document. We do not undertake any obligation to, and expressly disclaim any obligation to, update or alter our forward-looking statements, whether as a result of new information, subsequent events or otherwise, except as required under applicable securities legislation.