



Agenda for the day



	Time	Session	Lead	
Overview	09:00	Environment & Regulation	Douglas Flint	--- Q&A session — Lunch break
	09:15	Group Strategy	Stuart Gulliver	
	10:10	Financial targets	Iain Mackay and Sean O'Sullivan	
Customer Groups	11:20	Global Banking and Markets	Samir Assaf	Q&A: 10:45 (20 min) Break: 11:05 (15 min)
	11:50	Commercial Banking	Alan Keir	Q&A: 12:20 (20 min) Lunch: 12:40 (90 min)
	14:10	Retail Banking and Wealth Management	Paul Thurston, John Flint and David Fried	
	14:40	Global Private Banking	Chris Meares	Q&A: 14:55 (20 min) Break: 15:15 (15 min)
Geographies	15:30	North America	Niall Booker	Q&A: 16:10 (20 min) Break: 16:30 (10 min)
	15:50	Latin America	Emilson Alonso	
	16:40	Europe	Brian Robertson	Q&A: 18:00 (20 min) Drinks: 18:30 (60 min)
	17:00	Middle East and North Africa	Simon Cooper	
	17:15	Asia	Peter Wong, Helen Wong and Mark McCombe	
	18:20	Conclusion	Stuart Gulliver	