THIS DOCUMENT IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION. If you are in any doubt about this document or as to the action you should take, you should consult a stockbroker, solicitor, accountant or other appropriate independent professional adviser. If you have sold or transferred all of your shares, you should, without delay, consult the stockbroker or other agent through whom the sale or transfer was effected for advice on the action you should take.



24 March 2023

Dear Shareholder

The following documents are now available on our website at www.hsbc.com:

- Notice of 2023 Annual General Meeting (www.hsbc.com/agm);
- Annual Report and Accounts 2022 (www.hsbc.com/financialresults); and
- Strategic Report 2022 (www.hsbc.com/financialresults).

This letter is not a summary of the documents listed above and should not be regarded as a substitute for reading them, which you are encouraged to do.

If you would like to receive future notifications by email that shareholder documents are available on our website, please register at www.hsbc.com/ecomms. If you register, we will also send you notifications of future dividend entitlements by email.

Notice of Annual General Meeting ("AGM")

The 2023 AGM of HSBC Holdings plc will be held at The Eastside Rooms, 2 Woodcock Street, Birmingham, B7 4BL, United Kingdom at 11:00 BST on Friday, 5 May 2023. Shareholders should monitor the Company's website at www.hsbc.com/agm and stock exchange announcements for the latest information on any additional procedures that will be in place at the AGM or any changes to the current arrangements.

We are also enabling shareholders to participate electronically in the AGM. Shareholders wishing to attend the AGM electronically should follow the instructions set out in the Notice of 2023 Annual General Meeting.

Enclosed with this letter is a form of proxy for use at the 2023 AGM. If you would like to submit your form of proxy electronically via the internet at www.hsbc.com/proxy you will need your Shareholder Reference Number and Personal Identification Number printed on the form.

Delivery of documentation

If you would like to receive a printed copy of the documents listed above, or give instructions for all future shareholder communications to be sent to you in printed form, please contact (quoting your Shareholder Reference Number) the appropriate Registrar: Computershare Investor Services PLC, The Pavilions, Bridgwater Road, Bristol, BS99 6ZZ, United Kingdom (email via website www.investorcentre.co.uk/contactus); Computershare Hong Kong Investor Services Limited, Rooms 1712-1716, 17th Floor, Hopewell Centre, 183 Queen's Road East, Hong Kong SAR (email: hsbc.ecom@computershare.com.hk); or the Investor Relations Team, HSBC Bank Bermuda Limited, 37 Front Street, Hamilton HM 11, Bermuda (email: hbbm.shareholder.services@hsbc.bm). Printed copies will be provided without charge.

Yours sincerely

Aileen Taylor

Group Company Secretary and Chief Governance Officer

HSBC Holdings plc