

UK Apprenticeships

**Lauren
Ikenna
Khaliqa
Craig**

[Text on screen] Every year, 300 people join the HSBC Apprenticeship programme in the UK.

[Narrator in the background] HSBC UK, together we thrive.

[Lauren] So when I started, I was quite nervous because I'd come straight from school education, straight into a full-time job, and I was only 17. So, a lot of people were like, "You're quite young," and I was like, "I know."

[Ikenna] So how I ended up here in this chair... When I graduated, I was looking for a job, and I got recommended a work experience programme with HSBC. At first, I was like, "No, banking's not for me."

[Khaliqa] When I finished my A-levels, you had two options; either to go to university or choose a programme that allows me to study as well as working in a very professional environment and gaining new skills. I came across HSBC Apprenticeship and it ticked all the boxes for me.

[Craig] As soon as I got out of college, I just wanted to start work. I got my break with HSBC and definitely this apprenticeship has sort of given me a bit more of a push to further develop and give me a bit more of a, sort of a career path.

[Lauren] And, apprenticeships are great because you get the highly recognised qualifications and also get paid for it. On the job, you get the experience. You understand what you're learning from a textbook, but you do have to go and do the learning.

[Ikenna] I did the Providing Financial Services apprenticeship.

[Craig] The Certificate in Retail Banking Conduct and Business, Level 3, and that was sort of an understanding of the background; so, regulations, ethics, that sort of thing.

[Ikenna] I got to see everything from what cashiers do to what personal bankers do to what managers do.

[Craig] You know, I wasn't too confident before I started the apprenticeship, and just being able to be in a group, you know, being able to get feedback off people and learning from that has made me a bit more confident in myself.

[Khaliqa] Some of my friends and my family members still ask me like, you know, "Why did you not go to university?" But now that they've seen me, you know, progress through my career and they've seen me succeed and they've seen me do all these amazing things that the apprenticeship has allowed me to do, which makes them feel proud.

[Ikenna] When I go and talk to people that were in my position, I often show people pictures of me, this is me throughout the years; so, me when I first came to the bank. This is me now. I've got more tattoos than I did when I joined the bank. I still play basketball, I still do things I enjoy. You don't lose yourself when you become part of a big organisation, you can still be yourself.

[Lauren] So with the graduation, it was all the apprentices coming together to celebrate what we'd accomplished. So, it is hard; the apprenticeship is hard.

[Khaliqa] When I attended the apprenticeship graduation ceremony in the Houses of Parliament, my parents were really proud as well.

[Craig] It makes you believe in yourself more.

[Khaliqa] It's absolutely amazing and it has helped me to grow a lot, and I absolutely love it.

[Lauren] I love my job. Every day I love coming.

[Text on screen] Find out more about working with us www.hsbc.com/ukapprenticeships