

**Ken M Harvey**  
**Chief Technology and Services Officer**  
**HSBC Holdings plc**

Ken Harvey (47) is Chief Technology and Services Officer (CTSO) of the HSBC Group.

He holds a Bachelor of Science degree in Finance from DePaul University, Chicago; is certified in multiple programming languages; and attended the Northwestern University National Trust School. He has over 25 years' technology and operations experience.

Ken Harvey was appointed a Group General Manager and Chief Information Officer in August 2004. Ken was appointed a Group Managing Director and joined the Group Management Board with effect from 1 October 2008.

He joined HSBC Finance Corporation in 1989 as assistant vice president of Canadian operations. He then served as (Canadian) Director of Data Processing (1990-91); Managing Director of HFC PLC (1991-93); Global Head of Development and International Operations (1993-97); and was appointed Chief Information Officer in 1997.

He remains President of HSBC Technology and Services, the pioneering shared services organisation, and has also been a Director of HSBC India Ltd (2003-04). Other Directorships have been held with Kanbay Inc and Vertical Networks and he has served as a Trustee of the Glenkirk charitable organisation.

Ken Harvey is married with three children.

**Group Communications**  
**1 October 2008**