

The Board strongly encourages shareholders not to attend the AGM in person and instead to participate electronically. Shareholders wishing to attend the AGM in person, are asked to pre-register their attendance in advance by emailing shareholderquestions@hsbc.com with their name, contact details and Shareholder Reference Number or Corporate Representative letter.

Information about the 2021 Annual General Meeting Venue

The Annual General Meeting (“AGM”) will be held at 11.00am on Friday, 28 May 2021, at the Queen Elizabeth Hall, Southbank Centre, Belvedere Road, London, SE1 8XX and can easily be reached by public transport. A location map is below.



Walking route from Waterloo Station

1. Exit the station through exit 5, the Victory Arch exit next to 'Pure'. For step free access use exit 3, the Station Approach exit and turn left.
2. Turn left and cross York Road, going via the tunnel (Sutton Walk) onto Concert Hall Approach.
3. Turn left and the Royal Festival Hall will be ahead of you. Cross the road and take either the steps or the lift up onto the upper walkway level (Level 2).
4. Turn right immediately after the Royal Festival Hall and walk along to the Queen Elizabeth Hall, ahead of you (the river should be on your left).

Walking route from Embankment Station

1. Exit the station through the Golden Jubilee Bridge Exit.
2. Cross the bridge and take either the stairs or the lift down to the Royal Festival Hall.
3. Turn left alongside the Royal Festival Hall and walk along to the Queen Elizabeth Hall, ahead of you.

Covid-19 safety arrangements

To help us safeguard the health and wellbeing of all attendees at the AGM, the following arrangements will be in place at the venue:

- Mandatory requirement to take a Covid-19 rapid lateral flow test at the venue.
 - Shareholders are advised to arrive at the venue a **minimum of one hour** before the meeting in order to complete the testing and registration formalities.
 - Testing will be completed outside the venue and shareholders will be directed to the testing stations on arrival at the venue.
 - If the test result is negative, shareholders will be directed to the registration area at the venue.
 - If the test result is positive, shareholders will be asked to go home directly and arrange a full Covid-19 test through the NHS.
- Shareholders will be required to make certain Covid-19 confirmations as a condition of entry to the AGM.
- Attendees will be required to check-in at the venue for contact tracing purposes.
- Social distancing measures will be in effect.
- Attendees will be required to wear a face covering whilst inside the venue, except if exempt due to a health condition or when, and only for so long as, an attendee is addressing the meeting.
- No guests will be permitted other than carers accompanying a shareholder.
- There will be limited cloakroom facilities available.

Any person who does not agree to take a Covid-19 rapid lateral flow test at the venue, whose test result at the venue is positive or who fails to provide the necessary confirmations, will be refused entry to the AGM.

Access

The Queen Elizabeth Hall is accessible by wheelchair. The auditorium is fitted with an infrared hearing system.

To help us ensure that the AGM is fully accessible to all shareholders, please contact us at shareholderquestions@hsbc.com (telephone: +44 (0) 20 7991 0595) if you have any particular access requirements or other needs.

Security

Security checks will be carried out on entry to the AGM. Shareholders are reminded that use of cameras and recording equipment will not be allowed and all mobile telephones must be switched off or set to silent.

To ensure optimum security within the auditorium, please note that you will be provided with a wristband once you have been through the security checks at the venue. You must show your wristband to gain entry to the AGM.